The Future of Law Enforcement in Orleans County:

Baseline Report: An Evaluation of Existing Conditions for the Albion Police, Holley Police, Lyndonville Police, Medina Police and Orleans County Sheriff's Office

May, 2017

Prepared for:
Orleans County

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Summary

The County's overall population has declined four percent from its peak in 1995 to 2010, a common trend seen among similar geographies. Some municipalities in Orleans County had modest growth from 2000-2015. The Village of Holley and Town of Clarendon each increased by just over 200 residents in that timeframe, while the town areas outside of the villages in Yates and Medina each increased by around 100 residents. While the villages of Albion and Medina decreased 6 and 7 respectively.

Another trend occurring in Orleans County is the decline in overall population with an increase in the proportion of residents over the age of sixty-five. In 2000, 12% of the population in Orleans County was sixty-five or older; by 2040 it is projected to be 23% of the total population.

Department Profiles

There are six police departments that operate in Orleans County. In addition, the Orleans County District Attorney's Office operates a Major Felony Crimes Task Force. The following profiles provide an overview of the characteristics of each of the agencies. The agencies each reflect the community they serve and their current operations, as they have developed over time.

Albion Police

The Albion Police Department (APD) patrols the Village of Albion with 12 full time officers, including a chief, a lieutenant and three sergeants. APD operates with a two person minimum staffing that is guaranteed as part of their union contract. In 2016-17, the total cost of the department to operate is about $1.4 million.

Holley Police

The Holley Police Department (HPD) patrols the Village of Holley with 2 full time and 9 part time officers. Since October 2015, the HPD has been led by the Albion Police Chief under an inter-municipal agreement. HPD generally has a single officer on duty. Its employees are not represented by a union. In 2016-17, the full estimated cost to operate the department is about $362,000.

Lyndonville Police

The Lyndonville Police Department (LPD) is a part time force that relies on a single officer who works about 20 hours per week, mostly in the afternoon and early evening. The current model has been in place for about the last 5 years. The total cost of the department the total cost of the department is about $27,000 per year

Medina Police

The Medina Police Department patrols the Village of Medina with 11 full time officers including a chief, a lieutenant, a sergeant and 8 patrolmen. There is also a part time officer and a full time police clerk. MPD operates with a two person minimum staffing that is guaranteed by the collective bargaining agreement between the Village and the police union. For 2016-17, the total estimated cost of operating the department is $1.33 million.

Orleans County Sheriff's Office

The Orleans County Sheriff's Office is headed by an elected sheriff. The responsibilities of the office include law enforcement (road patrol), emergency communications, security for the county court, animal control, civil bureau and operating a jail. The road patrol division has 24 sworn deputies assigned to patrol, investigations and the court house. The total expense for the department is about $3.5 million although there is offsetting revenue of about $550,000.

Orleans County Major Felony Crime Task Force

The Orleans County Major Felony Crime Task Force (MFCTF) is an independent department under the supervision of the Orleans County District Attorney. The MFCTF staff is full time and is comprised of a Supervising Investigator who oversees two (2) additional Investigators. The expense for the department is about $301,000 per year, although the task force often receives funds from forfeitures.

New York State Police

The New York State Police (NYSP) operates out of a barracks in Albion to serve Orleans County. The contingent assigned to the county is part of Troop A that covers eight counties in western New York (Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans and Wyoming). A cadre of 10 troopers and a supervising sergeant is assigned specifically to Orleans County. There are also two NYSP investigators from the Bureau of Criminal Investigations that work out of the barracks. The goal for the NYSP in Orleans County is to have one trooper on duty between 7 am and 7 pm and two troopers from 7 pm to 7 am. There is no specific local cost for the NYSP services.

Summary of Law Enforcement Agencies

	APD	HPD	LPD	MPD	OCSO	OC MCTF	Total
Sworn FT	12	2		11	24	3	52
Sworn PT	0	10	1	1	9	0	21
Marked Vehicles	4	2	1	5	9	0	21
Station Sq. Ft.	2,800	1,250	300	2,370	7,400	2,400	16,520
911 Calls for Service*	3,471	816	46	2,638	5,579	n/a	12,550
Service Population	5,631	2,032	789	5,936	27,816	42,204	42,204
Dept. Budget (1000s)	$ 1,360	$ 300	$ 30	$ 1,300	$ 3,500	$ 300	$ 6,790

* Annual average over 3 years. The NYSP responded to an additional average of 1423 911 calls.

Law Enforcement Events

The OCSO 911 Center dispatches all agencies in the county. The information was received directly from the software vendor in an electronic format to improve the quality of the data. Information was requested for all law enforcement calls for service and recording activities in Orleans County between January 1, 2014 and December 31, 2016.

Calls by Location by Agency 2014-2016

Municipality	Grand T..	APD	HPD	LPD	MPD	NYSP	OCSD	TASK
Grand Total	71,758	15,532	7,227	240	14,553	5,914	28,115	177
ALBION ToV	6,106	499	4		34	642	4,787	140
ALBION VILLAGE	17,049	14,664	18	1	33	280	2,041	12
BARRE TOWN	1,892	32			10	431	1,418	1
CARLTON TOWN	3,524	27	1	2	2	415	3,076	1
CLARENDON TOWN	2,997	6	115		9	573	2,294	
GAINES ToV	2,732	147			3	478	2,104	
HOLLEY VILLAGE	7,636	34	6,798		3	139	659	3
KENDALL TOWN	1,995	4	7		3	346	1,635	
LYNDONVILLE VILLAGE	867	4	1	199	4	116	541	2
MEDINA VILLAGE	14,962	27	3	1	13,740	146	1,035	10
MURRAY ToV	4,089	33	269		2	702	3,081	2
RIDGEWAY ToV	3,755	31		9	278	835	2,599	3
SHELBY ToV	2,778	8	3	1	404	511	1,848	3
YATES ToV	1,178	2		27	4	281	864	
Outside of County	198	14	8		24	19	133	

Distinct count of Call Records broken down by Agency vs. Municipality. Call records where the municipality was not indicated or was outside of Orleans County were not included.

Law enforcement events include both requests from citizens as well as officer initiated events. About 60 percent of office activity is in a direct response to requests from citizens. However, this varies by agency with NYSP responding to the highest proportion of citizen complaints (72%) and Holley having the most officer initiated work (66%).

The table below shows just the citizen requests for service through the 911 center or approaching an officer. The exclude the events that were initiated by an officer such as a traffic stop or making a property check.

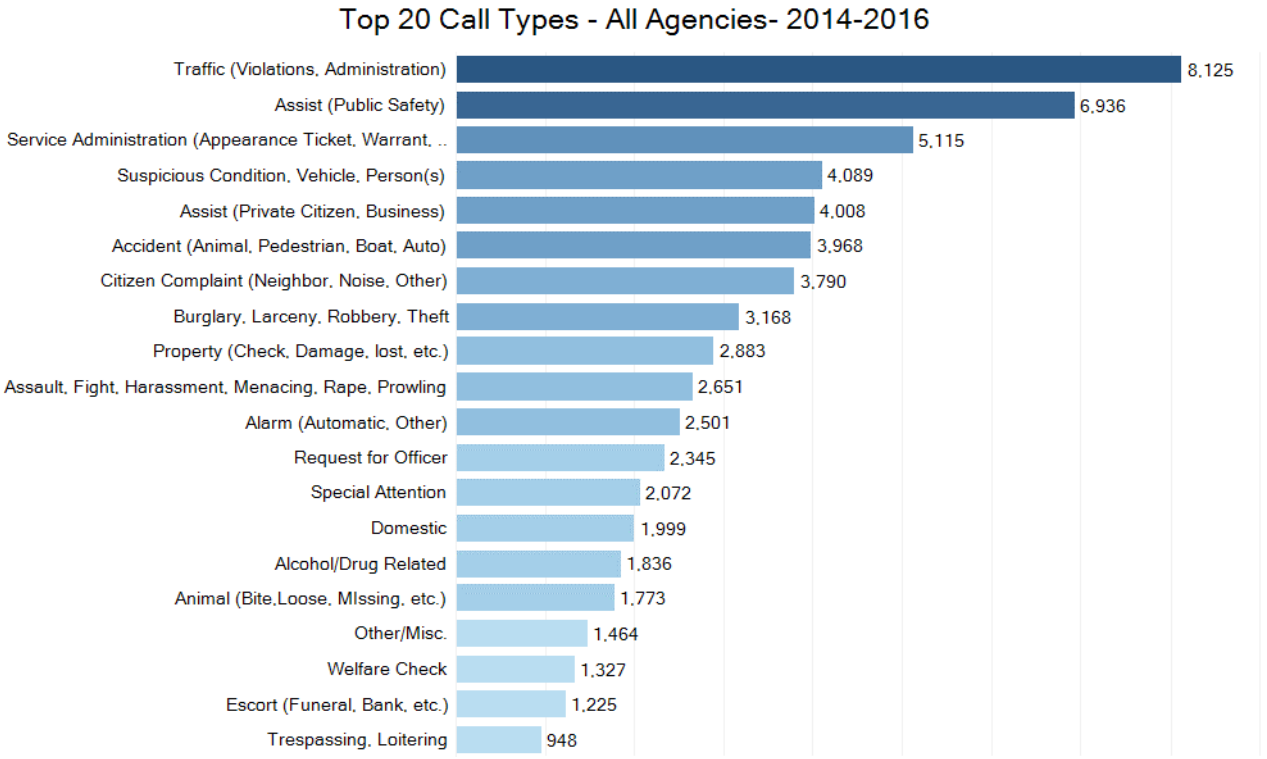
Dispatched Calls by Location by Agency 2014-2016

Municipality	Grand Total	APD	HPD	LPD	MPD	NYSP	OCSD	TASK
Grand Total	41,997	10,414	2,429	139	7,910	4,270	16,758	77
ALBION ToV	3,350	215	4		18	411	2,634	68
ALBION VILLAGE	10,684	9,964	10	1	12	164	529	4
BARRE TOWN	1,422	25			8	313	1,076	
CARLTON TOWN	2,066	20	1		1	321	1,723	
CLARENDON TOWN	2,103	5	46		5	443	1,604	
GAINES ToV	1,811	92			3	330	1,386	
HOLLEY VILLAGE	2,689	21	2,229		1	107	330	1
KENDALL TOWN	1,296	3	5		1	265	1,022	
LYNDONVILLE VILLAG..	590	4	1	106		100	379	
MEDINA VILLAGE	7,894	17	1	1	7,550	85	238	2
MURRAY ToV	2,659	24	128			523	1,984	
Outside of County	69	2	2		10	5	50	
RIDGEWAY ToV	2,493	13		6	119	600	1,754	1
SHELBY ToV	1,985	7	2	1	179	385	1,410	1
YATES ToV	886	2		24	3	218	639	

Distinct count of Call Records broken down by Agency vs. Municipality and Dispatched Calls. The Dispatched Calls filter keeps 10 call sources: 911, Alarm, Cell Call, Cellular 911, Lifeline, Other Agency, Telephone, VOIP 911, VOIP Service Transfer, Walk-Up/In Person.
Call records where the municipality was not indicated or was outside of Orleans County were not included.

Call Types

Looking at the county as a whole, the largest call categorization relates to traffic, followed by assisting public safety agencies (EMS and fire), and service administration. The charts below include all calls for service, not just requests from citizens. These five categories account for about 40 percent of calls in the county.



There is substantial variation between agencies and those details are presented in the full report.

Response Time

For the whole county, the median response time was 4 minutes and 8 seconds and 90 percent of all calls had unit on scene in 21 minutes and 9 seconds. In the village of Albion, APD had a median response time of 1:55 and a 90th percentile response of 5:07 for Priority One calls. In Holley, HPD had a median response time of 2:09 and a 90th percentile response of 7:06 for Priority One calls. In Medina, MPD had a median response time of 1:58 and a 90th percentile response of 5:45 for Priority One calls. In busiest town for Priority One calls for OCSD, Murray, they had a median response time of 8:33 and a 90th percentile response of 20:32 for Priority One calls. For calls in their overall busiest town, Albion, OCSO had a median response time of 4:46 and a 90th percentile response of 18:48 for Priority One calls.

Crime Analysis

Using 2015 data, Orleans County has the 14th lowest rate of violent crime in counties outside New York City. Orleans has a lower rate of violent crimes than all of its immediate neighbors and is close to those of similar size.

Fiscal Analysis

There is a fundamental challenge in how law enforcement costs are shared across the county. All residents in Orleans County receive and pay for law enforcement services from the Orleans County Sheriff's Office and the New York State Police. The expenses of the NYSP are not controlled locally and are not considered as part of this analysis. Each village property owner pays for the service of a village police department.

Village residents often tax themselves to support higher public safety staffing, partly because property crime is more common when homes are clustered and partly because villages contain services like stores, restaurants and bars that attract nonresidents. There is no perfect way to share these costs. Town-outside-village residents benefit from village police when the shop or dine in the village. But they don't benefit from the property protection services of a village force.

In 2016, the cost of local law enforcement in the county was about $6.8 million. Fifty-six percent of that cost is for services provided by the county to every resident and paid for by county general fund revenue. The remaining share benefits most residents of the county, but is paid for only through the general fund revenue of the villages. The table compares the costs of the different agencies that provide law enforcement services in the county.

Comparision of 2016 Law Enforcement Costs

	Albion	Holley	Lyndonville	Medina	OCSO	OC MCTF
People	$ 884,251	$ 206,680	$ 19,500	$ 862,456	$2,003,713	$ 272,358
Salaries - Officers	$ 690,208			$ 619,246	$1,694,792	$ 198,206
OT	$ 176,406			$ 85,000	$ 250,000	
Other	$ 17,637			$ 158,210	$ 58,921	
Gasoline	$ 20,808			$ 59,500	$ 60,000	$ 7,500
Equipment	$ 33,947	$ 38,151			$ 107,206	
Other	$ 80,259	$ 45,000	$ 2,436	$ 71,200	$ 337,660	$ 21,745
Benefits *	$ 379,614	$ 72,338	$ 4,875	$ 340,585	$ 994,654	$ 74,152
Total	$ 1,398,879	$ 362,169	$ 26,811	$ 1,333,741	$3,503,233	$ 301,603

* For Albion and Medina, a rate of 55 % of salary was used for benefits. Because of the number of part-time staff, Holley was 35 % and Lyndonville 25%.

Key Findings

These key findings are based on the information gathered through project interviews and the accompanying data analysis.

- The police agencies in Orleans County already cooperate on several key issues including using the closest car for serious events, a cooperative SWAT team, some shared training initiatives, and most visibly, a central dispatch center with common record keeping.

- The crime rate is low compared to similar sized counties in New York and neighboring counties.
- The village police agencies provide a very quick response to calls (under 5 minutes 90 percent of the time) while agencies serving the broader geography in the county have a slower response time.
- There are relatively few calls for service for all agencies between midnight and 8:00 am. Peak call volume occurs between 4:00 pm and midnight depending on the community. Saturdays are the busiest day of the week for requests for service.
- The law enforcement workforce is relatively new to their positions with about half the officers being hired since 2012 and two of the agency leaders starting in 2016.
- Anecdotally, a significant portion of the turnover in village agencies is officers leaving for better paying positions in law enforcement. Very few deputies leave the OCSO for another law enforcement agency.
- The pay scale for law enforcement in the county is lower than for nearby counties with a greater demand for police services such as Erie and Monroe.
- There are substantial differences between the contracts of the three departments with collective bargaining units, especially in rates of pay and hours of work.
- There is strong community support for the local village police departments, even with the relatively high cost compared to areas outside the villages.
- Police protection is expensive, partly because it is needed at all hours, every day of the week. The total cost in the county is about $6.8 million. However, police departments in peaceful places like Orleans County have few active calls for service in early morning hours. Further cooperation across the county can reduce total staffing, both at the officer and the command levels. The minimum staffing requirements and command needs require taxpayers to spend more than is necessary.
- There is an open mind among elected officials for the possibility for changes in the police service, although there is requirement that the level of service remain similar to what it is today.
- As currently operated, The Major Felony Crimes Task Force is able to provide an experienced investigative resource to the community at a relatively lower cost than using sworn officers operating inside another agency.
- The current political environment in the county contributes to mistrust between organizations and individuals. This may inhibit successful change to law enforcement operations.

Next Steps

As part of the project, CGR's team will develop a series of potential options for law enforcement services for Orleans County. These options will be presented to the steering committee in a draft form and then refined based on input from the committee. The options, once vetted by the committee, will be presented to community at several different meetings to ascertain their opinions. A final report will be prepared for the steering committee that includes options for redesign of law enforcement in the county.

Acknowledgements

CGR would like to thank the Law Enforcement Study Steering Committee that has provided guidance throughout the project and provided valuable feedback on the draft documents. The members and their titles are listed below.

Hon. John Belson Village of Lyndonville, Mayor
Sheriff Randy Bower Orleans County Sheriff
Hon David Callard Chairman of the Legislature
Joe Cardone County District Attorney
Hon. John DeFilipps Orleans County Legislature
Todd Draper Village of Medina Police, back up to Kenward
William Francis Union President of Albion Police
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Jeff Gifaldi Orleans County Sheriff, Union President
Hon. Lynne Johnson Orleans County Legislature
Police Chief Chad Kenward Village of Medina, Police Chief
Hon. Dean London Village of Albion, Mayor
Brian Marsceill Medina Police Dept
Daniel Monacelli Member of the Public
Police Chief Roland Nenni Villages of Albion & Holley, Police Chief
Chuck Nesbitt Chief Administrative Officer, Orleans County
Cynthia Robinson Member of the Public
David Schubel County Attorney
Hon. Mike Sidari Village of Medina, Mayor
Hon. Brian Sorochty Village of Holley, Trustee

CGR would also like to thank April Flesch for her assistance in coordinating meetings and gather information.

Staff Team

Amelia Rickard, Katherine Bell, and Mike Silva all assisted in the development of this report with data analysis, website development and research support.

Todd Baxter and Peter Brunett assisted with interviews and options analysis.

David Powe of Aiopx Consulting assisted with project interviews, budget analysis and research.

Tanya Zwahlen, Mary Rowlands, Andre Primus, and Jen Topa of Highland Planning were responsible for public engagement and the community surveys.

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Introduction

Law enforcement is an essential government service that touches the lives of every resident and visitor in Orleans County. The professionals that provide this valuable service have dedicated their lives to keeping the community safe. However, the increased costs associated with the service and the changing demands of the community will force changes to the provision of law enforcement. This reality has led Orleans County and the villages of Albion, Holley, Lyndonville and Medina to undertake a thorough evaluation to determine the best option for providing the service in the future.

This Baseline Review will serve as a shared information base for the remainder of the project. The analysis and evaluation provided within this report will provide a fact-based framework for the assessment and development of a county-wide strategic law enforcement plan, including actionable plans for individual law enforcement agencies.

The CGR project team has completed data collection for this Baseline Review through:

- on-site site visits to interview key operations staff, stakeholders and tour operational sites;
- data received from the County Sheriff's Office, village police departments and municipal governments;
- review of budgets, personnel and other operating records; and
- public meetings with residents of Orleans County.

Community Snapshot

Orleans County is located along the southern shore of Lake Ontario, bordered by Niagara, Genesee and Monroe counties to the west, south and east, respectively. Orleans has four villages located within six of its ten towns, many located along the historic Erie Canal, which crosses the middle of the county from east to west.

Race and Ethnicity

As of the 2010 census, Orleans County was almost 90% white, with Black and African American (6%), Hispanic or Latino (4%) and Asian (0.5%) residents comprising the remaining ten percent. Since 2000, the racial and ethnic composition in Orleans County has remained relatively unchanged.

Industry and Employment

At just under 4,000 employees, the Educational, Health Care and Social Assistance industry employs about 23% of the working-age population. Manufacturing is the second-largest employer in the county at 17%, and Retail Trade follows at 11%. It is worth mentioning that the Arts, Entertainment, Recreation, Accommodation and Food Services industry, most likely fueled by the waterfront economies along the Erie Canal and Lake Ontario, employs over 1,400 people. Combined with Retail, it would make the second-largest industry, employing 20% of eligible workers.

Population

The County's overall population has declined four percent from its peak in 1995 to 2010, a common trend seen among similar geographies.

Population, Orleans County	
1975	38,582
1980	38,496
1985	38,879
1990	41,970
1995	44,254
2000	44,171
2005	42,723
2010	42,883
2015	42,204

Source: U.S. Census Bureau

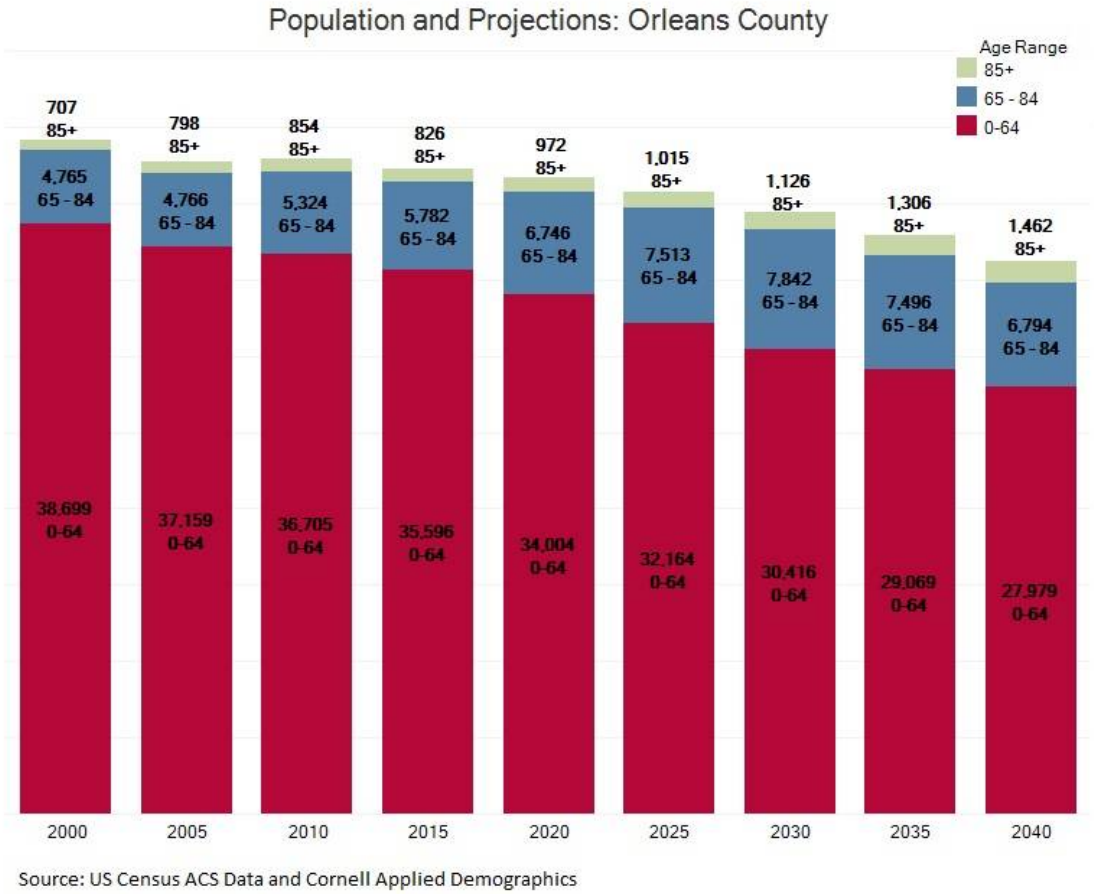
Some municipalities in Orleans County had modest growth from 2000-2015. The Village of Holley and Town of Clarendon each increased by just over 200 residents in that timeframe, while the town areas outside of the villages in Yates and Medina each increased by around 100 residents. While the villages of Albion and Medina decreased 6 and 7 respectively.

Population, 2000-2015				
	2000	2015	% of Change	Change
ALBION ToV*	1856	1868	1%	12
ALBION VILLAGE*	5889	5564	-6%	-325
BARRE TOWN	2124	1935	-9%	-189
CARLTON TOWN	2960	2957	0%	-3

CLARENDON TOWN	3392	3612	6%	220
GAINES ToV	2488	2309	-7%	-179
HOLLEY VILLAGE	1802	2032	13%	230
KENDALL TOWN	2838	2693	-5%	-145
LYNDONVILLE VILLAGE	862	789	-8%	-73
MEDINA VILLAGE	6415	5936	-7%	-479
MURRAY ToV	3090	2845	-8%	-245
RIDGEWAY ToV	3168	3291	4%	123
SHELBY ToV	2723	2662	-2%	-61
YATES ToV	1648	1743	6%	95
Orleans County Total	44171	42204	-4%	-1967

Source: U.S. Census Bureau
**Does not include incarcerated populations, but incarcerated population included in county total*

Another trend occurring in Orleans County is the decline in overall population with an increase in the proportion of residents over the age of sixty-five. In 2000, 12% of the



Source: US Census ACS Data and Cornell Applied Demographics

population in Orleans County was sixty-five or older; by 2040 it is projected to be 23% of the total population.

Department Profiles

There are six police departments that operate in Orleans County. In addition, the Orleans County District Attorney's Office operates a Major Felony Crimes Task Force. The following profiles provide an overview of the characteristics of each of the agencies. The agencies each reflect the community they serve and their current operations, as they have developed over time. An analysis of calls for service, crime, and the department finances follows in the report.

Albion Police

The Albion Police Department (APD) patrols the Village of Albion with 12 full time officers, including a chief, a lieutenant and three sergeants. APD operates with a two person minimum staffing that is guaranteed as part of their union contract.

Staffing

Beginning in July 2016, the department staff patrol in 12 hour shifts for an average of 42 hours per week. The department is arranged in four platoons. Two platoons, with two officers each, are assigned to work the day shift (0600 to 1800). Only one of the two daytime platoons has a sergeant. Two other platoons work the overnight shift (1800 to 0600) with a sergeant and two officers.

There is no separate assignment of personnel to investigative or other functions. Officers are expected to investigate crimes reported to them. However, serious crimes tap resources from other law enforcement agencies.

The chief and lieutenant generally work daytime shifts, but are available as needed to answer questions. The sergeants each have collateral duties in addition to their general shift leadership. Examples of the duties include evidence supervisor and quartermaster.

The officers and sergeants are members of a collective bargaining unit. Nine of the officers have been hired since 2012. All of the officers are currently male.

In addition to the sworn officers, there is a part time clerk who works on average 20 hours per week for the police department. The rest of her time is reserved for the Department of Public Works. There is also a part time crossing guard.

Specialty Units (Canine and SWAT)

Albion has an officer who is trained to operate with a canine partner. The canine has a specialization in drug recognition. It is also capable of subject apprehension.

There is a regional SWAT team that is led by the APD Chief. The SWAT team has 12 qualified members. 5 are from APD, 4 from the Orleans County Sheriff's Office (OCSO), and 3 from the Medina Police Department (MPD). The NYS Department of Environmental Conservation (DEC) also has an officer who trains with the team and is available to assist. The team trains monthly and has key equipment including an armored Humvee, a utility truck with the necessary equipment and robot that allows the team to remotely assess a situation with audio and video.

Vehicles

APD operates four marked Chevy Tahoes for patrol. One of them is dedicated to the canine officer. The chief also has unmarked Tahoe for his use and there is an unmarked Dodge Charger. The five Tahoes are one to five years old. The patrol vehicles average 32,000 miles driven per year. The canine vehicle is driven about 19,000 miles a year and the chief's vehicle about 11,000.

The patrol vehicles have standard equipment including radios, a laptop computer, a printer, a medical bag, and spike strips. The chief's vehicle has similar equipment and can be used as a patrol vehicle as needed.

Weapons

Each officer is assigned a Glock 21 .45 caliber weapon and a TASER X26. Each vehicle has a patrol rifle (Bushmaster M4) and a shotgun (Remington Model 870). The department is also in the process of deploying shotguns capable of firing less lethal rounds (such as bean bags).

Other Equipment

While on duty, each officer wears a body camera. Officers are also equipped with typical law enforcement equipment such as pepper spray, expandable batons, handcuffs and flashlights.

Officers have access to a Live Scan unit for digital finger printing and a Data Master for alcohol breath testing at the station.

Station

The APD station is a separate facility contained inside the Albion Village Hall. The police facility takes up about 2800 sq. ft. on three different floors. The first floor

contains an entrance lobby, space for officers to work, an interview room, an area for processing arrestees and in interview room with a covert camera set up. The second floor has the locker room for the officers, evidence processing & storage, the weapons vault and the chief's office. The third floor has space for additional files and evidence storage.

The building has a new roof (installed in 2015), 3 phase 250 amp electric service and an emergency generator installed in 1999. The station has central air conditioning and forced air heating.

Training

The officers of APD participate in a wide variety of training in key subject areas on a regular basis. Every officer receives 24 hours of firearm training, 4 hours hazardous materials training, and 1 hour blood borne pathogens training annually. Each officers has also been trained on the use of the TASER and Stinger Spike System for vehicle stopping.

On 56 occasions, an officer enrolled in one of 33 courses offered by outside organizations such as the Department of Criminal Justice. As a result, most officers have become trained in interview and integration and serving as field training officer for new recruits.

Policies

The APD has a comprehensive set of general orders, special orders and rules that appear to follow standard police practices. Many of the policies were developed in 2008 under the prior chief and have been confirmed more recently by the new chief. Another group of orders and polices have been developed over the last five years by the new chief.

Budget

For 2016-17, APD had a direct expense of $1.02 million to operate their police department, excluding health benefits and retirement. About 88 percent of the expenses went toward personnel costs. Another 4 percent went to the purchase of a police car and 2 percent went to gasoline. Cost grew 3 percent in '16-'17 and 5 percent in '15-'16.

Albion Police Budget Summary						
	2014-15	% of Total	2015-16	% of Total	2016-17	% of Total
People	$ 850,905	91%	$900,399	91%	$ 884,251	87%
Salary - Chief	$ 82,737	9%	$ 74,528	8%	$ 88,024	9%
Salaries - Officers	$ 596,411	64%	$ 651,678	66%	$ 602,184	59%
OT	$ 162,796	17%	$ 158,670	16%	$ 176,406	17%
Other	$ 8,961	1%	$ 15,523	2%	$ 17,637	2%
Gasoline	$ 31,182	3%	$ 27,865	3%	$ 20,808	2%
Police Car		0%		0%	$ 33,947	3%
Other	$ 53,591	6%	$ 59,267	6%	$ 80,259	8%
Total	$ 935,678	100%	$ 987,531	100%	$1,019,265	100%

The village uses a pooled budget for benefits including healthcare and retirement of all employees. To provide an estimate for the full cost of the department, the benefits are estimated to 55 percent of personnel costs or $379,614 for 2016-17. Therefore, the total cost of the department to operate is about $1.4 million.

Holley Police

The Holley Police Department (HPD) patrols the Village of Holley with 2 full time and 9 part time officers. Since October 2015, the HPD has been led by the Albion Police Chief under an inter-municipal agreement. HPD generally has a single officer on duty. Its employees are not represented by a union.

Staffing

HPD has three shifts for its officers. The two full time officers work five eight hour shifts in a week. The shifts change at 0600, 1400 and 2200. One full time officer generally works days and the other evenings during the week. The overnight and weekend shifts are filled by part time officers. The two full time officers are both new to policing and are subject to an 18 month probation period. Historically, HPD has had difficulty retaining its full time officers because it has a rate of pay that is about a 25 percent lower than the neighboring communities. Both full time officers were hired in 2016.

The relationship between HPD and the APD chief has enabled HPD officers to perform some of their field training at APD under the supervision of more experienced officers.

Vehicles

HPD operates two marked vehicles, a 2012 Chevy Caprice with about 88,000 miles and a 2015 Ford Explorer (Police) with about 40,000 miles. The vehicles have standard equipment including a laptop, printer and a medical bag.

Weapons

Each full time officer is assigned a Glock 21 .45 caliber weapon. Part time officers have an assigned weapon for them to carry while on duty. Each vehicle has a shotgun and the department owns 2 Bushmaster M4 patrol rifles.

Other Equipment

Officers are equipped with typical law enforcement tools such as pepper spray, expandable batons, handcuffs and flashlights.

Officers have access to a Live Scan unit for digital finger printing and a Data Master for alcohol breath testing at the station.

Station

The station is on the first floor of a building formerly used as the village office. The space is about 1250 sq. ft. split into an old section (1/3rd) and a new section (2/3rd). The older section is heated by electric baseboard heaters and cooled by a window air conditioner. The newer section has a central heating and cooling system. The roof is more than 25 years old. The building has 200 amp electrical service and a 5500 watt back-up generator.

Training

HPD formalized its training process in 2016 and follows a curriculum similar to APD. The annual minimum training topics includes firearms, use of force, EVOC, Taser, vehicle stops, blood borne pathogens and hazardous materials training.

Policies

HPD has a single policy statement indicating that the department will follow the general orders, policies and rules of APD, with minor modifications that take into account the smaller size of the department and the chain of command.

Budget

For 2016-17, HPD planned a direct expense of $292,000 to operate its police department, excluding health benefits and retirement. About 72 percent will go toward personnel costs. About 13 percent will go toward the purchase of a new vehicle and 5 percent toward gasoline. The costs in FY 16-17 are budgeted to be 18 percent higher than 15-16 which was 35 percent higher than the previous year.

Holley Police Budget Summary						
Category	2014-15	% of Total	2015-16	% of Total	2016-17	% of Total
People	$ 167,573	92%	$ 180,042	73%	$ 208,680	72%
Police Equipment		0%	$ 33,250	13%	$ 38,151	13%
Other	$ 15,053	8%	$ 33,250	13%	$ 45,000	15%
Total	$ 182,626		$ 246,542		$ 291,831	

The village uses a pooled budget for benefits including healthcare and retirement of all employees. To provide an estimate for the full cost of the department, the benefits are estimated to 35 percent[1] of personnel costs or $35,200 for 2016-17. Therefore, the full estimated cost to operate the department is about $362,000.

Lyndonville Police

The Lyndonville Police Department (LPD) is a part time force that relies on a single officer who works about 20 hours per week, mostly in the afternoon and early evening. The current model has been in place for about the last 5 years. The officer will respond to 911 calls that occur while he is on duty, but most of his activity is patrolling of the business area in Lyndonville. The officer works out of a room in the village hall that is available for use by other law enforcement agencies. There is no capacity to hold a suspect or to interview a subject in a secure setting.

The department has a single patrol car that contains radios and other basic law enforcement equipment. However, the vehicle does not have the laptop that would allow it to connect with records management system or to view driver's records. When the officer issues tickets, he uses a manual ticket book.

All serious crimes in Lyndonville are handled either by the OCSO or New York State Police (NYSP). Those agencies are responsible for patrolling the village close to 90 percent of the time.

The Village Mayor indicates that there is strong support to continue the current level and model of policing in the village. Historically, the village did contract with the OCSO for a deputy to patrol during specific hours of the day, but they have found that employing a part time officer provides a better level of service. The current incumbent is a retired sheriff's deputy that still works part time for the OCSO in the marine unit.

The total budget for police operations in the village is $21,936 for FY 2016. When a limited (25 percent) benefit premium is added to the budget, the total cost of the department increases to about $27,000 per year.

[1] This figure is based on the workforce being a smaller proportion of full time staff than Albion or Medina and therefore having a lower ratio.

Medina Police

The Medina Police Department patrols the Village of Medina with 11 full time officers including a chief, a lieutenant, a sergeant and 8 patrolmen. There is also a part time officer and a full time police clerk. MPD operates with a two person minimum staffing that is guaranteed by the collective bargaining agreement between the Village and the police union.

Staffing

The staffing is arranged in three shifts with each shift having two officers assigned. The officers work a "four days on, two days off" rotation of 8.5 hour shifts. The shifts start at 0700, 1500 and 2300. The chief and lieutenant generally work day time shifts and the sergeant is assigned to the evening shift. The department is authorized for an additional sergeant position that would work the overnight shift, but the appointment of a sergeant would retain the same number of officers.

The one part time officer works about 20 hours per week and helps to fill in gaps in the evenings and on the weekends.

The officers and sergeants are members of a collective bargaining unit. The current contract is in effect until May 31, 2018. 7 of the officers have been hired since 2012. All of the officers are currently male.

There is a full time secretary for the department. During business hours, she staffs a walk in window at the department and handles many clerical tasks for the department.

Specialty Units (School Resource Officer, Canine and SWAT)

MPD has a contract with the Medina Central School District to provide a school resource officer (SRO) from 0700 to 1500 while school is in session. This officer is otherwise assigned to the day shift. The school district pays about $50,000 per year for the officer to be at the school. The SRO program includes formal tasks such as emergency planning, education at certain grade levels and home visits for truants. It also has many informal tasks including relationship building with the students.

MPD has a canine program that has community support for the special vehicle (donated by a local car dealer) and to help offset the care of the canine through donations. The canine officer was recently promoted to lieutenant, but he retains his responsibility for the canine program.

MPD has three officers that participate on the SWAT team.

Vehicles

MPD operates 5 marked patrol vehicles – 2 Ford Explorers (2014 and 2016), 2 Dodge Chargers (2012 and 2013) and a Ford Expedition (2008) for the canine unit. In the fall of 2016, the vehicles had an average of 109,000 miles. The vehicles were used for an average of 20,800 miles over the previous year. The capital plan is to replace a vehicle each year.

The patrol vehicles have standard equipment including radios, a laptop computer, a printer, and radar unit.

Weapons

Each officer is expected to carry a Glock 21 .45 caliber weapon. The weapon is purchased and owned by the employee. While on duty, each is assigned a TASER X26. Each vehicle has a shotgun (Remington Model 870). Officers who are trained and qualified may carry a personal assault rifle while on patrol or assigned to the SWAT team.

Other Equipment

While on duty, officers are equipped with typical law enforcement equipment such as pepper spray, a PR-24 baton, handcuffs and flashlights.

Station

The MPD station is a portion of the Medina Village Hall complex. The MPD offices are primarily on the ground floor with approximately 1700 sq. ft. The ground floor includes a lobby, two interview rooms, work space for the police clerk, an area for processing arrestees and a small holding area. There is also a locker room, space for the armorer to care for weapons, evidence processing and storage and a work area for the police officers. On the second floor, both the chief and lieutenant have offices. There is also additional file storage on this floor. There is an estimated 670 sq. ft. dedicated to the police on the second floor. The total dedicated police space is about 2370 sq. ft. The department also has access to a conference room and exercise facilities in the building.

Training

In 2016, MPD reestablished its training program after several years of informal activities. The department was able to establish its field training program to help with the proper training of new officers. The department training program includes firearms qualifications, and hazardous materials. The department is planning to send several

officers to outside courses including Interview and Integration and Evidence Technician.

Policies

MPD has an extensive set of policies that were developed by the former chief, who retired in 2015. The new department leadership is in the process of updating the policies to reflect current practice of the department.

Budget

For 2016-17, MPD had a direct expense of about $0.99 million to operate the police department, excluding health benefits and retirement. About 87 percent went toward personnel costs. 6 percent went toward vehicles and fuel with the remaining 7 percent spread across a number of categories including training and equipment. The 16-17 budget increased 10 percent after a 2.5 percent decrease in the previous year.

Medina Police Department Budget Summary

Category	2014-15	% of Total	2014-15	% of Total	2016-17	% of Total
People	$ 830,001	90%	$779,606	86%	$ 862,456	87%
Salaries - Officers	$ 621,669	67%	$ 573,378	64%	$ 619,246	62%
OT	$ 75,000	8%	$ 65,000	7%	$ 85,000	9%
Other	$ 133,332	14%	$ 141,228	16%	$ 158,210	16%
Police Vehicle & Fuel	$ 45,000	5%	$ 75,707	8%	$ 59,500	6%
Other	$ 49,765	5%	$ 47,520	5%	$ 71,200	7%
Total	$ 924,766	100%	$902,833	100%	$ 993,156	100%

The village uses a pooled budget for benefits including healthcare and retirement of all employees. To provide an estimate for the full cost of the department, the benefits are estimated to 55 percent of personnel costs or $340,585 for 2016-17. The total estimated cost of operating the department is $1.33 million.

Orleans County Sheriff

The Orleans County Sheriff's Office is headed by an elected sheriff. The responsibilities of the office include law enforcement (road patrol), emergency communications, security for the county court, animal control, civil bureau and operating a jail. This report will focus on the first three areas of operation, but will not cover the others in detail. The animal control section has one full time officer and two part time officers. The civil division has three civilian clerks. The correctional services division has about 40 full time employees and 10 part time employees.

The road patrol division has 24 sworn deputies assigned to patrol, investigations and the court house. There are 9 employees assigned to the emergency communications

center. The employees in the top three positions (Sheriff, Undersheriff and Chief Deputy) were all new to their positons in 2016, but each had a minimum of 15 years with the department.

Road Patrol Staffing

The road patrol works three 8.5 hour shifts starting at 0730, 1530, and 2330. The deputies work a "4 days on, 2 days off" rotation. There are four deputies and a sergeant assigned to each shift. There are typically three deputies on duty and either a sergeant or a designated deputy in charge. The minimum number of deputies on patrol is three during the day or evening, but occasionally it drops to two on the overnight shift. The deputies on patrol are assigned to one of three zones for patrol and primary call response. The zones are:

- East Zone : Kendal, Murray, Clarendon;
- Center Zone: Carlton, Gaines, Albion, Barre; and
- West Zone: Yates, Ridgeway, Shelby.

Deputies rotate between each of the zones. Deputies are asked to serve civil papers while on duty. They are expected to patrol each of their assigned towns during their shift and answer calls for service using a closest car concept. The deputies will also back up officers in the villages. Deputies perform the initial investigations of crimes reported to them, but will hand off cases involving suspects outside of the county or more serious crimes to the investigators in the department. Seven of the deputies have begun since 2012. There are five female deputies.

Investigations

There are three deputies assigned to investigations. The investigators are responsible for the more serious crimes including murder, rape, and serious assaults. They also get involved in crimes that the road deputies have begun investigating, but need additional assistance. The investigators rotate being on call every three weeks. The investigators have a typical case load between 20 to 30, and spend a substantial amount of energy on the higher priority cases.

The investigators make regular use of the NYSP for assistance in areas such as cyber-crime, accident reconstruction and polygraphs. They also use the district attorney investigators for assistance in accessing data from cellular phones. Road deputies are also used to assist in canvasing the neighborhood and following up on leads.

All investigators are generalists and handle the cases based on a rotation. However, one of the investigators is trained in juvenile interviewing.

Emergency Communications

The emergency communications section includes nine full time employees and several part time employees. The center is the only public safety answering point (PSAP) in Orleans County. The 911 center answers all 911 calls for the county and dispatches all public safety agencies in the county including each law enforcement agency, fire department and EMS agency.

The staff in the center record key data points on all calls in a central records management system that is accessed by all departments. The dispatchers are also able to look up on information on individuals using various criminal and motor vehicle data bases.

The dispatchers are capable of tracking units using a global positioning system. All radio communications for law enforcement are on a common frequency so that all officers are able to stay aware of activities. There is also the capability of switching to a private talk group.

There are generally two dispatchers on duty at a time, although there may be three on duty during busy periods. The supervisor will assist as needed. The 911 center has annual expenditures (including benefits and retirement) of about $970,000.

Court Security

The OCSO is responsible for maintaining court house security. The deputies assigned to the court house are a part of the road patrol division. Three deputies are routinely assigned to the court house, although court administration frequently requests a fourth deputy. The deputies operate the magnetometers and x-ray machines for all visitors to the building. They also provide security in the court rooms, although prisoners remain the responsibility of jail deputies. Overtime is used to fill any fourth positions. The NYS Unified Court System reimburses the county for expenses related to court security.

Specialty Operations (Marine Patrol and SWAT)

The OCSO receives a state grant of about $40,000 a year to operate a marine patrol. About a quarter of that grant goes towards operational expenses and the remainder is used to pay part time deputies to staff the unit. The marine unit works primarily on weekends and holidays during the summer months. There are two vessels kept on Lake Ontario. A third is kept on Lake Alice and a jet boat is available to be deployed as needed in areas that require a boat with minimal draft.

The OCSO has four deputies who are active on the SWAT team. The county provides all of their equipment and releases them from regular duty to participate in training and call outs.

Vehicles

The OCSO has a fleet of 19 vehicles. There are seven marked primary patrol vehicles that are all Chevy Tahoes with model years 2013 to 2016. Each of those vehicles drive about 50,000 miles per year. There are two other marked vehicles that are older and used as reserve vehicles. There is also a dedicated vehicle for a canine unit (2008 Dodge Durango), although the OCSO does not have a canine at this time. Each of the department investigators, the sheriff, undersheriff and chief deputy are assigned a vehicle that they can use for official business at any time. The jail supervisor is also assigned a vehicle for use as needed. There is also a pickup truck that is used to tow trailers as needed. The OCSO plans to purchase two new patrol vehicles each year.

Weapons

The sworn members of the OCSO are issued a Glock 21 0.45 caliber handgun, except for a few administrative personnel who are assigned a Glock 30. Each road deputy is assigned an X26 TASER for use while on the road. The office has an inventory of 25 units.

In addition, each patrol units is assigned a Remington 870 shotgun and patrol rifle. The patrol rifles are all M4s but there are three different manufacturers. Additionally, there are seven rifles assigned to the members of the SWAT team.

Other Equipment

While on duty, officers are equipped with typical law enforcement equipment such as pepper spray, a PR-24 baton, handcuffs and flashlights.

Station

The Sheriff's Office is located in a public safety building just outside the Village of Albion on Route 31. It shares the building with the Department of Probation and the District Attorney's Office. The building is a renovated furniture store. The OCSO occupies a substantial portion of the ground floor of the building with administrative space, the dispatch center and operational space. The operational space includes both a men's and women's locker room, an interview room, a space for processing arrestees, and a garage for equipment storage. There is also a common work room for deputies to write reports. The total space, including the dispatch office, is about 6,400 sq. ft.

Training

OCSO conducts regular training for its deputies including firearms qualifications, Article 35 (Use of Force), defensive tactics, and TASER qualification. In addition, the OCSO maintains CPR and first aid training for its deputies and is also instituting a narcan administration training for its officers. Members of the agency also participate in a variety of offerings from the NYS Department of Criminal Justice.

Budget

The budget numbers discussed below are just expenses related to the OCSO Road Patrol. Eighty-six percent of expenses went toward personnel costs (including benefits and retirement). Included in the "other" expenses are capital expenses for vehicles, operational contracts and grant program expenses.

Orleans County Sheriff's Office Budget Summary						
Category	2014	% of Total	2015	% of Total	2016	% of Total
People	$ 2,968,741	83%	$2,950,366	81%	$ 2,998,367	86%
Salaries	$ 1,693,276	48%	$1,704,850	47%	$ 1,694,792	48%
OT	$ 240,000	7%	$ 250,000	7%	$ 250,000	7%
Other incl. benefits	$ 1,035,465	29%	$ 995,516	27%	$ 1,053,575	30%
Gasoline	$ 95,000	3%	$ 107,000	3%	$ 60,000	2%
Equipment	$ 89,713	3%	$ 119,174	3%	$ 107,206	3%
Other	$ 405,178	11%	$ 464,830	13%	$ 337,660	10%
Total	$ 3,558,632	100%	$ 3,641,370	100%	$ 3,503,233	100%

The 2016 budget increased four percent from 2015 after a three percent increase the year before. The sheriff's office also has substantial revenue ($328,900 in 2016) from the court system to pay for the deputies at the court building. Total revenue has been about $550,000 each of the last three years.

Orleans Major Felony Crimes Task Force

The Orleans County Major Felony Crime Task Force (MFCTF) is an independent department under the supervision of the Orleans County District Attorney. The MFCTF was an initiative undertaken by the District Attorney in 2007. A County-wide Drug Task Force previously existed, utilizing officers from local police departments, but was disbanded when the County and Villages agreed to consolidate efforts on the County level.

The purpose of the MFCTF is to investigate complex illegal drug activity throughout the County and to actively participate in the investigation of other major felonies. The MFCTF has a close working relationship with the various law enforcement agencies in

the County and, through the sharing of information, focuses on drug activity in each of the County's jurisdictions. The MFCTF teams up with the other law enforcement agencies in making arrests and executing search warrants in their respective jurisdictions. The MFCTF also works with the County-wide SWAT team when making entries and has joint investigations with other Drug enforcement agencies on the State and Federal level.

Utilizing an extensive list of developed informants and shared information with other law enforcement officers, anonymous tips and citizens reports, the MFCTF makes approximately one hundred (100) arrests of individuals each year. The MFCTF has a supervisory Board made up of County, Town and Village officials, the Sheriff and local police chiefs which Board meets on a periodic basis and discusses issues relating to the operation of the MFCTF.

Staffing

The MFCTF staff is full time and is comprised of a Supervising Investigator who oversees two (2) additional Investigators. Each member of the staff are retired from previous law enforcement positions and, as a condition of employment, requires a minimum of fifteen (15) years working as an Investigator before joining the Task Force. The investigators all work full time for the task force and vary their work hours as needed. As these investigators are already drawing retirement, this reduces their overall cost.

Vehicles

Each of the investigators has the ability to use a vehicle in the course of their duties. The vehicles were all obtained through seizure from defendants, but the county pays for continuing operating costs.

Weapons

The officers assigned to the task force use a variety of weapons that are owned by the task force. Officers qualify semi-annually on the weapons that they carry.

Other Equipment

The MFCTF has a variety of tools to assist them in conducting their operations, including remote microphones and recorders, and a computer able to receive data from most cellular phones. The MFCTF provides services to all other departments in the County in executing search warrants to obtain cell phone data. Nearly all equipment has been acquired using Federal forfeiture funds, and grants.

Station

The task force operates out of a suite on the second floor of the public safety building. The suite includes a meeting room, a central work area, an interview room with recording devices, and storage for its equipment. The office space was renovated using funds from seizures.

Budget

The Task Force budget is 90 percent personnel costs with the remainder going toward vehicle operation and other contractual costs. There was substantial increase in costs over the last three years as the task force has undergone changes in its operational model. In 2014, the task force contracted for some investigative services from the villages, but stopped that practice when it became cost prohibitive.

Orleans County Drug Task Budget Summary						
Category	2014	% of Total	2015	% of Total	2016	% of Total
People	$ 182,533	84%	$ 225,656	94%	$ 272,358	90%
Salaries	$ 160,400	74%	$ 161,914	68%	$ 198,206	66%
Other incl. benefits	$ 22,133	10%	$ 63,742	27%	$ 74,152	25%
Gasoline	$ 14,000	6%	$ -	0%	$ 7,500	2%
Equipment		0%		0%		0%
Other	$ 21,091	10%	$ 13,671	6%	$ 21,745	7%
Total	$ 217,624		$ 239,327		$ 301,603	

The MFCTF, throughout the years, has endeavored to operate to the greatest extent possible by utilizing funds forfeited by criminal defendants. This has permitted a situation where 90% of the MFCTF County Cost is to cover personnel costs. A great deal of the other operating expenses, including equipment, overtime, training, and vehicles has historically been paid by converting the proceeds of defendants' illegal activities to use by law enforcement, including funding to other departments throughout the County for equipment and canine units.

In the past few years, the U.S. Attorney Generals have suspended the practice of permitting local law enforcement to utilize the Federal Forfeiture process to convert funds from criminal defendants. The MFCTF still utilizes forfeiture stipulations, State forfeiture actions, and restitution for buy money to recoup as much of the operational expense as possible. Due primarily to recent policy change in utilization of the Federal forfeiture laws, the County has incurred additional expense in the operation of the MFCTF.

New York State Police

The New York State Police (NYSP) operates out of a barracks in Albion to serve Orleans County. The contingent assigned to the county is part of Troop A that covers eight

counties in western New York (Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans and Wyoming). A cadre of 10 troopers and a supervising sergeant is assigned specifically to Orleans County. There are also two NYSP investigators from the Bureau of Criminal Investigations that work out of the barracks.

The goal for the NYSP in Orleans County is to have one trooper on duty between 7 am and 7 pm and two troopers from 7 pm to 7 am. The two troopers are assigned to a single vehicle between midnight and 5 am. The NYSP units are fully equipped with radios to communicate with the OCSO dispatch center and the vehicles are tracked via GPS in the dispatch center. They participate in the "closest car" concept for calls in the county and will respond as the primary or back up officer on a regular basis.

NYSP investigates crimes that occur in the two prisons in Orleans County. NYSP troopers also assist with investigations for child protective services and welfare fraud units in the county.

Evidence Collection Team

Troop A has a forensic evidence collection team that is available to assist all local agencies with the collection of evidence and the processing of a crime scene. The team is regularly called upon to assist the local agencies, particularly for complex or high profile crimes. When the evidence collection team is used, the case still remains the responsibility of the local agency. The NYSP focuses on the methodical and accurate processing of a crime scene using up to date technology and techniques.

Additional Resources

The NYSP provides multiple specialty resources that can be deployed as needed to Orleans County. Examples include explosives ordinance disposal, SCUBA, helicopters, and the special operations response team. However, the most important resource is trained and experienced manpower. When a major crime occurs, NYSP is able to bring in multiple investigators from across the state to assist with interviews and other investigative tasks.

Summary of Law Enforcement Agencies

The following table shows some of the key characteristics of the law enforcement agencies in the county. This information is drawn from the text above as well from the following discussion on calls for law enforcement service that follows in the report.

Summary of Law Enforcement Agencies							
	APD	HPD	LPD	MPD	OCSO	OC MCTF	Total
Sworn FT	12	2		11	24	3	52
Sworn PT	0	10	1	1	9	0	21
Marked Vehicles	4	2	1	5	9	0	21
Station Sq. Ft.	2,800	1,250	300	2,370	7,400	2,400	16,520
911 Calls for Service*	3,471	816	46	2,638	5,579	n/a	12,550
Service Population	5,631	2,032	789	5,936	27,816	42,204	42,204
Dept. Budget (1000s)	$ 1,360	$ 300	$ 30	$ 1,300	$ 3,500	$ 300	$ 6,790
* Annual average over 3 years. The NYSP responded to an additional average of 1423 911 calls.							

Calls for Service Analysis

CGR used the call records from the 911 center to conduct the analysis of calls for service in the county. The information was received directly from the software vendor in an electronic format to improve the quality of the data. Information was requested for all law enforcement calls for service and recording activities in Orleans County between January 1, 2014 and December 31, 2016. Our analysis focused on the activities of Albion Police, Holley Police, Lyndonville Police, Medina Police, Orleans County Sheriff and the New York State Police. Other agencies (NYS Park Police, Environmental Conservation or from neighboring counties) were excluded from the analysis. The table below shows all the events that were recorded in the data base over that time frame. There are about 65 law enforcement events each day in the county.

Calls by Location by Agency

Calls by Location by Agency
2014-2016

Municipality	Grand T..	APD	HPD	LPD	MPD	NYSP	OCSD	TASK
Grand Total	71,758	15,532	7,227	240	14,553	5,914	28,115	177
ALBION ToV	6,106	499	4		34	642	4,787	140
ALBION VILLAGE	17,049	14,664	18	1	33	280	2,041	12
BARRE TOWN	1,892	32			10	431	1,418	1
CARLTON TOWN	3,524	27	1	2	2	415	3,076	1
CLARENDON TOWN	2,997	6	115		9	573	2,294	
GAINES ToV	2,732	147			3	478	2,104	
HOLLEY VILLAGE	7,636	34	6,798		3	139	659	3
KENDALL TOWN	1,995	4	7		3	346	1,635	
LYNDONVILLE VILLAGE	867	4	1	199	4	116	541	2
MEDINA VILLAGE	14,962	27	3	1	13,740	146	1,035	10
MURRAY ToV	4,089	33	269		2	702	3,081	2
RIDGEWAY ToV	3,755	31		9	278	835	2,599	3
SHELBY ToV	2,778	8	3	1	404	511	1,848	3
YATES ToV	1,178	2		27	4	281	864	
Outside of County	198	14	8		24	19	133	

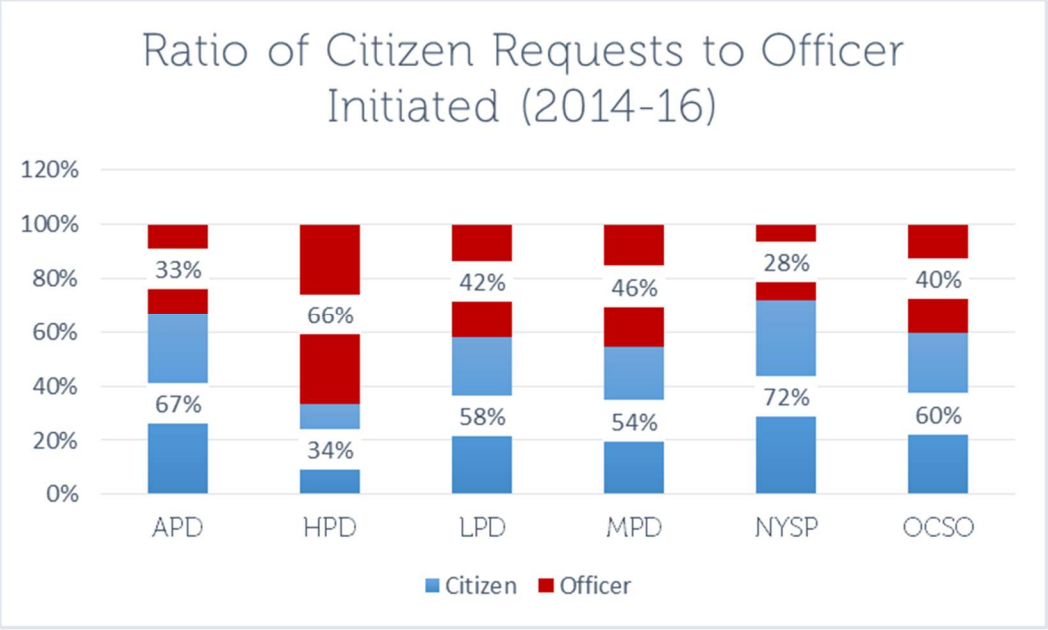
Distinct count of Call Records broken down by Agency vs. Municipality. Call records where the municipality was not indicated or was outside of Orleans County were not included.

The two population centers in the county (Albion and Medina) accounted for the largest shares of the calls with their surrounding towns and the Village of Holley

providing the next largest share of calls. Also, agencies generally respond to calls in their jurisdiction. Albion, Holley and Medina each had 94% of their events in their village. Lyndonville responded to 83 percent in their village and 11 percent in the Town of Yates.

Citizen Requests Compared to Officer Action

Law enforcement events include both requests from citizens as well as officer initiated events. About 60 percent of office activity is in a direct response to requests from citizens. However, this varies by agency with NYSP responding to the highest proportion of citizen complaints (72%) and Holley having the most officer initiated work (66%).



The chart below shows how the origin of calls breaks down by year. In 2016, Holley began recording fewer of their activities as events in the records management system and as such had a substantial decrease in the percentage of officer initiated events. By contrast, in that same year, Medina substantially increased the number of events that its officers recorded through the dispatch system. Also, the NYSP responded to 20% more citizen complaints in 2016, compared to previous years. All other variations in citizen complaints were less than 5 percent per year.

Annual Events by Agency					
		Grand Total	2014	2015	2016
APD	Citizen Initiated	10,414	3,638	3,443	3,333
	Officer Initiated	5,118	1,599	1,698	1,821
	Total	15,532	5,237	5,141	5,154
HPD	Citizen Initiated	2,429	833	799	797
	Officer Initiated	4,798	2,162	2,243	393
	Total	7,227	2,995	3,042	1,190
LPD	Citizen Initiated	139	45	47	47
	Officer Initiated	101	36	34	31
	Total	240	81	81	78
MPD	Citizen Initiated	7,910	2,564	2,735	2,611
	Officer Initiated	6,643	1,470	1,592	3,581
	Total	14,553	4,034	4,327	6,192
NYSP	Citizen Initiated	4,270	1,289	1,351	1,630
	Officer Initiated	1,644	518	571	555
	Total	5,914	1,807	1,922	2,185
OCSD	Citizen Initiated	16,758	5,651	5,418	5,689
	Officer Initiated	11,357	3,541	3,832	3,984
	Total	28,115	9,192	9250	9,673
TASK	Citizen Initiated	77			77
	Officer Initiated	100			100

Annual Events by Agency					
		Grand Total	2014	2015	2016
	Total	177			177
Grand Total		71,758	23,346	23,763	24,649

The following table shows how the citizen requests for service were distributed across the county. Again, village police departments, except Lyndonville, handled the overwhelming majority of calls in their village, but also responded to neighboring town areas as needed.

Dispatched Calls by Location by Agency 2014-2016

Municipality	Grand Total	APD	HPD	LPD	MPD	NYSP	OCSD	TASK
Grand Total	41,997	10,414	2,429	139	7,910	4,270	16,758	77
ALBION ToV	3,350	215	4		18	411	2,634	68
ALBION VILLAGE	10,684	9,964	10	1	12	164	529	4
BARRE TOWN	1,422	25			8	313	1,076	
CARLTON TOWN	2,066	20	1		1	321	1,723	
CLARENDON TOWN	2,103	5	46		5	443	1,604	
GAINES ToV	1,811	92			3	330	1,386	
HOLLEY VILLAGE	2,689	21	2,229		1	107	330	1
KENDALL TOWN	1,296	3	5		1	265	1,022	
LYNDONVILLE VILLAG..	590	4	1	106		100	379	
MEDINA VILLAGE	7,894	17	1	1	7,550	85	238	2
MURRAY ToV	2,659	24	128			523	1,984	
Outside of County	69	2	2		10	5	50	
RIDGEWAY ToV	2,493	13		6	119	600	1,754	1
SHELBY ToV	1,985	7	2	1	179	385	1,410	1
YATES ToV	886	2		24	3	218	639	

Distinct count of Call Records broken down by Agency vs. Municipality and Dispatched Calls. The Dispatched Calls filter keeps 10 call sources: 911, Alarm, Cell Call, Cellular 911, Lifeline, Other Agency, Telephone, VOIP 911, VOIP Service Transfer, Walk-Up/In Person.
Call records where the municipality was not indicated or was outside of Orleans County were not included.

Distribution of Requests

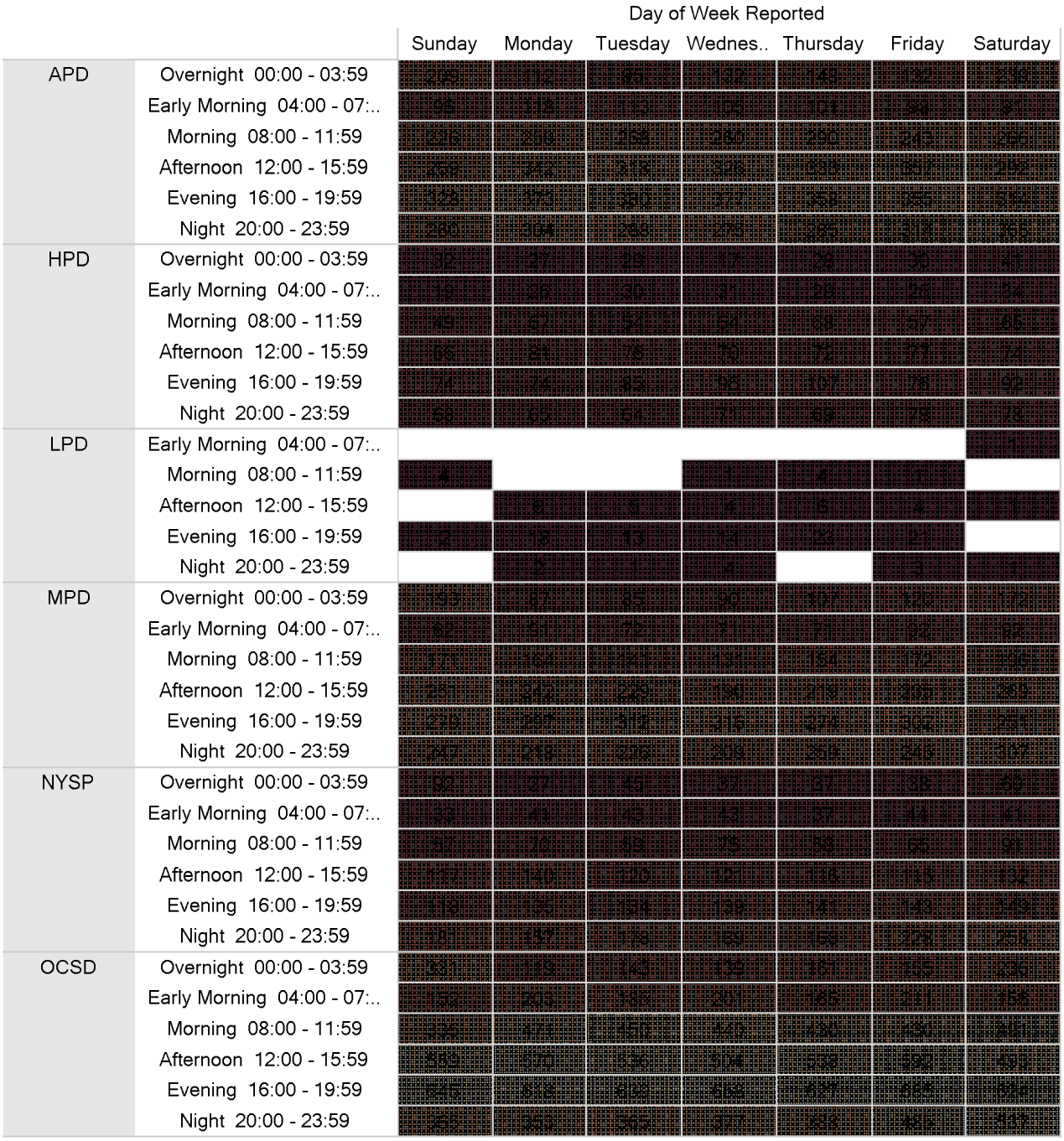
The demand for law enforcement services is driven by many variables including population, commercial activity, traffic patterns, and prevalence of impoverished residents in the community. The following table shows the distribution of calls, both all events handled by the police as well as only the calls initiated by the citizens. The village of Albion had the highest rate of calls per 1000 residents in both categories of calls while the towns of Yates and Kendal had the lowest volume in all calls and citizen generated respectively. Medina and Holley were the next two busiest in calls per thousand residents.

2014-16, Calls by Call Location

GEO	Total Pop	AVG Calls for Service (All Sources,)	Calls per 1000 residents	AVG Calls for Service (Dispatched Calls Only)	Calls per 1000 residents
ALBION ToV	3,769	2,036	540	1,117	296
ALBION VILLAGE	5,631	5,683	1,009	3,561	632
BARRE TOWN	1,935	631	326	474	245
CARLTON TOWN	2,957	1,175	397	689	233
CLARENDON TOWN	3,612	999	277	701	194
GAINES ToV	2,309	911	394	604	261
HOLLEY VILLAGE	2,032	2,545	1,253	896	441
KENDALL TOWN	2,693	665	247	432	160
LYNDONVILLE VILLAGE	789	289	366	197	249
MEDINA VILLAGE	5,936	4,988	840	2,632	443
MURRAY ToV	2,845	1,363	479	886	312
RIDGEWAY ToV	3,291	1,252	380	831	253
SHELBY ToV	2,662	926	348	662	249
YATES ToV	1,743	393	225	295	169
Orleans County Total	42,204	23,855	565	13,977	331

The time distribution of calls shows the pattern of activity in the county. The busiest times for law enforcement services are the late afternoon into the early evening. The table below shows only citizen requests for services and doesn't show the officer initiated events.

Number of Calls Reported per Time Block and Weekday
2014 - 2016



Reported Day of Week broken down by Day of Week Reported vs. Agency and Time Reported. The Dispatched Calls filter keeps 10 call sources: 911, Alarm, Cell Call, Cellular 911, Lifeline, Other Agency, Telephone, VOIP 911, VOIP Service Transfer, Walk-Up/In Person. The view is filtered on Agency, which excludes MCSO, MIPD and TASK.

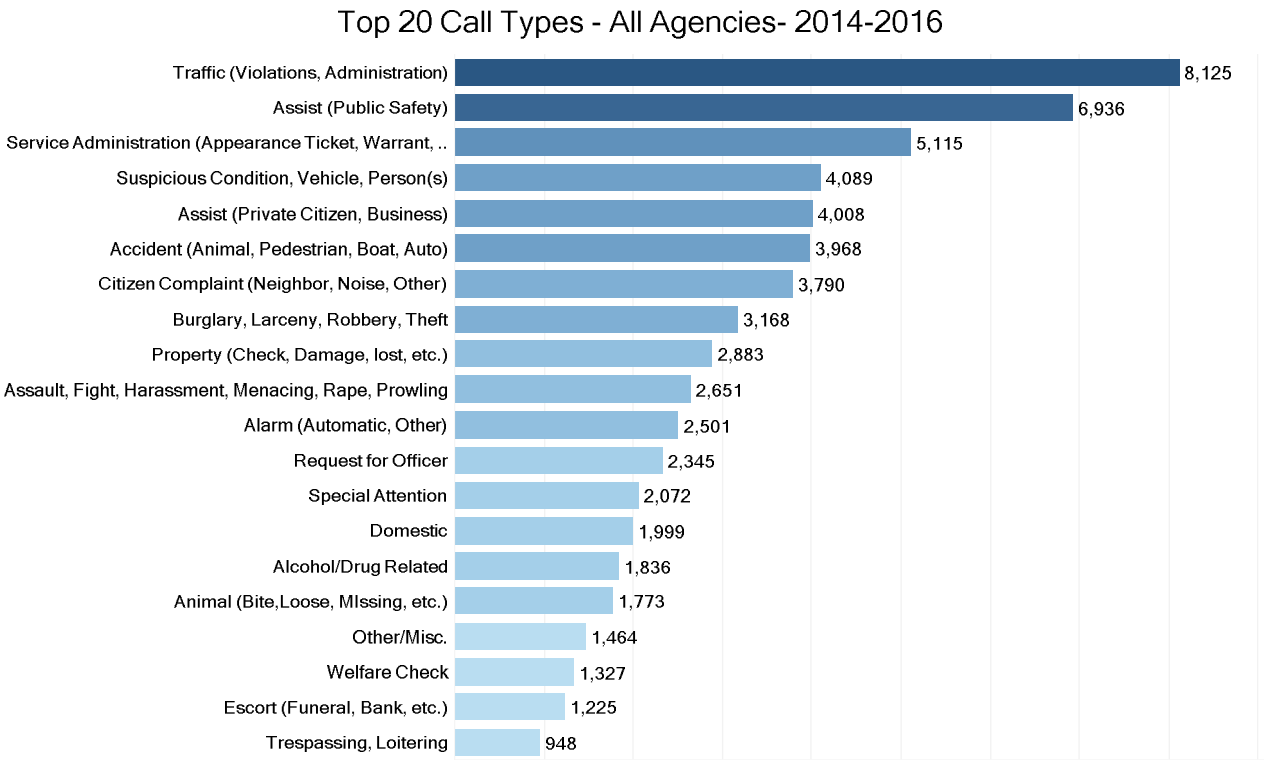
The time period between noon and midnight was the busiest for each agency while the overnight and early morning hours were the slowest. Saturday evening and night time blocks were the busiest for almost all of the agencies. While Wednesday was the slowest day in the county and the overnight the slowest time period.

Call Types

There a multitude of reasons for police activity in the county. However, the majority of the calls fall into major categories. CGR grouped the different call types into categories[2] to look at trends of all activities, not just the calls to the citizen requests.

All Agencies

Looking at the county as a whole, the largest call categorization relates to traffic, followed by assisting public safety agencies (EMS and fire), and service administration. The charts below include all calls for service, not just requests from citizens. These five categories account for about 40 percent of calls in the county.



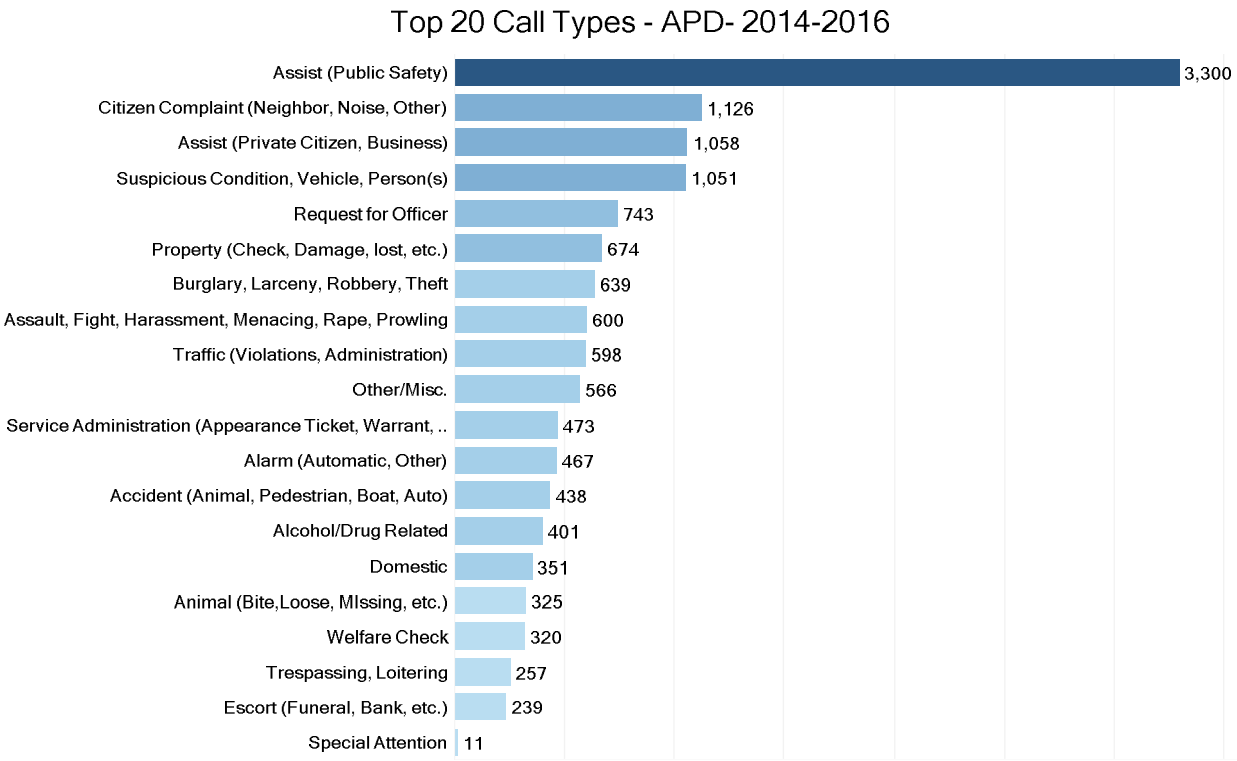
However, there was substantial variation between the departments based on how their agency records their activities and the nature of the community. For example,

[2] See call grouping in Appendix C

some agencies record all their traffic stops in the central records management system, while others just use a separate database for recording traffic tickets.

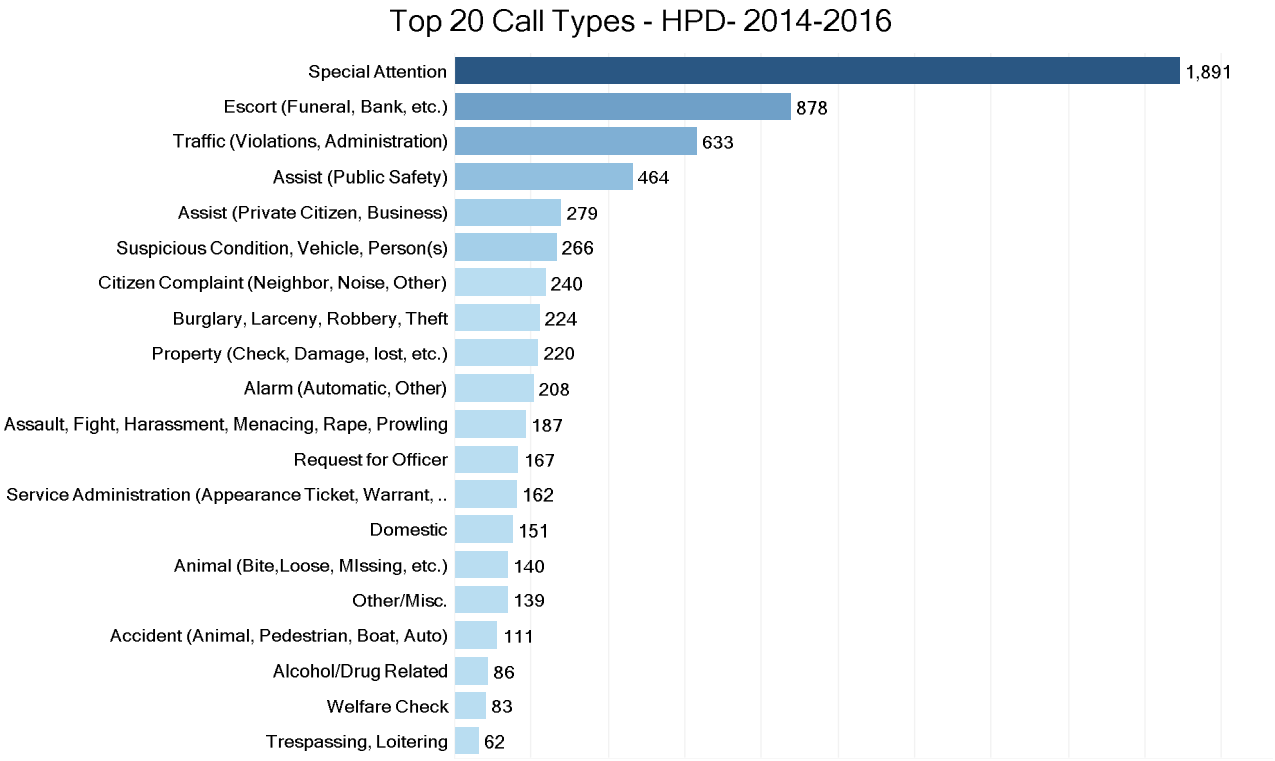
Albion Police

APD handled 15,532 calls over 3 years for an average of 14.2 daily. The largest category for APD is assisting other public safety agencies, with citizen complaint, citizen assist, suspicious condition and request for officer rounding out the top five categories. These five account for 47 percent of the calls for service handled by APD.



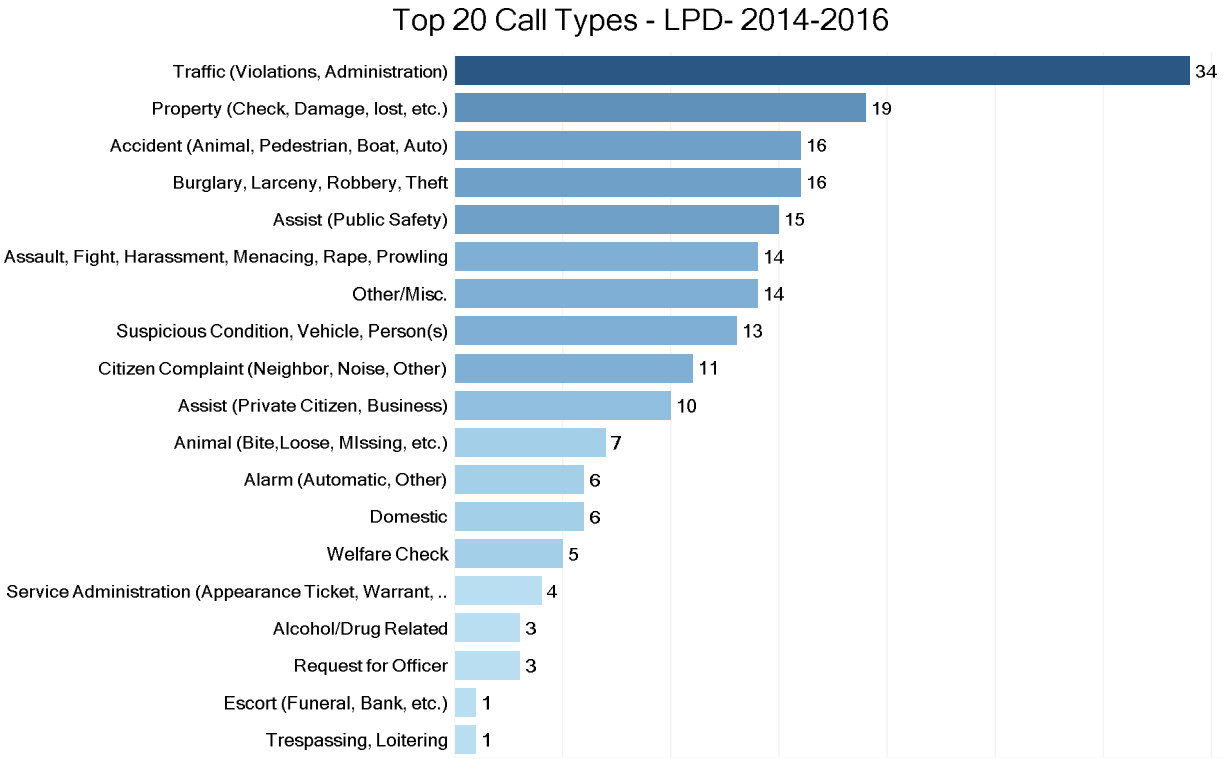
Holley Police

HPD handled 7,227 calls over three years for an average of 6.6 calls per day.The largest category of calls for Holley Police was special attentions, followed by escorts, traffic violations, assist public safety and assist of citizens. These five categories account for 57 percent of calls in the village. It should be noted that HPD stopped recording their special attention activities and escort activities in 2016. The result being that for 2016, their top five categories were traffic (violations, administration), assist (public safety), assist (private citizen, business), suspicious condition, vehicle, person(s), and citizen complaint (neighbor, noise, other). The top 5 in 2016 accounted for 52 percent of calls.



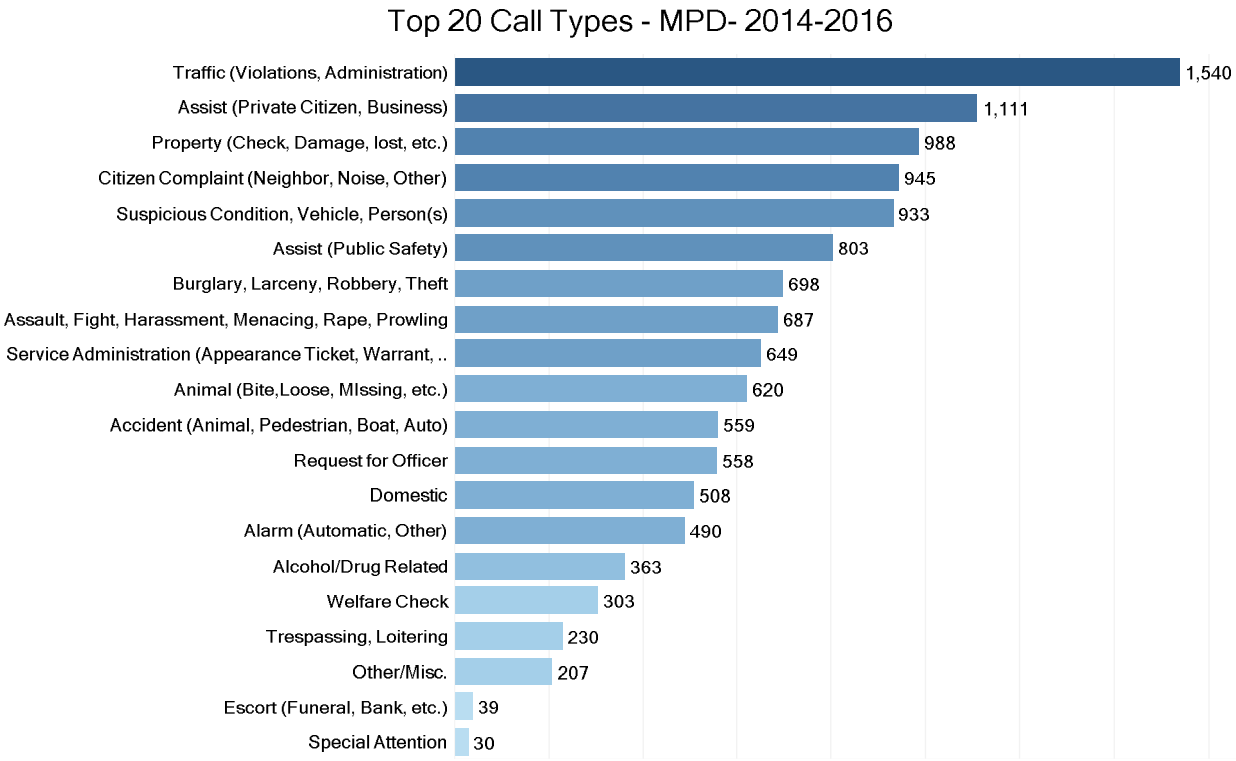
Lyndonville Police

LPD is only in service for about 20 hours per week in the afternoon during the weekdays. LPD responded to 240 calls for service of an average of 0.3 per weekday. At all other times, the NYSP and OCSO are responsible for the community. OCSO handled 63 percent of the calls for service in the village. The chart below shows that the recorded calls for service focus on traffic and property checks.



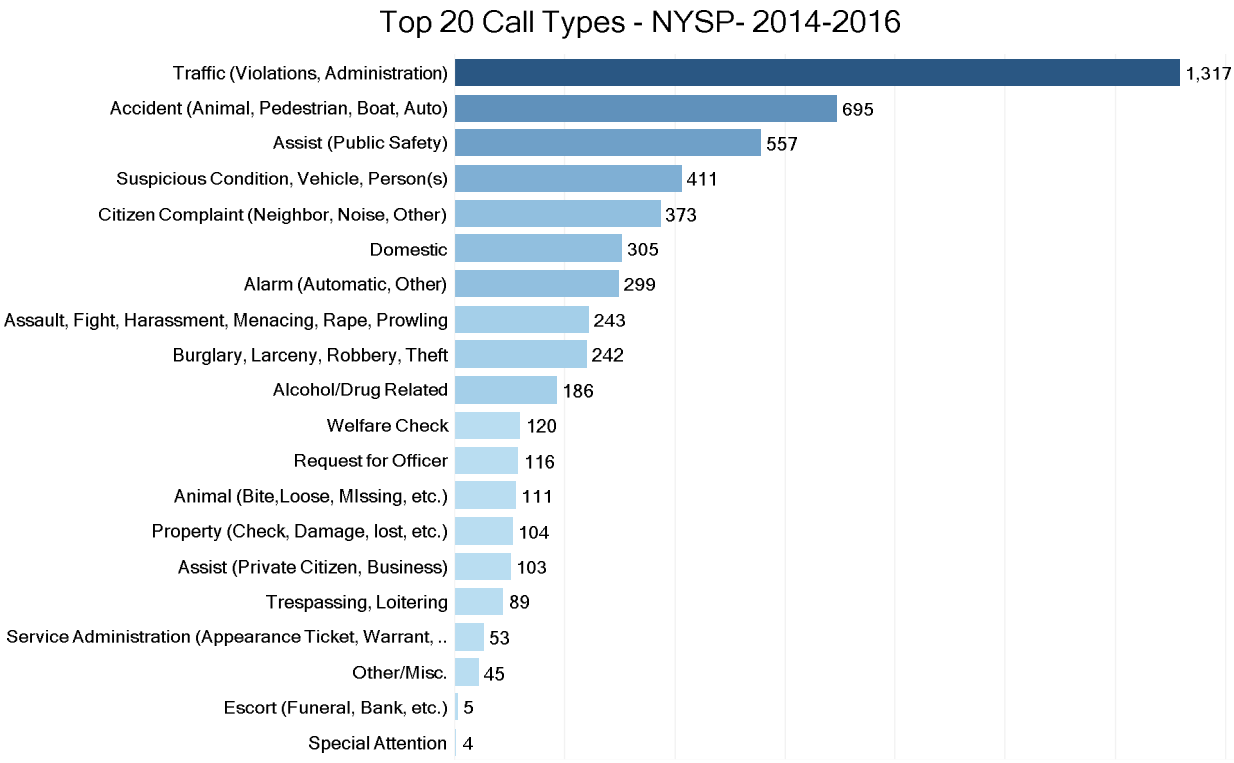
Medina Police Department

MPD responded to 14,553 calls for service or about 13.3 calls per day over the three years. The top five call types for MPD focus on traffic, assisting citizens, property checks, citizen complaints and suspicious conditions. Those top five complaints account for 38 percent of the activity of MPD. In 2016, MPD began to record their traffic violations in the records management system. This increased that category from 119 in 2014 and 168 in 2015 to 1,253 in 2016.



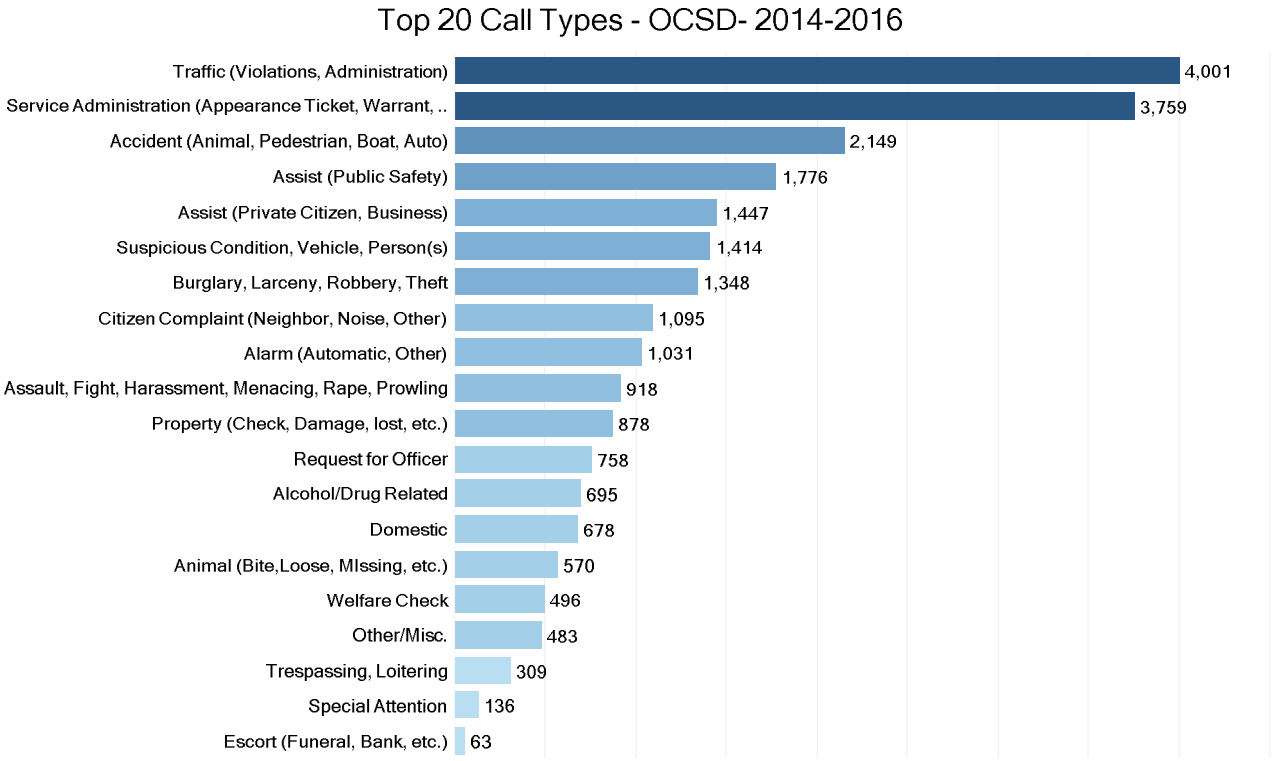
New York State Police

Troopers responded to 5,914 calls for service or about 5.4 calls per day. Traffic events, accidents and assisting public safety agencies are the three top call types for the NYSP in the county. Suspicious condition and citizen complaints round out the top five. Together they account for 56 percent of the events answered by the NYSP in the county.



Orleans County Sheriff Office

The OCSO responded to total of 28,115 calls for service over the three years for an average of 25.6 calls per day. Traffic events and service administration rank as the top two event types for the OSCO and alone they count for 27 percent of their calls. The rest of the top five events are accidents (animal, pedestrian, auto), assist (public safety) and assist (private citizen).



Response Times

Response time is a frequent measure of performance of law enforcement agencies and allows citizens to evaluate the service that they get from their agencies. For this project, response time is defined as when an agency is recorded as being dispatched to the call to the time an officer is reported on scene. It doesn't include either the time to process the 911 call or anytime the officer may have on scene before interacting with the citizen such as waiting for back up.

However, not all events are of equal importance. For example, a barking dog complaint is less important that a domestic argument. Also, based on information from the person requesting service, the dispatcher categorizes the events into Priority One and Priority Two[3], with the former being more serious than the latter. Individual officers also use their discretion in responding with lights and sirens depending on other information.

The table below shows for each municipality in the county the response times both Priority One and Two calls for the agencies that handled calls in the municipality. The

[3] Priority One vs. Priority Two is decided by the dispatcher based on their available information. Any call type maybe categorized as one or the other depending on the information provided to the dispatcher.

three measurements are the 50th percentile (or median), 75th percentile and 90th percentile for the recorded response times. Data was available for 30,958 events for both time dispatched and time on scene excluding events that had zero response time. The table excludes agencies that responded in a municipality less than 25 times over the three year period.

For the whole county, the median response time was 4 minutes and 8 seconds and 90 percent of all calls had unit on scene in 21 minutes and 9 seconds. In the village of Albion, APD had a median response time of 1:55 and a 90th percentile response of 5:07 for Priority One calls. In Holley, HPD had a median response time of 2:09 and a 90th percentile response of 7:06 for Priority One calls. In Medina, MPD had a median response time of 1:58 and a 90th percentile response of 5:45 for Priority One calls. In busiest town for Priority One calls for OCSD, Murray, they had a median response time of 8:33 and a 90th percentile response of 20:32 for Priority One calls. For calls in their overall busiest town, Albion, OCSO had a median response time of 4:46 and a 90th percentile response of 18:48 for Priority One calls.

Response Times by Municipality and Agency						
Municipality	Pri.	Agency	Count	50th Percentile (Response Time	75th Percentile Response Time	90th Percentile Response Time
Grand Total			30,958	04:08	11:14	21:09
ALBION ToV	1	APD	30	01:19	02:04	03:57
		NYSP	103	05:16	09:07	17:08
		OCSD	389	04:46	09:41	18:48
	2	APD	127	01:40	03:12	04:58
		NYSP	203	06:42	13:12	29:26
		OCSD	1,194	06:15	13:29	22:54
ALBION VILLAGE	1	APD	2,248	01:55	03:16	05:07
		NYSP	34	00:07	02:22	05:09
		OCSD	64	01:11	03:40	08:57
	2	APD	5,875	02:51	04:37	07:12
		NYSP	74	01:50	04:48	08:27
		OCSD	296	01:01	04:28	13:01
BARRE TOWN	1	NYSP	82	07:31	11:53	15:58
		OCSD	234	08:55	12:59	17:01
	2	NYSP	146	08:43	15:39	27:51
		OCSD	514	11:12	18:42	28:03

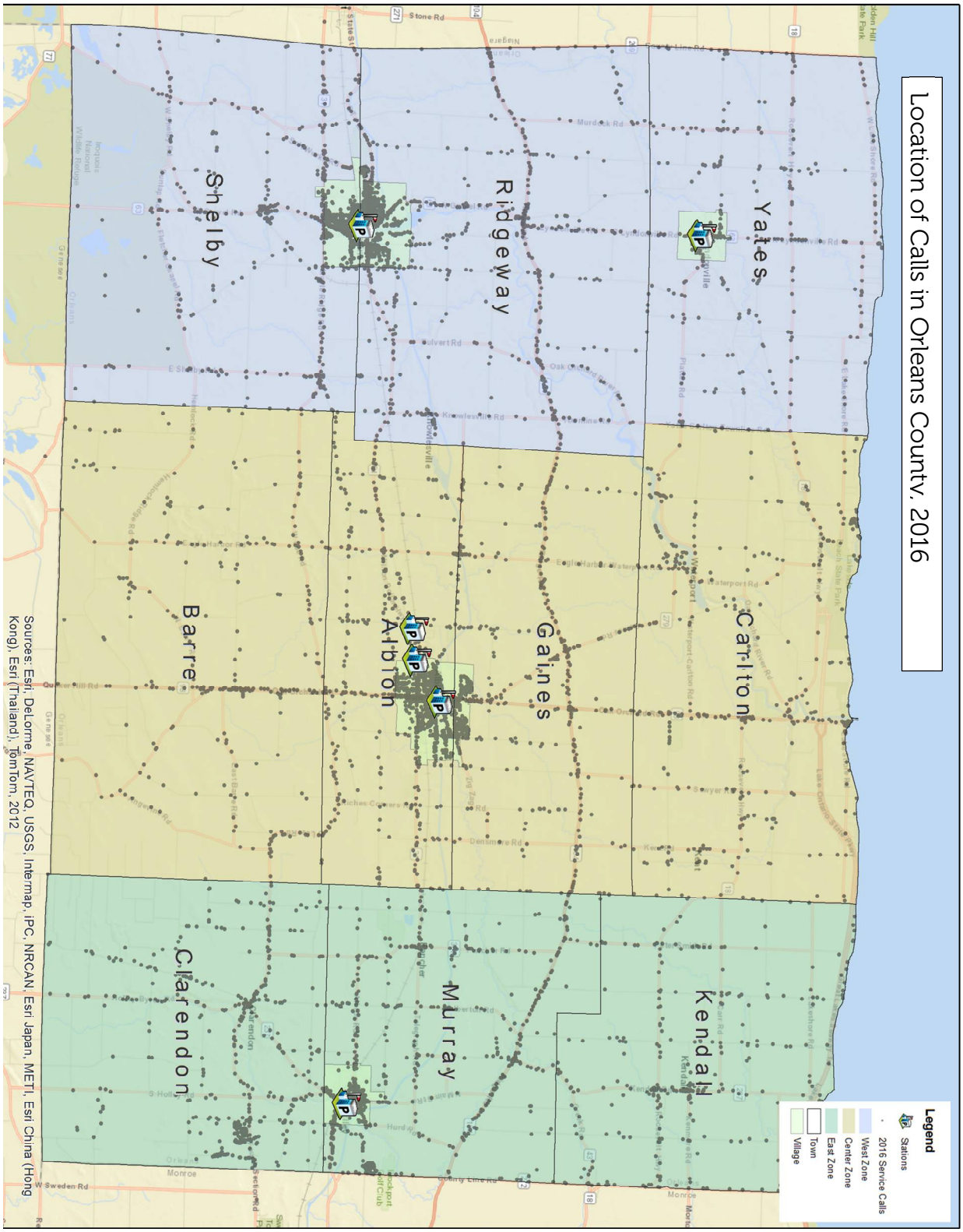
Response Times by Municipality and Agency						
Municipality	Pri.	Agency	Count	50th Percentile (Response Time	75th Percentile Response Time	90th Percentile Response Time
CARLTON TOWN	1	NYSP	89	09:43	15:14	23:32
		OCSD	300	09:21	15:20	21:26
	2	NYSP	163	13:39	24:05	40:32
		OCSD	884	12:43	21:00	34:32
CLARENDON TOWN	1	NYSP	100	12:27	17:55	27:17
		OCSD	299	11:00	15:11	19:58
	2	HPD	30	00:15	04:05	08:49
		NYSP	217	14:45	23:03	35:41
		OCSD	850	13:56	20:59	31:31
GAINES ToV	1	NYSP	92	07:50	12:41	18:50
		OCSD	272	05:31	09:23	14:05
	2	APD	64	02:26	04:50	08:05
		NYSP	162	08:22	14:51	21:28
		OCSD	735	08:12	13:58	23:23
HOLLEY VILLAGE	1	HPD	559	02:09	03:57	07:06
		NYSP	33	04:17	07:11	10:07
		OCSD	63	04:40	09:48	11:04
HOLLEY VILLAGE	2	HPD	1,058	02:36	05:40	15:47
		NYSP	41	04:21	08:32	15:07
		OCSD	168	04:57	09:05	15:52
KENDALL TOWN	1	NYSP	67	15:39	21:09	26:10
		OCSD	253	12:49	18:34	28:26
	2	NYSP	115	17:21	26:57	39:19
		OCSD	461	14:14	21:58	34:46
LYNDONVILLE VILLAGE	1	NYSP	28	14:04	18:56	22:44
		OCSD	101	12:57	17:52	23:37
	2	LPD	39	00:51	04:29	16:44
		NYSP	40	22:28	31:30	40:26
		OCSD	148	13:16	21:52	42:36
MEDINA VILLAGE	1	MPD	1,914	01:58	03:12	05:45
		OCSD	35	04:43	11:39	22:25
	2	MPD	3,989	02:43	04:45	09:38
		NYSP	34	04:17	11:04	18:55
		OCSD	121	02:50	09:09	21:27

Response Times by Municipality and Agency						
Municipality	Pri.	Agency	Count	50th Percentile (Response Time	75th Percentile Response Time	90th Percentile Response Time
MURRAY ToV	1	NYSP	137	11:18	15:35	20:56
		OCSD	413	08:33	13:56	20:32
	2	HPD	79	03:12	07:39	12:10
		NYSP	234	13:22	22:01	33:19
		OCSD	983	11:06	18:26	28:24
RIDGEWAY ToV	1	NYSP	140	09:35	16:37	24:09
		OCSD	365	09:39	14:30	20:28
	2	MPD	66	02:45	05:03	21:06
		NYSP	291	12:24	20:20	34:08
		OCSD	849	11:54	19:37	32:10
SHELBY ToV	1	NYSP	94	11:57	17:14	25:40
		OCSD	272	11:40	16:14	25:14
	2	MPD	104	02:08	05:56	13:01
		NYSP	185	13:48	23:55	36:33
		OCSD	693	14:07	22:30	37:29
YATES ToV	1	NYSP	62	15:28	25:51	36:40
		OCSD	153	13:09	18:06	25:59
	2	NYSP	106	21:12	29:44	43:13
		OCSD	295	15:43	24:30	37:44

A more detailed table that includes response times by complaint and agency is included in Appendix A.

Location of Calls

Using the information from the 911 Center database, CGR was able to map the location of the calls for law enforcement in the county. All maps, we plotted the locations of all calls that occurred in 2016. The maps show that the calls occur in the population centers and along the major transportation corridors.


Location of Calls in Orleans County, 2016
Legend
Stations
2016 Service Calls
West Zone
Center Zone
East Zone
Town
Village
Yates
Ridgeway
Shelby
Carlton
Gaines
Albion
Barre
Murray
Kendall
Clarendon
Stone Rd
Sources: Esri, DeLorme, NAVTEQ, USGS, Intermap, iPC, NRCAN, Esri Japan, METI, Esri China (Hong Kong), Esri (Thailand), TomTom, 2012

In addition to the map for the whole county, CGR prepared separate maps for each of the sheriff's patrol zones and for each of the villages. Those maps are included in Appendix B.

Crime Analysis

Crimes that are reported in a community are recorded by the law enforcement agencies that respond to the event and have jurisdiction. The Federal Bureau of Investigations established a standard set of definitions that allow for rates of crime to be compared across jurisdictions. Despite the efforts at standardization, there are variations in how information is reported. The New York State Department of Criminal Justice reports multiple sets of statistics based on this information. Using 2015 data, Orleans County has the 14th lowest rate of violent crime in counties outside New York City. The table below shows the violent crime rates for all counties between 30,000 and 50,000 in New York plus several nearby counties. Orleans has a lower rate of violent crimes than all of its immediate neighbors and is among the lowest of those of similar size.

Rate of Violent Crimes in 2015

	Population	Violent Crimes	Rate per
Schoharie	31,235	38	1.22
Seneca	34,726	61	1.76
Essex	36,992	46	1.24
Wyoming	40,883	58	1.42
Orleans	**41,689**	**69**	**1.66**
Delaware	45,371	79	1.74
Allegany	47,336	57	1.20
Greene	47,590	116	2.44
Cortland	48,870	51	1.04
Chenango	49,105	101	2.06
Tioga	49,485	54	1.09
Montgomery	49,555	99	2.00
Genesee	58,705	115	1.96
Livingston	64,291	77	1.20
Niagara	212,368	774	3.64
Monroe	749,690	2,524	3.37
Erie	922,022	3,788	4.11

Source: NYS DCJS

Reported Crime

Using data from the NYS DCJS, the reported crimes from the law enforcement agencies can be compared across the communities in the county. It should be noted

that Lyndonville Police did not report any crimes during this time and all activity in that village was handled by either the OCSO or NYSP.

Index Crimes Reported in Orleans County, 5 year average 2011-2015

		Violent Crime					Property Crime			
	Index Total	Violent Total	Murder	Rape	Robbery	Agg. Assault	Property Total	Burglary	Larceny	MV Theft
Albion Vg PD	248	21	0	2	4	15	227	44	176	6
Holley Vg PD	46	4	0	0	0	3	42	9	32	1
Medina Vg PD	183	13	0	2	3	8	170	38	129	4
Orleans County Sheriff	261	18	0	3	1	13	243	79	154	10
Orleans County State Police	67	10	0	2	0	8	57	14	40	3
County Total	805	65	1	9	8	48	739	185	531	24
Source: NYS DCJS Statistics										

While the most crime was reported by OCSO, the three villages with full time police departments- Albion, Holley and Medina had substantially higher rates of crime per 1000 residents than the rest of the county. It is typical to see higher rates of crime in areas of greater population density and with greater commercial activity, such as the larger villages with departments.

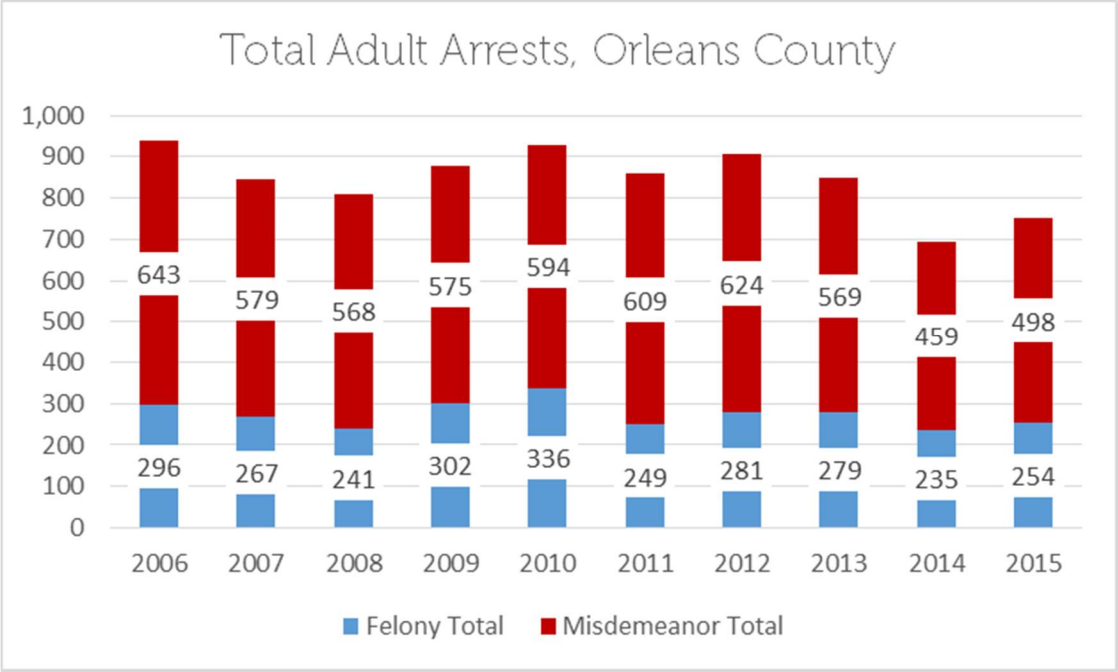
Rate of Crimes per 1000 Residents (5 yr. avg.)

	Index	Violent	Property
Albion Vg PD	44.0	3.7	40.3
Holley Vg PD	22.6	1.8	20.9
Medina Vg PD	30.8	2.1	28.7
Orleans County Sheriff	9.4	0.6	8.7
Orleans County State Police	2.4	0.4	2.0
County Total	19.1	1.5	17.5

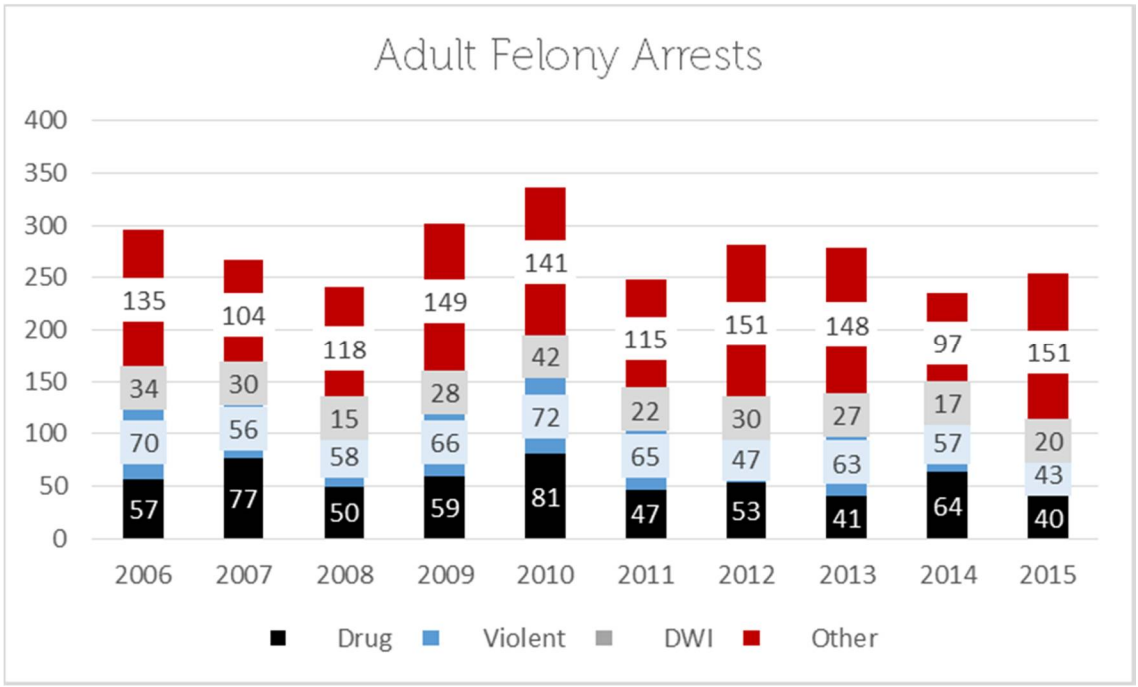
Source: NYS DCJS Statistics

Adult Arrests

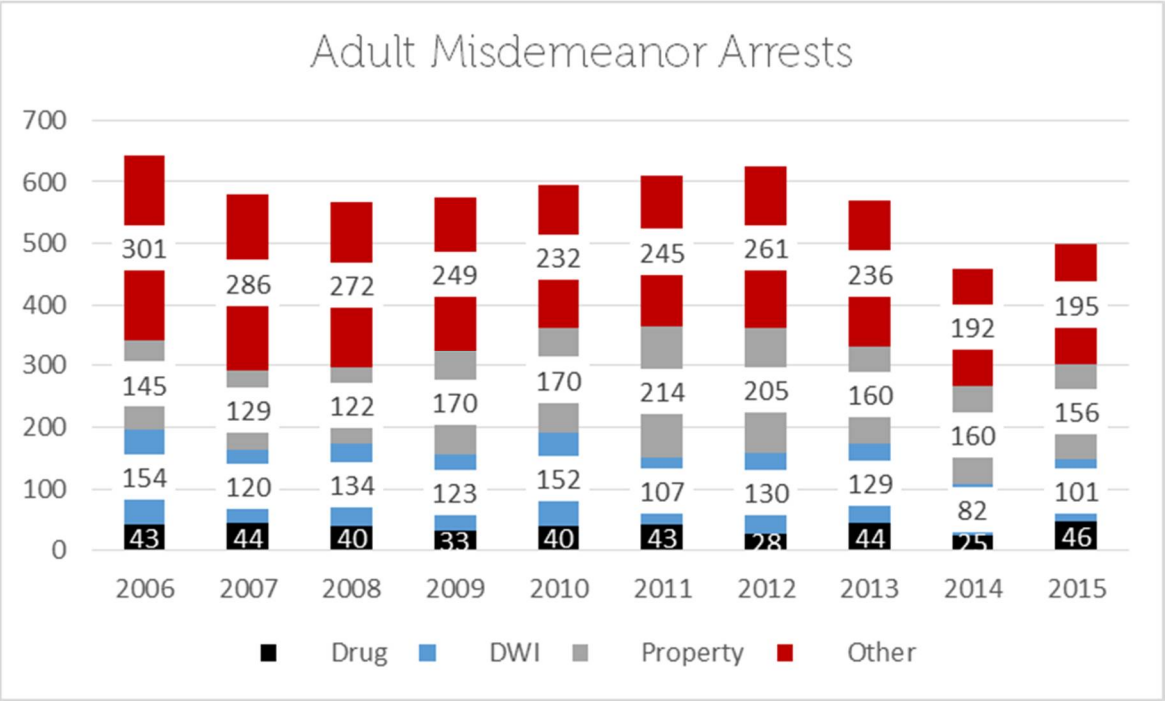
The number of adult arrests in Orleans County is lower in the last three years than most years in the last decade. All arrest data on the DCJS website is aggregated at the county level.



The number of felony arrests in the last two years are slightly below the 10 year average of 274, but relatively close to that long term average. While there is a reported increase in a drug problem from law enforcement officials, the number of felony drug arrests has not seen an increase in the last few years.



Misdemeanor arrests follow a similar pattern to the felony arrests with a slight decline in recent years compared to the long term average for felony arrests.



Juvenile Arrests

Using DCJS data, it is possible to see that juvenile arrests account for a small portion of the arrests in the county. The average number of arrests for felony (part 1 crimes) in the whole county was 24 over the past five years and 33 for misdemeanors. That is about 10 to 1 ratio of adult arrests to juvenile for felonies and nearly a 20 to 1 ratio of adult arrests to juvenile arrests for misdemeanors.

Juvenile Arrests, 5 year average, 2011-2015										
	Total	Index Total	Murder	Rape	Robbery	Agg. Assault	Burg.	Larceny	MV Theft	Part II Total
Albion Vg PD	22	10	0	0	1	1	2	5	0	13
Holley Vg PD	3	1	0	0	0	1	0	0	0	2
Medina Vg PD	19	7	0	0	0	1	1	4	0	12
Orleans County Sheriff	8	3	0	0	0	0	2	1	0	5
Orleans County State Police	4	2	0	0	0	0	1	1	0	1
Total	57	24	0	0	1	3	7	12	1	33
Source: NYS DCJS										

Staffing Analysis

A frequently used tool for assessing workload for law enforcement is to estimate the number of officers needed to respond to the number of complaints in a community. This is commonly referred to as the IACP Workload Analysis. It considers the number of calls, the amount of time an officer spends on proactive patrolling, the length of shift, and the number of hours an officer works in a year. The same methods were used for each of the four local full time law enforcement agencies in the county. As an important caveat, this analysis does not explicitly take into account activities of police officers such as public events, processing an arrest, waiting for arraignment or completing documentation. All of those activities can tie up an officer for several hours and thereby reduce the effective law enforcement presence.

A staffing analysis is only one tool to determine the appropriate staffing level for a department. Other factors include community expectations, officer safety requirements and readiness for emergency situations. Ultimately, the staffing level for a department is made by elected officials responsible for the jurisdiction.

Albion Police Department

Albion Police Department		
Calls for service	3471	Average 911 call volume for 2014-2016
Total Calls including Backup	3818	10 percent of calls will have a back up officer assigned
Annual Time on Calls (in hours)	2864	Time a unit spends per event 45 minutes multiplied by annual event
Patrol Factor	4.0	Assumes officers spend 1/4 of their time on a call for service and 3/4 patrolling
Time on Tasks	11454	Annual Calls multiplied by patrol factor - This the hours officers need to work for demand
Patrol Shift Hours	12	Length of shift
Annual Patrol Hours	4380	Length of shift multiplied by 365
Patrol Elements	2.6	Time on task divided by patrol hours
Scheduled Hours	2174	Based on Union Agreement
Average Leave Taken	300	Average time taken off for full time officers
Annual Hours Available to work	1874	Scheduled Hours minus Average Leave Taken
Officers Needed per Patrol Element (Availability Factor)	2.3	Patrol hours divided by number of hours officers work annually
Road Patrol Elements	6.1	Projection of Number of officers needed to meet demand
Current Road Patrol Staff (Ptl and Sgt)	10.0	Current officers holding rank of patrolman or sergeant
Difference	3.9	Amount over projected demand

Based on this analysis, the Albion police department has more staff than needed to meet the calls for service. However, because of operational requirements for 2 officers on duty at all times, the additional staff currently employed are needed to fill out the schedule.

Holley Police Department

Holley Police Department		
Calls for service	816	Average 911 call volume for 2014-2016
Total Calls including Backup	898	10 percent of calls will have a back up officer assigned
Annual Time on Calls (in hours)	673	Time a unit spends per event -45 minutes multiplied by annual event
Patrol Factor	4.0	Assumes officers spend 1/4 of their time on a call for service and 3/4 patrolling
Time on Tasks	2693	Annual Calls multiplied by patrol factor - This the hours officers need to work for demand
Patrol Shift Hours	8.0	Length of shift
Annual Patrol Hours	2920	Length of shift multiplied by 365
Patrol Elements	0.9	Time on task divided by patrol hours
Scheduled Hours	2074	Based on Union Agreement
Average Leave Taken	300	Average time taken off for full time officers
Annual Hours Available to work	1774	Scheduled Hours minus Average Leave Taken
Officers Needed per Patrol Element (Availability Factor)	1.6	Patrol hours divided by number of hours officers work annually
Road Patrol Elements	1.5	Projection of Number of officers needed to meet demand
Current Road Patrol Staff (Ptl and Sgt)	4.5	Current officers holding rank of patrolman or sergeant (Part Time count as 1/4 an officer)
Difference	3.0	Amount over IACP projected demand

Based on this analysis, the Holley Police Department has additional staff than is needed to meet the 911 call volume However, because of operational requirements for 2 officers on duty at all times, the additional staff currently employed are needed to fill out the schedule.

Medina Police Department

Village of Medina Demand for Service Analysis		
Calls for service	2638	Average 911 call volume for 2014-2016
Total Calls including Backup	2901	10 percent of calls will have a back up officer assigned
Annual Time on Calls (in hours)	2176	Time a unit spends per event -45 minutes multiplied by annual event
Patrol Factor	4.0	Assumes officers spend 1/4 of their time on a call for service and 3/4 patrolling
Time on Tasks	8704	Annual Calls multiplied by patrol factor - This the hours officers need to work for demand
Patrol Shift Hours	8.5	Length of shift
Annual Patrol Hours	3103	Length of shift multiplied by 365
Patrol Elements	2.8	Time on task divided by patrol hours
Scheduled Hours	2074	Based on Union Agreement
Average Leave Taken	300	Average time taken off for full time officers
Annual Hours Available to work	1774	Scheduled Hours minus Average Leave Taken
Officers Needed per Patrol Element (Availability Factor)	1.7	Patrol hours divided by number of hours officers work annually
Road Patrol Elements	4.9	Projection of Number of officers needed to meet demand
Current Road Patrol Staff (Ptl and	8.3	Current officers holding rank of patrolman or sergeant (Part Time count as 1/4 an officer). Also excludes SRO.
Difference	3.3	Amount over IACP projected demand

Based on this analysis, the Medina Police Department has more staff than needed to meet the calls for service. However, because of union contract requirements for 2 officers on duty at all times, the additional staff are needed to fill out the schedule.

Orleans County Sheriff's Office

Orleans County Sheriff Demand for Service Staffing Analysis		
Calls for service	5579	Average 911 call volume for 2014-2016
Total Calls including Backup	6137	10 percent of calls will have a back up officer assigned
Annual Time on Calls (in hours)	4603	Time a unit spends per event -45 minutes multiplied by annual event
Patrol Factor	4.0	Assumes officers spend 1/4 of their time on a call for service and 3/4 patrollir
Time on Tasks	18412	Annual Calls multiplied by patrol factor - This the hours officers need to work for demand
Patrol Shift Hours	8.5	Length of shift
Annual Patrol Hours	3103	Length of shift multiplied by 365
Patrol Elements	5.9	Time on task divided by patrol hours
Scheduled Hours	2074	Based on Union Agreement
Average Leave Taken	300	Average time taken off for full time officers
Annual Hours Available to work	1774	Scheduled Hours minus Average Leave Taken
Officers Needed per Patrol Element (Availability Factor)	1.7	Patrol hours divided by number of hours officers work annually
Road Patrol Elements	10.4	Projection of Number of officers needed to meet demand
Current Road Patrol Staff (Ptl and Sgt)	15.0	Current officers holding rank of patrolman or sergeant and not investigator. Also excludes 3 deptuties that typically work at the court house.
Difference	4.6	Amount over IACP projected demand

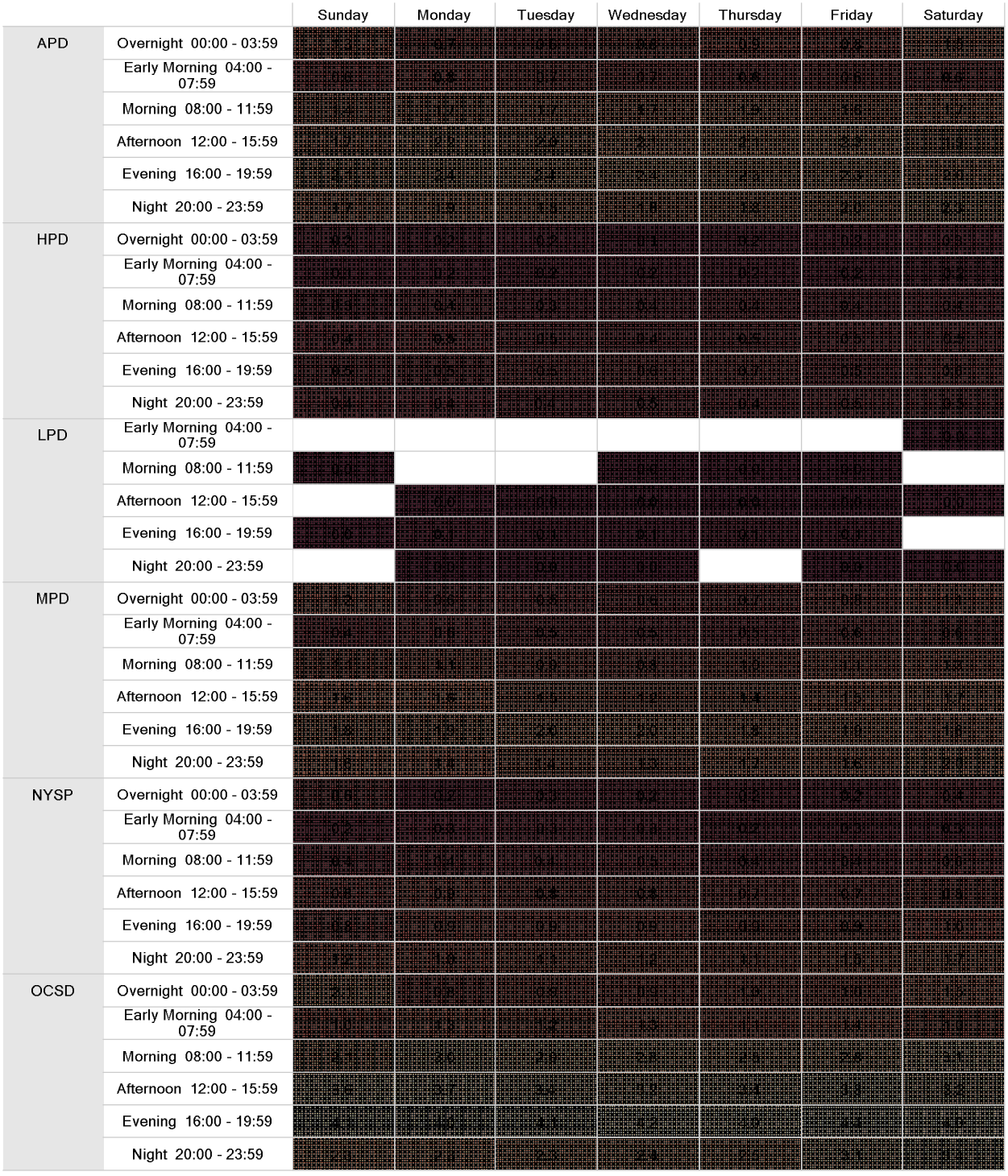
Similar to the other departments, the OCSO has road patrol staff that is in excess of the need for responding to 911 calls. However, the additional capacity is needed to provide a minimum of 4 patrol units during 0800 to midnight and 3 patrol units on the overnight shifts.

Calls for Service by Shift

Another method to analyze the need for staffing is to evaluate when calls for service occur in a community. For example, if there were 300 requests for service in certain time block and weekday, that would average out to about 2 requests for service in that time block over the course of three years.

Using the following table, it shows that average number of requests per four hour block varies greatly depending on the agency and the day of the week. In Albion, the busiest blocks have 2.4 calls and the slowest 0.6. For Holley, the range is 0.7 in the busiest blocks to 0.1 in the slowest. In Medina, it varies from 2.0 calls to 0.4 calls. For NYSP, the high is 1.7 calls and the low is 0.2. OCSO is the busiest with a peak block of 4.4 and low of 0.8. The pattern for peaks and valleys in demand is consistent across the county agencies.

Average Number of Calls Reported per Time Block and Weekday
2014 - 2016



Reported Day of Week broken down by Day of Week Reported vs. Agency and Time Reported. The Dispatched Calls filter keeps 10 call sources: 911, Alarm, Cell Call, Cellular 911, Lifeline, Other Agency, Telephone, VOIP 911, VOIP Service Transfer, Walk-Up/In Person. The view is filtered on Agency, which excludes MCSO, MIPD and TASK.

Law Enforcement Survey

In January, a survey regarding the possible merger of police departments was made available to all law enforcement officers in Orleans County. From a potential pool of over sixty full and part-time officers, twenty-five responses were received.

Almost all officers that responded to the survey reside in Orleans County, and more than half live in the communities they work in. The survey-takers had a median age of 34 and averaged 11 years in law enforcement, with an average of eight years tenure in their current departments. This tended toward the older and more experienced side compared to the overall workforce. Officers holding many positions across all agencies with full-time officers submitted responses, however both Medina and Holley were underrepresented, each only having two officers that contributed to the survey.

Median Age	34
Avg. Year Joined Current Department	2009
Avg. Year Started in Law Enforcement	2006
Albion Police	8
Holley Police	2
Medina Police	2
Orleans County Sheriff's Office	15
Note: Some responders indicated more than one agency	

Agree/Disagree Statements

When asked about current conditions, more than two-thirds of officers agreed that their department does an excellent job and they feel respected by their local governments and public. There was also strong satisfaction with current working conditions. When questioned about possible benefits of a police department merger, specifically in regards to lowering turnover rates and providing more career opportunities, there was a two-thirds disagreement for each statement, and two responders had no opinion.

	No Opinion	Strongly Disagree	Disagree	Agree	Strongly Agree
I am likely to stay with my current department until I retire	2	3	1	5	14

	No Opinion	Strongly Disagree	Disagree	Agree	Strongly Agree
I am generally satisfied with my working conditions	1	4	2	8	10
I feel that law enforcement is well respected in Orleans County by the public	1	0	6	11	7
I feel that the village board/county legislature respects the work that is done by my agency	2	2	4	11	6
I feel that my department does an excellent job	3	2	2	4	14
A consolidated department would provide me with more opportunities	2	10	6	4	3
A consolidated department would lower personnel turnover rates	2	7	10	2	4

When asked to identify the level of importance different aspects of their current position held if transferred to a new consolidated department, "Keeping Retirement Benefits" elicited the highest rate of importance, as every officer indicated that it was either Important or Very Important. Both "Trust in Department Leadership" and "Leadership in the Department" followed closely with all but one indicating the same level of importance as retirement benefits. Pay scale, health and dental benefits, and trust in elected officials all drew over a 90% response rate of being Important or Very Important. Shift length and working the same geographic area held the least importance to responders.

If your position was transferred to a new consolidated department, please rate how important each of these items would be for you:	No Opinion	Not Important	Somewhat Important	Important	Very Important
Pay scale	0	0	2	3	20
Healthcare and Dental Benefits	0	1	1	6	17
Keeping retirement benefits	0	0	0	3	22
Being able to transfer at a later date and keep retirement benefits	1	1	6	3	14
Work shift length	0	5	6	6	8
Picking the shift I work	0	3	4	7	11
Being able to work in the same geographic area that I do now	0	6	6	6	7
Having opportunities for promotion or specialized units (K-9, SWAT, investigations)	1	4	5	7	8
Being able to impact the process of creating a new department	1	3	4	9	8
Vacation Time and Sick Time policies	0	1	2	10	12
Leadership in the department	0	0	1	3	21
Trust in department leadership	0	0	1	3	21
Trust in elected officials	0	0	2	5	18

Open-Ended Responses

The open-ended response portion of the survey asked for feedback on the potential merger of police departments. When asked about their concerns should a merger take place, officers frequently noted fears of losing retirement benefits, seniority, jobs, wages and the potential for poor leadership and decreased officer accountability.

When asked what characteristics they believe the citizens of Orleans County would need to see in the new agency to be fully accepted, strong opinions emerged on whether the leader of the new agency should be elected or appointed. A public image of unity and professionalism, and good response times were mentioned multiple times as well.

Officers were also asked what improvements could be made in their agency if a county-wide merger did not happen. Suggestions included collective purchasing, shared training and equipment and the disbanding of the SWAT team in favor of using a neighboring county's SWAT when needed. The suggestion of merging Village into Town departments and having less "politics" in running departments was mentioned multiple times.

When specifically asked how the new leader of a department should be chosen, twice as many responders said that the leader should be elected than appointed. Some who did think that the leader should be appointed suggested it be done through an interview process.

How should the leader of a new department be chosen (elected, appointed...)?

Elected	15
Appointed	7
Other	2

As a caution with the survey response, Medina was underrepresented in their response rate with only two officers responding, while the other agencies had more than half complete the survey.

Financial Analysis

For the financial analysis of the law enforcement agencies, we used budget documents as the primary source. The fiscal years of the county and villages do not align with the former following a calendar year and the latter running from June to May. Also, the county assigns indirect costs (such as benefit, retirement and taxes) to each of its departments, while the villages pool their indirect costs by fund.

Relative Cost of Police Service

There is a fundamental challenge in how law enforcement costs are shared across the county. All residents in Orleans County receive and pay for law enforcement services from the Orleans County Sheriff's Office and the New York State Police. The expenses of the NYSP are not controlled locally and are not considered as part of this analysis. Each village property owner pays for the service of a village police department.

Village residents often tax themselves to support higher public safety staffing, partly because property crime is more common when homes are clustered and partly because villages contain services like stores, restaurants and bars that attract nonresidents. There is no perfect way to share these costs. Town-outside-village residents benefit from village police when the shop or dine in the village. But they don't benefit from the property protection services of a village force.

In 2016, the cost of local law enforcement in the county was about $6.8 million. Fifty-six percent of that cost is for services provided by the county to every resident and paid for by county general fund revenue. The remaining share benefits most residents of the county, but is paid for only through the general fund revenue of the villages. The table compares the costs of the different agencies that provide law enforcement services in the county.

For the OCSO column, it is important to note that the OCSO budget figure includes the court house operations, reimbursed by the NYS Unified Court System, and portions of the salaries for administrative staff that support the entire sheriff's operation including the jail and 911 center. To adjust for that reimbursement from the state (about $300,000) and the time of the administrative staff (estimated at $120,000), the law enforcement cost has been reduced in the table below by $420,000.

Law Enforcement Costs Across Orleans County				
Community	LE Cost (1000s)	Per Capita	Per Patrol Hour	Per Sworn
Albion	$ 1,400,000	$ 304	$ 80	$ 120,000
Holley	$ 300,000	$ 166	$ 34	$ 80,000
Lyndonville	$ 30,000	$ 35	$ 29	$ 60,000
Medina	$ 1,330,000	$ 214	$ 76	$ 120,000
OCSO Primary Patrol	$ 3,080,000	$ 111	$ 88	$ 150,000
OCSO and MCTF Whole	$ 3,380,000	$ 82	$ 96	$ 140,000

There are several different ways of looking at the costs of service in the community. The first is based solely on population. CGR used census data for the population of the various municipalities. The patrol hours were calculated based on the stated target for the number of officers on patrol. The cost per sworn officer is a calculation of the law enforcement cost divided by the number of sworn officers in that organization. For the purposes of this calculation, part time officers were estimated to work one-half of the time in Lyndonville, one-third of the time in Medina, one-quarter in Holley and one-tenth in OCSO.

Using the view that all residents pay for the services of the OCSO and the MCTF, there is a cost of about $82 per year per resident for everyone in the county. Village residents then pay an additional amount on top of that. For example, Holley residents pay $82 each for services from the county and another $166 for their own department for a total of $ 248 per year. These costs are supported directly through their property and sales taxes, municipal revenue and grants. The largest portion is supported by the sales tax.

The cost per patrol hour is based on the stated number of officer hours on patrol (for example, Medina and Albion each have two officers on duty at all times). The agencies with full time staff have a larger cost per hour than those with part time staff. The OCSO has a higher cost because it has investigators that don't patrol and some administrative time is used for other portions of its operations such as jail operations and the 911 center. Similarly, the ratio of the cost of law enforcement services based on the number of sworn officers is higher for the organizations that have a larger share of full time officers and also have more staff (including non-sworn) in the agency.

Collective Bargaining Comparison

Three of the law enforcement agencies have unions and collective bargaining agreements. The table below provides a side by side comparison of the current collective bargaining agreements. The salary comparison after three years is using base pay and a step that existed in each contract.

	Albion	Medina	OCSD
Term of Contract	6/1/2015 to 05/31/2018 (12 hour shift agreement in effect until 5/31/2017)	6/1/2013 to 5/31/2018	01/01/2017 to 12/31/2020
Officer/Deputy Salary (2016)	Salary: $43.6K - $63K Wage: $19.97 to $28.85 After 3 years, $63,000	Salary: $44.5K - $57.8K Wage: $21.46 to $27.87 After 3 years, $53,573	Salary: $36.6 K to $54.1 K Wage: $17.63 to $26.10 After 3 years, $50,600
Longevity Pay	Yes	Yes	Yes
Work Hours	4 or 3 12 Hour Shifts per week – average 42 hours per week, 2184 per years	8.5 Hour Shifts (4 consecutive days) 40 hours on average per year, 2074 hours	8.5 Hour Shifts (4 consecutive days) 40 hours on average per year, 2074 hours
Insurance	MVP NEHDO8S HDHP Debit Card Provided ($2500/$5000) for out of pocket Employee pays 14% of premium Full Dental paid by Village	BC/BS HMO 206 or HMO 206 Plus Programs. $350 HCR Account Employee pays 10% - 25% of premium depending on date of hire and family status Dental plan included	BC/BS POS or PPO (high deductible) County contributes $750/$1500 to HAS (50% of deductible) Employee pays 10% or 15% depending on date of hire. Payment to Union in lieu of dental coverage
Vacation/PTO	10 – 25 Vacation Days based on length of service Up to 12 days of sick leave Up to 5 days of personal leave	10 – 30 Vacation days based on length of service 1.25 Days of Sick Leave per month which can accumulate up to 300 days	13 – 30 Vacation days based on length of service 1.25 Days of Sick Leave per month which can accumulate up to 180 days

	Albion	Medina	OCSD
		6 days of personal leave. Can accumulate to sick time.	
Holiday Pay	12 Holidays paid 2X per year at straight time. Additional 1.5X paid for working on Xmas and Thx.	12 Holidays paid 2X per year at straight time. Additional 1.5X paid for working on any holiday	Up to 11 Holidays paid by lump sum except Xmas. Option to take holidays off
Call-in Pay	1.5X, 3 Hr. Min	1.5X 2 Hr. Min	Straight Time or OT per hrs. worked. 4 Hr. min.
Court Pay	1.5X, 2Hr. Min	1.5X 2Hr. Min	3 Hr. Min, 1,5X after 3 Hrs
Seniority	1) Rank 2) Time in Rank 3) Time in Previous Rank 4) Start Date 5) Exam score	1) Rank 2) Time in Previous Rank 3) Start Gate 4) Exam Score	Different depending on the purpose 1) Time in current title 2) Hire Date in Criminal Division 3) Length of service in another bureau 4) Length of service with County 5) Birth Date
Uniform	$350/yr for cleaning.	$900 per year replacement allowance	$365/yr for cleaning.

Albion recently moved to a 12 hour shift contract in an attempt to limit the use of overtime as well as to increase the base rate of pay of the officers. The village is

evaluating the fiscal and operational impact of the change and has the option to opt out at the end of their fiscal year in May 2017.

The Holley police officers receive their rate of pay at their appointment and a raise upon completion of field training time. Full timers make $14.50 per hour or about $30,160 annually. Part time staff earn between $14.00 and 17.50 depending on their tenure and qualifications. Full time staff benefits include:

- a medical plan that they must contribute 15 % toward;
- up to 12 sick days per year;
- 3 personal days;
- 1 week vacation after one year, 2 weeks after 2 years and 3 weeks after 5 years; and
- And 12 paid holidays.

Community Perspectives

Public outreach activities completed to date for the Orleans County Law Enforcement Study consisted of the first round of two sets of public meetings and an online poll. Additionally elected officials from each of the communities were interviewed about their thoughts regarding changes to law enforcement.

Public Meetings Summary

The meetings were advertised via project steering committee emails, social media posts and text messages; meeting flyer distribution by the Steering Committee (SC), and media coverage on www.OrleansHub.com.

Both meetings were held on Tuesday, January 10, 2017 and included a brief presentation introducing the project, a review of key preliminary existing conditions, preliminary poll results, and an open forum discussion.

The first public meeting was held from 4:00-5:30 PM at the Hoag Library in Albion, NY followed by the second meeting from 6:30-8:00 PM at the Ridgeway Fire Department in Medina, NY. Approximately 40 persons attended the meeting in Albion and 29 persons attended the meeting in Medina, which contained a mix of public residents and law enforcement.

As these were the first public meetings held for this project, most attendees had many questions about how a consolidation or sharing of services would occur. Also, the

majority did not feel that they were educated enough about the project and as such, were not comfortable stating whether they are in favor or against it.

The input received during the open forum discussion was varied, but was generally supportive of both law enforcement and the study process. A common sentiment expressed was concern with losing their local home town police presence but also wanting a more professional police force. They expressed a belief that having the same officers, on the same beats, allows personal relationships to develop and that this is an advantaged that might be at risk under a consolidation.

Copies of the complete meeting summaries are included in Appendix D.

Community Survey

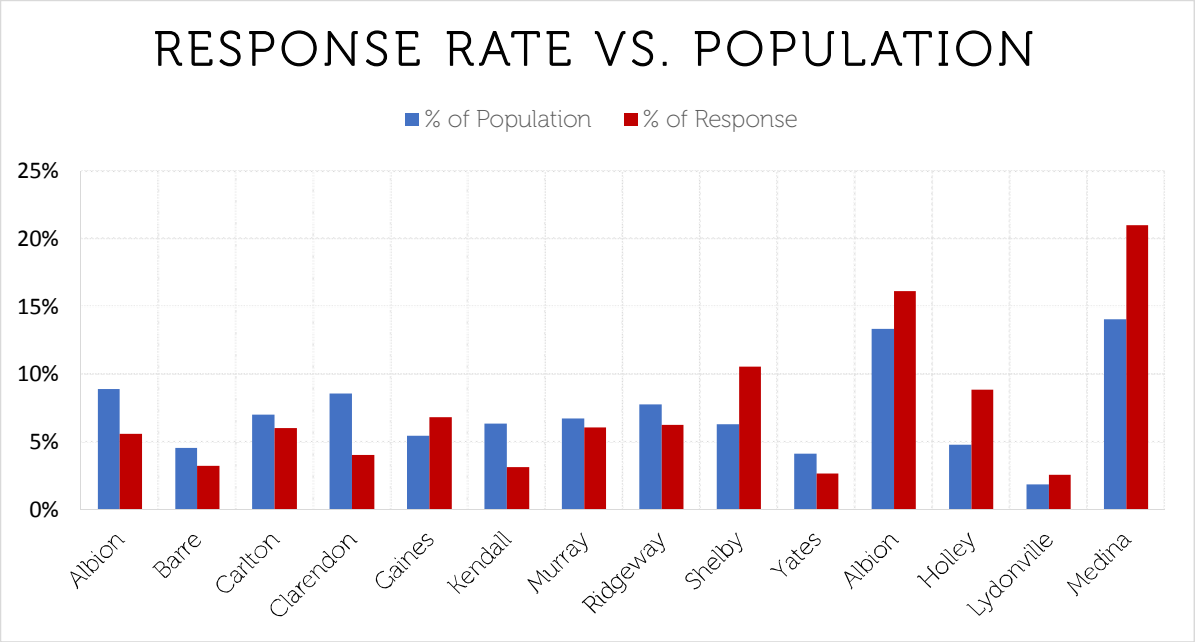
To extend the outreach opportunities to a broader audience and allow those not able to attend a public meeting, an online poll was developed with 18 questions focusing on existing law enforcement services and demographic data. The survey was launched on November 4, 2016 and closed on January 25, 2017. It received a strong response (1,232). This is about 4% of the adult population of the county. Although it is likely that a substantial share of individuals with strong opinions on the subject took part in the survey, this cannot be considered a representative sample of all county residents and does not necessarily represent the views of the entire community.

Some of the respondents did not answer all the questions, so the total number of responses for each question did not always equal the total number of participants of 1,232. A full copy of all survey responses, including the open-ended responses, is attached as Appendix E.

The responses were evenly split between village and town (including hamlets) residents. The top three respondents were from Albion–Town of Albion (28%) followed by Medina–Town of Ridgeway (27%) and Holley (18%). The responses for town residency was more closely divided, with Shelby having the most responses at 19%; Gaines at 12% and Carlton at 11%. All the other towns in Orleans County provided less than 10% of the responses.

The proportions of survey responses from different parts of the county were similar to the proportions of population of those parts of the county, although Medina is slightly over-represented with 15% of the county population but 21% of the responses. Details are included in the table below.

The table below shows all town response rates to the survey in comparison to the total town population of the county.



Additional summary information from the survey is provided below.

- Most respondents believe their community is safe (60%), followed by very safe (19%), no opinion (12%), unsafe (9%) and very unsafe (15%).
- When asked how respondents feel about the current level of law enforcement service provided in their community 41% stated it is good, 22% excellent, 18% fair, 17% needs improvement, and 3% provided other narrative responses.
- In Albion, 34% stated it is good, 26% excellent, 20% needs improvement, 16% fair, and 2.6% provided other narrative responses.
- In Holley, 36% stated it is good, 25% fair, 19% needs improvement, 15% excellent, and 5% provided other narrative responses.
- In Lyndonville, 31% stated it is good, 31% excellent, 31% fair, 6% needs improvement, and 0% provided other narrative responses.
- In Medina, 34% stated it is good, 27% excellent, 15% fair, 20% needs improvement, and 3% provided other narrative responses.

- Sixty-five percent of respondents answered that they would support shifting some Village Police Department services to the County Sheriff to reduce overall costs, while 35% said they would not support this.
- When asked whether residents outside villages should bear some of the costs of village police services, 23% said yes, 52% said no, and 24% were unsure. However, when you look at only the responses from Village residents, the number who believe outside residents should bear police service costs jumps to 67%, no drops to 17%, and unsure drops to 17%. When you look at only responses from town residents, yes drops down to 15%, no goes up to 59%, and unsure is 27%.

- Regarding the aspect of law enforcement that concerns respondents the most, drug-related issues received the most responses at 70%. This was followed by crime response (45%), theft prevention (40%), community presence (33%), and other (9%).

Question 14 asked participants about their satisfaction with various aspects of their police service. There was no significant variation in responses between Village and Non-Village county residents.

Question 17 asked participants "Do you feel there is anything that needs to be changed regarding law enforcement in your community?" A total of 432 participants included an open-ended response to this question. Most responses were provided by residents in the Village of Albion/Town of Albion (19%) followed by Village of Medina/Town of Ridgeway residents (15%). A summary table of common comments is shown below. All responses are included in Appendix E.

Question 17: Do you feel there is anything that needs to be changed regarding law enforcement in your community?								
Village	Town	# of Open-Ended Comments	Increase efforts on drug enforcement	Provide more community presence/patrols	Move drug task force to Sheriff	Supports county wide police/consolidation	Speeding is a concern	Lower taxes/reduce costs
Albion	Albion	81	7		4	2	1	9
Albion	Gaines	12						
Medina	Ridgeway	65	8	7		2	1	8
Medina	Shelby	31	2	2		2		2
Albion		16		1	4	3	1	
Barre		13		1	1	2		
Carlton		25	1	2	2	1	2	
Clarendon		17	1	1				1
Gaines		28	2	1		2	3	2
Holley		41	2	3		2	1	3
Kendall		17		1	1	2	1	
Lyndonville		11	1				1	1
Murray		20	2		1	2	1	
Other		3			1			
Ridgeway		23	4			2		
Shelby		17	3			1		1
Yates		12		1				
Totals		432	33	20	14	23	12	27

Elected Official Interviews

As part of the process, the project team met with each of the village mayors as well as the Orleans County Administrator. There are some recurring themes among the elected officials including:

- Police budgets are a major portion of their budgets and continue to grow;
- All report a good relationship between the residents and the law enforcement agencies;
- Village residents are especially concerned about high visibility and a quick response time;
- Serious concerns about retention of police officers because neighboring communities pay significantly better. Younger officers train and establish credentials with the village departments, then move to police departments in nearby areas for higher pay;
- There are generally cooperative relationships with the unions, with few grievances and relatively easy negotiations;
- Some specific issues related to crime focus on drug crimes, DWIs and traffic problems.
- There is general support of the study process, but there is skepticism that a cost reductions could be achieved without sacrificing the quality of policing. They feel that any deterioration in service would be an issue with residents.
- A concern was also expressed that the declining tax base in the villages combined with the increasing cost of police services will continue to put pressure on village property owners and may deter development in the villages.
- There was some optimism that a new policing model could be developed that might reduce administrative costs without increasing response times or reducing patrol visibility.

All officials that were interviewed were committed to participating in the study and encouraging their residents to be engaged. Some officials reported that they were very reluctant to change their current operations unless there was a truly compelling option.

Key Findings

These key findings are based on the information gathered through project interviews and the accompanying data analysis.

- The police agencies in Orleans County already cooperate on several key issues including using the closest car for serious events, a cooperative SWAT team, some shared training initiatives, and most visibly, a central dispatch center with common record keeping.

- The crime rate is low compared to similar sized counties in New York and neighboring counties.
- The village police agencies provide a very quick response to calls (under 5 minutes 90 percent of the time) while agencies serving the broader geography in the county have a slower response time.
- There are relatively few calls for service for all agencies between midnight and 8:00 am. Peak call volume occurs between 4:00 pm and midnight depending on the community. Saturdays are the busiest day of the week for requests for service.
- The law enforcement workforce is relatively new to their positions with about half the officers being hired since 2012 and two of the agency leaders starting in 2016.
- Anecdotally, a significant portion of the turnover in village agencies is officers leaving for better paying positions in law enforcement. Very few deputies leave the OCSO for another law enforcement agency.
- The pay scale for law enforcement in the county is lower than for nearby counties with a greater demand for police services such as Erie and Monroe.
- There are substantial differences between the contracts of the three departments with collective bargaining units, especially in rates of pay and hours of work.
- There is strong community support for the local village police departments, even with the relatively high cost compared to areas outside the villages.
- Police protection is expensive, partly because it is needed at all hours, every day of the week. The total cost in the county is about $6.8 million. However, police departments in peaceful places like Orleans County have few active calls for service in early morning hours. Further cooperation across the county can reduce total staffing, both at the officer and the command levels. The minimum staffing requirements and command needs require taxpayers to spend more than is necessary.
- There is an open mind among elected officials for the possibility for changes in the police service, although there is requirement that the level of service remain similar to what it is today.
- As currently operated, the Major Felony Crimes Task Force is able to provide an experienced investigative resource to the community at a relatively lower cost than using sworn officers operating inside another agency.
- The current political environment in the county contributes to mistrust between organizations and individuals. This may inhibit successful change to law enforcement operations.

Next Steps

As part of the project, CGR's team will develop a series of potential options for law enforcement services for Orleans County. These options will be presented to the steering committee in a draft form and then refined based on input from the committee. The options, once vetted by the committee, will be presented to community at several different meetings to ascertain their opinions. A final report will be prepared for the steering committee that includes options for redesign of law enforcement in the county.

Appendix A- Response Times by Complaint and Agency

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
911 HANG UP	ALBION ToV	APD	1	00:01:20	00:01:20	00:01:20
		NYSP	3	00:07:04	00:07:57	00:08:29
		OCSD	23	00:06:42	00:09:00	00:13:18
	ALBION VILLAGE	APD	146	00:02:03	00:03:45	00:05:55
		NYSP	2	00:06:50	00:10:15	00:12:17
		OCSD	3	00:01:55	00:02:50	00:03:22
	BARRE TOWN	NYSP	2	00:08:11	00:10:02	00:11:09
		OCSD	14	00:11:34	00:16:18	00:28:00
	CARLTON TOWN	NYSP	6	00:13:50	00:20:22	00:24:43
		OCSD	28	00:09:34	00:13:20	00:21:08
	CLARENDON TOWN	NYSP	5	00:09:12	00:19:11	00:21:15
		OCSD	33	00:12:27	00:15:44	00:19:39
	GAINES ToV	APD	1	00:02:26	00:02:26	00:02:26
		NYSP	3	00:12:43	00:16:44	00:19:08
		OCSD	7	00:05:13	00:10:15	00:14:10
	HOLLEY VILLAGE	HPD	39	00:02:46	00:03:49	00:07:08
		OCSD	2	00:05:31	00:07:38	00:08:54
	KENDALL TOWN	NYSP	5	00:19:56	00:22:22	00:28:38
		OCSD	21	00:12:59	00:19:35	00:24:54
	LYNDONVILLE VILLAGE	LPD	2	00:00:22	00:00:31	00:00:37
		OCSD	7	00:15:28	00:18:22	00:23:44
	MEDINA VILLAGE	MPD	142	00:02:35	00:03:44	00:06:25
	MURRAY ToV	HPD	1	00:03:58	00:03:58	00:03:58
		NYSP	8	00:13:22	00:18:31	00:24:25
		OCSD	32	00:09:29	00:15:53	00:17:21
	RIDGEWAY ToV	NYSP	3	00:11:15	00:17:43	00:21:35
		OCSD	20	00:12:34	00:17:52	00:21:16
	SHELBY ToV	APD	1	00:00:05	00:00:05	00:00:05

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
		NYSP	6	00:14:35	00:15:35	00:16:51
		OCSD	21	00:12:31	00:18:37	00:21:43
	YATES ToV	LPD	1	00:00:08	00:00:08	00:00:08
		NYSP	3	00:13:02	00:24:55	00:32:03
		OCSD	10	00:16:49	00:20:09	00:29:00
Accident (Animal, Pedestrian, Boat, Auto)	ALBION ToV	APD	6	00:02:55	00:03:26	00:03:56
		NYSP	61	00:06:47	00:13:05	00:48:52
		OCSD	214	00:06:43	00:13:24	00:18:54
	ALBION VILLAGE	APD	281	00:02:27	00:04:20	00:06:07
		NYSP	1	00:00:03	00:00:03	00:00:03
		OCSD	5	00:07:07	00:07:27	00:08:48
	BARRE TOWN	NYSP	45	00:06:30	00:11:30	00:15:59
		OCSD	156	00:09:56	00:14:46	00:23:03
	CARLTON TOWN	NYSP	34	00:10:19	00:15:22	00:21:35
		OCSD	113	00:10:16	00:17:45	00:27:04
	CLARENDON TOWN	HPD	2	00:00:12	00:00:14	00:00:15
		NYSP	47	00:10:16	00:16:26	00:25:07
		OCSD	142	00:11:52	00:18:52	00:25:06
	GAINES ToV	APD	1	00:02:41	00:02:41	00:02:41
		NYSP	58	00:08:07	00:14:15	00:18:40
		OCSD	178	00:07:32	00:12:35	00:19:05
	HOLLEY VILLAGE	HPD	54	00:02:38	00:05:42	00:10:53
		NYSP	1	00:00:07	00:00:07	00:00:07
		OCSD	3	00:14:45	00:20:45	00:24:20
	KENDALL TOWN	NYSP	35	00:13:48	00:19:00	00:28:20
		OCSD	93	00:12:03	00:19:49	00:28:31
	LYNDONVILLE VILLAGE	LPD	5	00:03:05	00:04:45	00:27:44
		NYSP	8	00:29:45	00:33:18	01:08:19
		OCSD	13	00:09:46	00:13:57	00:19:22
	MEDINA VILLAGE	MPD	341	00:02:25	00:04:01	00:07:04
		NYSP	3	00:19:44	00:23:01	00:24:59
		OCSD	5	00:19:16	00:23:09	00:24:37
	MURRAY ToV	HPD	5	00:01:26	00:05:29	00:07:26
		NYSP	48	00:09:47	00:18:46	00:26:59
		OCSD	161	00:10:15	00:17:26	00:24:24

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	Outside of County	OCSD	1	00:01:53	00:01:53	00:01:53
	RIDGEWAY ToV	MPD	6	00:00:05	00:07:58	00:18:33
		NYSP	84	00:10:59	00:19:26	00:28:13
		OCSD	194	00:10:37	00:17:43	00:28:52
	SHELBY ToV	MPD	5	00:01:20	00:02:50	00:03:42
		NYSP	57	00:11:32	00:18:38	00:28:09
		OCSD	160	00:12:48	00:18:09	00:25:44
	YATES ToV	LPD	2	00:00:54	00:01:20	00:01:36
		NYSP	31	00:20:14	00:26:31	00:38:08
		OCSD	52	00:12:58	00:21:00	00:29:02
Alarm (Automatic, Other)		OCSD	2	00:31:21	00:35:07	00:37:23
	ALBION ToV	APD	5	00:00:13	00:00:59	00:01:30
		NYSP	16	00:03:42	00:09:05	00:16:31
		OCSD	70	00:04:30	00:07:10	00:12:15
	ALBION VILLAGE	APD	350	00:01:55	00:03:00	00:04:10
		NYSP	3	00:01:02	00:03:55	00:05:39
		OCSD	9	00:00:03	00:01:03	00:04:30
	BARRE TOWN	NYSP	23	00:08:15	00:11:25	00:12:08
		OCSD	66	00:09:44	00:14:50	00:16:48
	CARLTON TOWN	APD	6	00:11:37	00:12:37	00:14:41
		NYSP	14	00:10:44	00:13:53	00:16:54
		OCSD	61	00:13:01	00:16:45	00:21:22
	CLARENDON TOWN	HPD	1	00:00:03	00:00:03	00:00:03
		NYSP	13	00:10:05	00:13:09	00:15:25
		OCSD	36	00:10:04	00:13:35	00:15:01
	GAINES ToV	APD	1	00:02:10	00:02:10	00:02:10
		NYSP	17	00:06:01	00:11:17	00:14:51
		OCSD	61	00:06:05	00:09:57	00:12:20
	HOLLEY VILLAGE	HPD	147	00:02:21	00:03:40	00:05:38
		NYSP	2	00:03:48	00:04:03	00:04:11
		OCSD	5	00:02:57	00:03:00	00:07:57
	KENDALL TOWN	NYSP	16	00:16:44	00:22:31	00:23:47
		OCSD	68	00:12:59	00:18:47	00:27:38
		LPD	5	00:00:04	00:00:32	00:00:35

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	LYNDONVILLE VILLAGE	NYSP	5	00:10:02	00:12:46	00:13:30
		OCSD	30	00:14:41	00:18:09	00:23:58
	MEDINA VILLAGE	MPD	338	00:02:02	00:03:14	00:04:32
		NYSP	3	00:00:03	00:00:03	00:00:03
		OCSD	5	00:00:30	00:02:03	00:02:54
	MURRAY ToV	HPD	1	00:11:36	00:11:36	00:11:36
		NYSP	22	00:11:33	00:15:25	00:20:43
		OCSD	73	00:07:08	00:12:44	00:19:20
	RIDGEWAY ToV	MPD	6	00:00:14	00:01:15	00:01:47
		NYSP	22	00:10:37	00:22:27	00:24:07
		OCSD	74	00:09:08	00:15:14	00:20:54
	SHELBY ToV	MPD	3	00:00:39	00:00:50	00:00:57
		NYSP	15	00:10:22	00:14:09	00:22:00
		OCSD	49	00:11:11	00:14:38	00:18:47
	YATES ToV	NYSP	7	00:10:25	00:18:02	00:27:30
		OCSD	26	00:16:46	00:18:45	00:23:37
Alcohol/Drug Related	ALBION ToV	APD	12	00:01:41	00:02:46	00:03:40
		HPD	1	00:03:45	00:03:45	00:03:45
		MPD	4	00:01:58	00:04:52	00:06:48
		NYSP	17	00:04:08	00:06:00	00:08:48
		OCSD	42	00:04:39	00:08:03	00:11:08
	ALBION VILLAGE	APD	168	00:01:49	00:03:31	00:05:27
		NYSP	1	00:00:01	00:00:01	00:00:01
		OCSD	9	00:00:13	00:02:17	00:06:49
	BARRE TOWN	APD	2	00:01:15	00:01:34	00:01:45
		MPD	1	00:09:21	00:09:21	00:09:21
		NYSP	14	00:05:01	00:10:35	00:15:14
		OCSD	25	00:07:13	00:10:29	00:18:00
	CARLTON TOWN	NYSP	6	00:11:36	00:13:30	00:16:35
		OCSD	18	00:09:24	00:11:09	00:15:40
	CLARENDON TOWN	APD	1	00:02:38	00:02:38	00:02:38
		HPD	2	00:15:04	00:22:31	00:26:59
		NYSP	13	00:07:54	00:14:05	00:19:30
		OCSD	35	00:07:47	00:16:56	00:21:00
	GAINES ToV	APD	5	00:00:56	00:03:18	01:08:53

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
		NYSP	10	00:07:31	00:12:17	00:18:13
		OCSD	24	00:04:20	00:09:06	00:13:15
	HOLLEY VILLAGE	APD	1	00:04:06	00:04:06	00:04:06
		HPD	31	00:01:23	00:02:47	00:08:30
		NYSP	4	00:01:19	00:03:53	00:06:10
		OCSD	3	00:08:09	00:54:57	01:23:02
	KENDALL TOWN	NYSP	3	00:00:06	00:04:12	00:06:39
		OCSD	15	00:13:37	00:18:45	00:23:00
	LYNDONVILLE VILLAGE	LPD	1	00:00:02	00:00:02	00:00:02
		NYSP	3	00:09:27	00:10:21	00:10:54
		OCSD	4	00:13:49	00:16:27	00:20:57
	MEDINA VILLAGE	MPD	134	00:02:01	00:03:47	00:08:50
		OCSD	4	00:00:05	00:00:32	00:01:15
	MURRAY ToV	APD	3	00:03:09	00:03:31	00:03:44
		HPD	6	00:06:13	00:13:05	00:42:28
		NYSP	11	00:08:46	00:15:46	00:18:44
		OCSD	44	00:09:28	00:12:54	00:15:41
	RIDGEWAY ToV	LPD	1	00:32:39	00:32:39	00:32:39
		MPD	6	00:04:03	00:09:11	00:17:09
		NYSP	9	00:06:27	00:11:46	00:14:02
		OCSD	24	00:06:51	00:09:40	00:13:34
	SHELBY ToV	APD	1	00:00:51	00:00:51	00:00:51
		MPD	14	00:01:57	00:02:49	00:07:09
		NYSP	11	00:12:39	00:14:57	00:23:44
		OCSD	35	00:09:20	00:19:01	00:36:55
	YATES ToV	NYSP	3	00:55:40	01:03:30	01:08:12
		OCSD	4	00:06:44	00:10:11	00:13:03
Animal (Bite,Loose, MIssing, etc.)	ALBION ToV	APD	2	00:04:49	00:05:12	00:05:25
		NYSP	13	00:08:14	00:12:54	00:15:20
		OCSD	40	00:06:42	00:13:25	00:22:23
	ALBION VILLAGE	APD	172	00:02:54	00:05:33	00:08:53
		NYSP	2	00:04:51	00:06:54	00:08:08
		OCSD	1	00:00:02	00:00:02	00:00:02
	BARRE TOWN	NYSP	1	00:13:16	00:13:16	00:13:16
		OCSD	26	00:12:18	00:25:10	00:33:12

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	CARLTON TOWN	NYSP	1	00:11:52	00:11:52	00:11:52
		OCSD	35	00:10:52	00:18:15	00:26:01
	CLARENDON TOWN	NYSP	5	00:08:20	00:14:07	00:53:20
		OCSD	37	00:15:06	00:20:01	00:24:44
	GAINES ToV	APD	1	00:09:33	00:09:33	00:09:33
		NYSP	10	00:08:54	00:12:11	00:18:18
		OCSD	43	00:07:34	00:14:52	00:21:55
	HOLLEY VILLAGE	HPD	60	00:02:49	00:05:32	00:23:04
	KENDALL TOWN	NYSP	5	00:09:40	00:18:10	00:23:45
		OCSD	16	00:12:15	00:18:50	00:24:00
	LYNDONVILLE VILLAGE	LPD	1	00:00:02	00:00:02	00:00:02
		OCSD	3	00:00:51	00:55:12	01:27:49
	MEDINA VILLAGE	MPD	310	00:03:25	00:05:45	00:14:16
		OCSD	1	00:19:49	00:19:49	00:19:49
	MURRAY ToV	NYSP	2	00:16:45	00:21:12	00:23:53
		OCSD	35	00:11:55	00:18:49	00:26:51
	RIDGEWAY ToV	NYSP	14	00:15:08	00:24:09	00:30:52
		OCSD	43	00:09:47	00:16:24	00:33:34
	SHELBY ToV	MPD	3	00:05:25	00:10:41	00:13:50
		NYSP	3	00:15:00	00:18:22	00:20:22
		OCSD	31	00:14:30	00:23:12	00:32:27
	YATES ToV	NYSP	4	00:17:40	00:31:00	00:41:56
		OCSD	20	00:10:21	00:19:20	00:21:06
Arrest	ALBION ToV	MPD	1	02:02:21	02:02:21	02:02:21
		OCSD	1	00:00:46	00:00:46	00:00:46
	ALBION VILLAGE	APD	6	00:00:56	00:03:30	00:32:36
		OCSD	1	00:10:40	00:10:40	00:10:40
	CARLTON TOWN	OCSD	1	00:10:17	00:10:17	00:10:17
	HOLLEY VILLAGE	HPD	2	00:00:35	00:00:50	00:01:00
	MEDINA VILLAGE	MPD	11	00:00:07	00:08:53	00:24:12
	RIDGEWAY ToV	NYSP	1	00:04:46	00:04:46	00:04:46
Assault, Fight,	ALBION ToV	APD	7	00:01:24	00:03:30	00:09:06
		NYSP	18	00:06:36	00:13:28	00:23:37

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
		OCSD	47	00:07:21	00:14:09	00:28:48
	ALBION VILLAGE	APD	372	00:02:09	00:04:13	00:08:09
		MPD	1	00:05:30	00:05:30	00:05:30
		NYSP	7	00:00:08	00:01:16	00:02:30
		OCSD	17	00:01:52	00:02:38	00:04:37
	BARRE TOWN	NYSP	12	00:18:09	00:28:51	02:19:27
		OCSD	35	00:14:53	00:19:34	00:32:16
	CARLTON TOWN	NYSP	7	00:13:38	00:17:41	00:21:25
		OCSD	51	00:15:15	00:22:39	00:34:35
	CLARENDON TOWN	NYSP	20	00:10:41	00:18:12	00:35:35
		OCSD	56	00:14:26	00:22:55	00:29:52
	GAINES ToV	APD	2	00:02:05	00:02:32	00:02:48
		NYSP	11	00:08:58	00:25:01	01:44:07
		OCSD	50	00:06:46	00:14:24	00:17:31
	HOLLEY VILLAGE	APD	1	00:04:12	00:04:12	00:04:12
		HPD	104	00:02:33	00:04:46	00:27:43
		NYSP	5	00:03:02	00:03:27	00:05:34
		OCSD	13	00:05:51	00:07:55	00:10:21
	KENDALL TOWN	NYSP	11	00:19:50	00:25:24	00:26:26
		OCSD	45	00:13:00	00:24:23	00:33:20
	LYNDONVILLE VILLAGE	LPD	7	00:00:23	00:03:16	00:05:22
		NYSP	5	00:19:10	00:31:18	00:32:30
		OCSD	24	00:18:17	00:32:30	00:52:06
	MEDINA VILLAGE	APD	1	00:16:27	00:16:27	00:16:27
		MPD	427	00:02:13	00:04:09	00:07:52
		NYSP	6	00:07:23	00:16:19	00:55:53
		OCSD	8	00:04:18	00:10:41	01:01:00
	MURRAY ToV	HPD	1	01:54:35	01:54:35	01:54:35
		NYSP	33	00:18:02	00:26:44	00:37:35
		OCSD	102	00:12:33	00:25:22	00:41:12
	RIDGEWAY ToV	NYSP	16	00:16:10	00:32:24	00:43:34
		OCSD	57	00:13:14	00:24:34	00:34:26
	SHELBY ToV	MPD	1	00:01:15	00:01:15	00:01:15
		NYSP	7	00:29:20	00:42:02	01:34:09
		OCSD	37	00:14:06	00:25:52	00:36:46

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	YATES ToV	NYSP	9	00:20:13	00:28:39	00:47:28
		OCSD	27	00:13:12	00:18:35	00:23:32
Assist (Private Citizen, Business)	ALBION ToV	APD	5	00:00:55	00:03:10	00:05:22
		NYSP	10	00:07:39	00:10:22	00:16:06
		OCSD	230	00:08:36	00:14:21	00:20:51
	ALBION VILLAGE	APD	525	00:02:55	00:05:00	00:08:21
		NYSP	1	00:00:03	00:00:03	00:00:03
		OCSD	8	00:00:04	00:07:28	00:16:45
	BARRE TOWN	NYSP	2	00:11:37	00:16:56	00:20:07
		OCSD	44	00:15:49	00:22:47	00:30:26
	CARLTON TOWN	NYSP	6	00:10:15	00:10:59	00:26:03
		OCSD	97	00:15:58	00:23:20	00:39:48
	CLARENDON TOWN	NYSP	6	00:10:01	00:15:47	00:19:55
		OCSD	57	00:13:30	00:21:33	00:34:33
	GAINES ToV	NYSP	2	00:05:32	00:08:17	00:09:57
		OCSD	71	00:10:25	00:18:15	00:24:00
	HOLLEY VILLAGE	APD	1	00:00:04	00:00:04	00:00:04
		HPD	122	00:02:46	00:06:15	00:12:26
		OCSD	6	00:01:53	00:08:10	00:11:52
	KENDALL TOWN	NYSP	3	00:17:40	00:19:55	00:21:16
		OCSD	31	00:15:25	00:21:55	00:36:23
	LYNDONVILLE VILLAGE	LPD	3	00:02:34	00:09:33	00:13:45
		OCSD	24	00:14:48	00:22:01	00:39:22
	MEDINA VILLAGE	MPD	503	00:03:10	00:05:43	00:11:41
		OCSD	6	00:10:01	00:24:47	00:44:42
	MURRAY ToV	NYSP	2	00:11:08	00:12:58	00:14:04
		OCSD	60	00:11:46	00:18:45	00:25:37
	RIDGEWAY ToV	MPD	2	00:04:09	00:05:54	00:06:58
		NYSP	4	00:15:57	00:24:11	00:33:55
		OCSD	77	00:12:37	00:18:57	00:35:52
	SHELBY ToV	MPD	12	00:04:49	00:05:39	00:07:10
		NYSP	6	00:15:32	00:22:35	00:24:28
		OCSD	71	00:16:20	00:20:53	00:29:06
	YATES ToV	LPD	1	00:04:47	00:04:47	00:04:47
		NYSP	1	00:18:14	00:18:14	00:18:14

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
		OCSD	21	00:18:11	00:28:23	01:40:47
Assist (Public Safety)	ALBION ToV	APD	86	00:01:23	00:02:42	00:04:13
		HPD	1	00:04:38	00:04:38	00:04:38
		MPD	2	00:00:04	00:00:05	00:00:06
		NYSP	15	00:02:30	00:04:34	00:09:19
		OCSD	61	00:03:54	00:11:50	00:26:00
	ALBION VILLAGE	APD	2,179	00:03:04	00:04:44	00:06:37
		HPD	3	00:03:16	00:10:35	00:14:58
		MPD	1	00:00:43	00:00:43	00:00:43
		NYSP	50	00:01:32	00:03:25	00:06:55
		OCSD	172	00:00:35	00:02:48	00:05:56
	BARRE TOWN	APD	7	00:02:18	00:05:50	00:06:46
		NYSP	21	00:04:36	00:12:15	00:18:38
		OCSD	46	00:09:14	00:14:50	00:34:43
	CARLTON TOWN	APD	6	00:00:44	00:06:48	00:09:15
		NYSP	21	00:09:37	00:12:36	00:24:30
		OCSD	81	00:11:42	00:16:21	00:26:50
	CLARENDON TOWN	APD	2	00:08:29	00:08:31	00:08:32
		HPD	22	00:00:07	00:03:31	00:05:43
		NYSP	24	00:11:36	00:22:42	00:31:43
		OCSD	65	00:10:59	00:17:54	00:31:46
	GAINES ToV	APD	48	00:01:49	00:03:43	00:05:19
		MPD	1	00:06:35	00:06:35	00:06:35
		NYSP	25	00:06:09	00:08:47	00:11:00
		OCSD	55	00:06:10	00:11:06	00:26:47
	HOLLEY VILLAGE	APD	9	00:06:49	00:07:29	00:39:12
		HPD	200	00:01:37	00:03:12	00:06:31
		NYSP	29	00:05:29	00:08:47	00:12:23
		OCSD	113	00:04:40	00:07:39	00:12:12
	KENDALL TOWN	APD	1	00:28:12	00:28:12	00:28:12
		HPD	2	00:05:08	00:07:25	00:08:47
		NYSP	12	00:13:33	00:24:47	00:29:23
		OCSD	53	00:10:36	00:17:45	00:26:55
	LYNDONVILLE VILLAGE	APD	1	00:20:24	00:20:24	00:20:24
		LPD	2	00:01:49	00:02:43	00:03:15

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
		NYSP	6	00:24:50	00:35:51	00:43:13
		OCSD	9	00:12:06	00:13:40	00:32:39
	MEDINA VILLAGE	APD	6	00:06:37	00:07:46	00:10:00
		MPD	370	00:01:01	00:02:25	00:05:03
		NYSP	23	00:04:46	00:07:05	00:15:14
		OCSD	77	00:02:16	00:06:31	00:10:00
	MURRAY ToV	APD	10	00:01:42	00:03:56	00:13:24
		HPD	56	00:03:07	00:06:06	00:11:40
		NYSP	38	00:09:22	00:15:37	00:21:35
		OCSD	84	00:09:47	00:14:08	00:18:03
	Outside of County	HPD	1	00:03:34	00:03:34	00:03:34
		NYSP	1	00:00:24	00:00:24	00:00:24
		OCSD	2	01:24:15	02:04:37	02:28:50
	RIDGEWAY ToV	APD	2	00:09:18	00:10:51	00:11:47
		LPD	2	00:05:38	00:07:55	00:09:17
		MPD	44	00:02:15	00:04:01	00:10:13
		NYSP	33	00:08:39	00:13:27	00:18:24
		OCSD	65	00:10:51	00:18:13	00:25:37
	SHELBY ToV	APD	1	00:04:36	00:04:36	00:04:36
		HPD	1	00:03:47	00:03:47	00:03:47
		MPD	45	00:01:13	00:03:02	00:07:53
		NYSP	11	00:06:56	00:14:37	00:17:43
		OCSD	44	00:12:02	00:20:33	00:33:52
	YATES ToV	LPD	4	00:03:37	00:04:16	00:04:17
		NYSP	8	00:17:43	00:23:04	00:28:38
		OCSD	29	00:15:10	00:25:13	00:31:17
Burglary, Larceny, Robbery, Theft	ALBION ToV	MPD	1	00:07:38	00:07:38	00:07:38
		NYSP	23	00:10:59	00:16:33	00:30:12
		OCSD	147	00:04:52	00:12:11	00:22:46
	ALBION VILLAGE	APD	299	00:03:14	00:05:32	00:11:18
		NYSP	1	00:00:02	00:00:02	00:00:02
		OCSD	8	00:00:17	00:06:01	00:24:39
	BARRE TOWN	NYSP	9	00:15:37	00:32:28	00:43:59
		OCSD	31	00:14:00	00:28:17	00:41:35
		NYSP	17	00:18:02	00:28:55	00:48:55

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	CARLTON TOWN	OCSD	78	00:16:05	00:22:14	00:31:54
	CLARENDON TOWN	HPD	2	00:05:03	00:05:40	00:06:02
		NYSP	18	00:21:04	00:30:37	00:59:35
		OCSD	66	00:14:45	00:23:07	00:34:54
	GAINES ToV	NYSP	11	00:11:23	00:17:30	00:23:23
		OCSD	57	00:13:12	00:21:52	00:41:42
	HOLLEY VILLAGE	HPD	82	00:03:45	00:08:30	00:16:18
		OCSD	4	00:09:07	00:10:40	00:11:22
	KENDALL TOWN	NYSP	10	00:17:32	00:35:02	00:46:28
		OCSD	37	00:13:54	00:19:24	00:28:48
	LYNDONVILLE VILLAGE	LPD	5	00:00:51	00:02:09	00:23:26
		NYSP	5	00:21:18	00:29:54	00:31:13
		OCSD	10	00:06:46	00:14:52	00:26:49
	MEDINA VILLAGE	MPD	365	00:03:10	00:05:12	00:08:24
		NYSP	1	00:00:02	00:00:02	00:00:02
		OCSD	2	00:13:18	00:15:06	00:16:11
	MURRAY ToV	APD	1	00:00:03	00:00:03	00:00:03
		NYSP	23	00:22:06	00:29:31	00:35:48
		OCSD	93	00:12:48	00:21:32	00:32:55
	Outside of County	OCSD	1	00:07:51	00:07:51	00:07:51
	RIDGEWAY ToV	MPD	1	00:22:33	00:22:33	00:22:33
		NYSP	19	00:12:23	00:25:03	00:37:21
		OCSD	80	00:14:56	00:22:55	00:40:11
	SHELBY ToV	NYSP	17	00:16:04	00:27:00	00:39:56
		OCSD	71	00:15:34	00:23:58	00:37:30
	YATES ToV	NYSP	7	00:18:35	00:19:06	00:42:23
		OCSD	30	00:21:41	00:27:06	00:38:52
Citizen Complaint (Neighbor,	ALBION ToV	APD	3	00:01:38	00:01:47	00:01:52
		NYSP	14	00:02:49	00:06:21	00:12:45
		OCSD	48	00:05:22	00:09:41	00:17:08
	ALBION VILLAGE	APD	856	00:02:02	00:03:24	00:05:21
		NYSP	11	00:00:06	00:02:58	00:07:50
		OCSD	14	00:01:46	00:03:37	00:06:30

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	BARRE TOWN	NYSP	16	00:09:58	00:14:53	00:47:17
		OCSD	47	00:10:23	00:13:46	00:21:25
	CARLTON TOWN	NYSP	37	00:14:35	00:26:15	00:39:04
		OCSD	110	00:10:15	00:17:48	00:28:11
	CLARENDON TOWN	NYSP	20	00:14:33	00:20:45	00:27:18
		OCSD	88	00:14:28	00:20:15	00:28:01
	GAINES ToV	APD	3	00:01:10	00:03:41	00:05:12
		NYSP	26	00:10:54	00:17:02	00:22:15
		OCSD	64	00:06:29	00:12:57	00:18:47
	HOLLEY VILLAGE	HPD	149	00:02:09	00:04:11	00:08:24
		NYSP	9	00:03:25	00:07:11	00:09:05
		OCSD	16	00:05:22	00:09:36	00:10:40
	KENDALL TOWN	NYSP	9	00:24:49	00:36:45	00:41:34
		OCSD	44	00:13:11	00:20:10	00:22:26
	LYNDONVILLE VILLAGE	LPD	5	00:00:05	00:00:07	00:00:20
		NYSP	7	00:18:24	00:18:56	00:21:16
		OCSD	15	00:11:45	00:17:44	00:22:57
	MEDINA VILLAGE	MPD	697	00:02:07	00:03:28	00:06:04
		NYSP	3	00:02:50	00:04:48	00:06:00
		OCSD	5	00:00:06	00:03:02	00:05:55
	MURRAY ToV	APD	1	00:00:18	00:00:18	00:00:18
		HPD	6	00:03:10	00:06:06	00:22:03
		NYSP	41	00:11:38	00:16:06	00:19:48
		OCSD	129	00:09:07	00:14:44	00:21:40
	Outside of County	OCSD	2	00:14:58	00:15:21	00:15:34
	RIDGEWAY ToV	APD	1	00:08:23	00:08:23	00:08:23
		MPD	2	00:00:42	00:00:56	00:01:05
		NYSP	39	00:10:21	00:18:15	00:23:10
		OCSD	102	00:10:20	00:14:28	00:19:51
	SHELBY ToV	APD	1	00:00:30	00:00:30	00:00:30
		MPD	2	00:09:22	00:12:47	00:14:51
		NYSP	30	00:14:35	00:24:43	00:37:54
		OCSD	86	00:14:00	00:22:19	00:48:47
	YATES ToV	LPD	1	00:00:02	00:00:02	00:00:02

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
		NYSP	25	00:23:43	00:30:29	00:31:32
		OCSD	45	00:14:09	00:19:25	00:33:13
Civil Problem	ALBION VILLAGE	APD	22	00:02:59	00:04:01	00:05:26
	CARLTON TOWN	OCSD	4	00:08:15	00:09:29	00:09:30
	HOLLEY VILLAGE	HPD	4	00:00:55	00:02:49	00:04:43
	MEDINA VILLAGE	MPD	19	00:02:23	00:04:10	00:06:39
	MURRAY ToV	OCSD	2	00:20:41	00:27:46	00:32:01
Community	ALBION VILLAGE	APD	2	00:05:30	00:06:59	00:07:52
Criminal Mischief	ALBION ToV	NYSP	8	00:10:50	00:16:57	00:20:15
		OCSD	13	00:11:10	00:20:10	00:23:21
	ALBION VILLAGE	APD	103	00:03:13	00:05:01	00:07:33
		NYSP	1	00:26:06	00:26:06	00:26:06
		OCSD	3	00:01:46	00:12:45	00:19:20
	BARRE TOWN	NYSP	3	00:25:25	00:33:05	00:37:41
		OCSD	9	00:13:06	00:21:36	00:24:37
	CARLTON TOWN	NYSP	6	00:47:04	02:34:51	03:14:13
		OCSD	27	00:10:38	00:18:18	00:29:32
	CLARENDON TOWN	NYSP	2	01:58:18	02:57:25	03:32:54
		OCSD	16	00:17:50	00:25:04	00:32:01
	GAINES ToV	NYSP	2	00:06:16	00:07:00	00:07:26
		OCSD	15	00:12:45	00:24:38	00:35:22
	HOLLEY VILLAGE	HPD	19	00:02:05	00:06:24	00:07:48
		NYSP	1	00:00:03	00:00:03	00:00:03
		OCSD	1	00:02:30	00:02:30	00:02:30
	KENDALL TOWN	NYSP	1	00:39:58	00:39:58	00:39:58
		OCSD	16	00:22:38	00:34:36	00:43:06
	LYNDONVILLE VILLAGE	LPD	2	00:00:04	00:00:05	00:00:06
		NYSP	2	00:25:49	00:26:55	00:27:35
		OCSD	9	00:18:35	00:22:55	01:44:35
	MEDINA VILLAGE	MPD	121	00:02:58	00:04:51	00:08:46
		NYSP	1	00:00:15	00:00:15	00:00:15
		OCSD	1	00:26:07	00:26:07	00:26:07

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	MURRAY ToV	NYSP	4	00:21:33	00:40:57	00:57:26
		OCSD	24	00:16:27	00:20:14	00:28:07
	RIDGEWAY ToV	NYSP	8	00:27:42	00:54:41	01:53:47
		OCSD	17	00:13:25	00:18:18	00:30:57
	SHELBY ToV	NYSP	4	00:23:00	00:31:05	00:31:45
		OCSD	15	00:18:19	00:22:50	00:32:58
	YATES ToV	NYSP	1	00:36:17	00:36:17	00:36:17
		OCSD	10	00:17:09	00:30:55	03:26:59
Detail	ALBION ToV	OCSD	7	00:00:17	06:14:09	07:34:24
	ALBION VILLAGE	APD	5	00:00:06	00:00:11	00:00:23
		OCSD	3	00:00:02	01:37:57	02:36:42
	CARLTON TOWN	OCSD	15	00:41:34	05:24:50	07:01:24
	CLARENDON TOWN	OCSD	1	00:00:00	00:00:00	00:00:00
	HOLLEY VILLAGE	HPD	1	00:32:33	00:32:33	00:32:33
		NYSP	1	00:32:09	00:32:09	00:32:09
		OCSD	1	00:31:53	00:31:53	00:31:53
	LYNDONVILLE VILLAGE	OCSD	2	00:00:05	00:00:05	00:00:05
	RIDGEWAY ToV	OCSD	2	07:18:13	10:09:13	11:51:49
	SHELBY ToV	OCSD	1	01:33:15	01:33:15	01:33:15
Domestic	ALBION ToV	NYSP	11	00:05:37	00:08:43	00:11:13
		OCSD	44	00:03:59	00:07:52	00:12:24
	ALBION VILLAGE	APD	295	00:01:46	00:02:56	00:04:47
		NYSP	4	00:02:48	00:05:49	00:07:52
		OCSD	8	00:01:39	00:02:25	00:03:40
	BARRE TOWN	NYSP	12	00:04:51	00:09:40	00:09:45
		OCSD	37	00:08:57	00:12:00	00:14:34
	CARLTON TOWN	NYSP	23	00:09:49	00:14:15	00:22:37
		OCSD	51	00:08:12	00:12:34	00:18:44
	CLARENDON TOWN	HPD	1	00:00:09	00:00:09	00:00:09
		NYSP	37	00:15:47	00:21:56	00:27:52
		OCSD	89	00:11:23	00:15:04	00:18:18
	GAINES ToV	NYSP	12	00:08:06	00:11:34	00:16:47

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
		OCSD	39	00:06:07	00:10:47	00:14:14
	HOLLEY VILLAGE	HPD	108	00:02:18	00:03:35	00:07:07
		NYSP	8	00:07:55	00:12:26	00:19:40
		OCSD	20	00:04:58	00:10:22	00:12:59
	KENDALL TOWN	NYSP	16	00:15:15	00:18:57	00:24:37
		OCSD	41	00:13:25	00:17:46	00:23:35
	LYNDONVILLE VILLAGE	LPD	2	00:00:37	00:00:56	00:01:07
		NYSP	5	00:03:23	00:11:07	00:17:34
		OCSD	15	00:11:19	00:17:21	00:20:38
	MEDINA VILLAGE	MPD	389	00:01:55	00:02:51	00:04:48
		NYSP	2	00:06:00	00:08:59	00:10:46
		OCSD	4	00:05:23	00:11:26	00:12:41
	MURRAY ToV	HPD	3	00:03:36	00:05:58	00:07:24
		NYSP	35	00:12:37	00:17:11	00:19:56
		OCSD	75	00:10:11	00:15:03	00:20:14
	RIDGEWAY ToV	NYSP	47	00:10:27	00:16:41	00:20:41
		OCSD	64	00:09:09	00:13:18	00:17:07
	SHELBY ToV	MPD	3	00:02:02	00:03:22	00:04:10
		NYSP	19	00:10:46	00:17:17	00:23:18
		OCSD	47	00:10:44	00:14:14	00:23:08
	YATES ToV	NYSP	21	00:13:23	00:24:45	00:28:01
		OCSD	34	00:13:39	00:17:08	00:23:03
Escort (Funeral, Bank, etc.)		HPD	1	00:00:02	00:00:02	00:00:02
	ALBION ToV	OCSD	15	00:10:59	00:13:27	00:18:10
	ALBION VILLAGE	APD	144	00:03:19	00:05:28	00:08:28
		NYSP	1	00:02:21	00:02:21	00:02:21
		OCSD	9	00:12:41	00:13:34	00:17:38
	BARRE TOWN	APD	1	00:24:41	00:24:41	00:24:41
		NYSP	1	00:00:13	00:00:13	00:00:13
		OCSD	2	00:12:52	00:13:02	00:13:08
	CLARENDON TOWN	OCSD	1	00:23:59	00:23:59	00:23:59
	GAINES ToV	APD	2	00:09:20	00:09:27	00:09:31
		OCSD	6	00:10:56	00:16:42	00:25:55
	HOLLEY VILLAGE	HPD	15	00:07:46	00:11:05	00:22:00

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
		OCSD	2	00:25:50	00:32:31	00:36:32
	KENDALL TOWN	OCSD	1	00:10:05	00:10:05	00:10:05
	MEDINA VILLAGE	MPD	7	00:00:11	00:15:00	00:31:21
	MURRAY ToV	OCSD	1	00:05:56	00:05:56	00:05:56
	RIDGEWAY ToV	OCSD	5	00:14:42	00:25:00	00:30:35
	SHELBY ToV	OCSD	1	00:50:33	00:50:33	00:50:33
Foot Patrol	HOLLEY VILLAGE	HPD	3	00:00:13	00:00:47	00:01:07
	MEDINA VILLAGE	MPD	1	00:00:01	00:00:01	00:00:01
Fraud	ALBION ToV	NYSP	2	00:31:07	00:39:30	00:44:31
		OCSD	21	00:00:03	00:00:18	00:04:47
	ALBION VILLAGE	APD	29	00:03:44	00:06:57	00:10:36
	BARRE TOWN	OCSD	7	00:20:45	00:22:55	00:31:11
	CARLTON TOWN	NYSP	1	00:26:31	00:26:31	00:26:31
		OCSD	18	00:18:46	00:27:36	00:42:02
	CLARENDON TOWN	NYSP	4	00:27:03	00:34:15	00:40:56
		OCSD	10	00:11:57	00:13:48	00:25:21
	GAINES ToV	NYSP	3	00:14:32	00:18:09	00:20:20
		OCSD	6	00:05:29	00:09:23	00:11:43
	HOLLEY VILLAGE	HPD	10	00:03:23	00:08:20	00:19:07
	KENDALL TOWN	OCSD	10	00:31:16	00:45:13	01:01:58
	LYNDONVILLE VILLAGE	LPD	1	00:19:18	00:19:18	00:19:18
		NYSP	1	00:34:40	00:34:40	00:34:40
		OCSD	3	00:17:14	00:19:44	00:21:13
	MEDINA VILLAGE	MPD	37	00:04:17	00:07:30	00:24:39
	MURRAY ToV	NYSP	2	00:16:30	00:17:50	00:18:38
		OCSD	7	00:14:58	00:35:17	00:48:20
	RIDGEWAY ToV	APD	1	00:00:00	00:00:00	00:00:00
		NYSP	1	00:34:58	00:34:58	00:34:58
		OCSD	13	00:20:13	00:28:11	00:43:08
	SHELBY ToV	NYSP	2	00:15:24	00:16:22	00:16:58
		OCSD	11	00:31:36	00:42:04	01:11:45
	YATES ToV	NYSP	2	00:44:18	00:53:12	00:58:32

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
		OCSD	5	00:29:39	01:33:11	01:47:08
Hazardous Condition	ALBION ToV	APD	1	00:00:11	00:00:11	00:00:11
		NYSP	2	00:03:45	00:04:30	00:04:58
		OCSD	6	00:04:06	00:07:57	00:10:51
	ALBION VILLAGE	APD	36	00:01:39	00:03:52	00:07:12
	BARRE TOWN	NYSP	1	00:17:03	00:17:03	00:17:03
		OCSD	6	00:14:59	00:16:46	00:36:28
	CARLTON TOWN	OCSD	4	00:13:19	00:17:51	00:22:44
	CLARENDON TOWN	NYSP	1	02:17:29	02:17:29	02:17:29
		OCSD	7	00:01:31	00:12:25	00:18:37
	GAINES ToV	NYSP	1	00:12:43	00:12:43	00:12:43
		OCSD	10	00:08:43	00:14:59	00:31:00
	HOLLEY VILLAGE	HPD	6	00:09:50	00:18:24	01:03:07
	KENDALL TOWN	OCSD	5	00:17:56	00:28:27	00:57:19
	LYNDONVILLE VILLAGE	OCSD	1	00:18:13	00:18:13	00:18:13
	MEDINA VILLAGE	MPD	10	00:01:58	00:02:19	00:03:21
	MURRAY ToV	NYSP	1	00:03:32	00:03:32	00:03:32
		OCSD	17	00:08:56	00:24:49	00:41:05
	RIDGEWAY ToV	MPD	1	00:00:04	00:00:04	00:00:04
		NYSP	1	00:12:20	00:12:20	00:12:20
		OCSD	5	00:18:23	00:44:38	00:47:21
	SHELBY ToV	MPD	1	00:00:43	00:00:43	00:00:43
		NYSP	3	00:21:15	00:23:18	00:24:32
		OCSD	6	00:15:19	00:21:41	00:52:33
	YATES ToV	OCSD	3	00:08:16	00:20:25	00:27:42
Juvenile Problem	ALBION ToV	NYSP	3	00:04:55	00:09:05	00:11:36
		OCSD	10	00:03:30	00:07:15	00:10:32
	ALBION VILLAGE	APD	218	00:02:37	00:04:08	00:05:49
		OCSD	3	00:00:46	00:02:22	00:03:19
	BARRE TOWN	NYSP	1	00:27:26	00:27:26	00:27:26
		OCSD	6	00:05:43	00:10:19	00:12:16
		NYSP	8	00:11:05	00:21:34	00:28:03

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	CARLTON TOWN	OCSD	11	00:10:18	00:16:13	00:25:56
	CLARENDON TOWN	NYSP	8	00:26:27	00:40:46	01:16:06
		OCSD	29	00:16:06	00:23:46	00:34:13
	GAINES ToV	APD	1	00:04:58	00:04:58	00:04:58
		NYSP	3	00:07:17	00:10:00	00:11:37
		OCSD	15	00:06:26	00:08:45	00:13:50
	HOLLEY VILLAGE	HPD	42	00:02:25	00:05:40	00:11:01
		NYSP	1	00:00:02	00:00:02	00:00:02
		OCSD	2	00:06:37	00:09:54	00:11:52
	KENDALL TOWN	NYSP	2	01:53:35	02:32:59	02:56:37
		OCSD	12	00:12:46	00:20:18	00:21:35
	LYNDONVILLE VILLAGE	LPD	3	00:01:24	00:02:22	00:02:56
		OCSD	14	00:08:48	00:18:00	00:23:55
	MEDINA VILLAGE	MPD	98	00:03:06	00:05:18	00:12:31
		OCSD	1	00:00:03	00:00:03	00:00:03
	MURRAY ToV	HPD	1	00:02:33	00:02:33	00:02:33
		NYSP	4	00:14:15	00:15:39	00:16:12
		OCSD	23	00:10:11	00:19:07	00:21:54
	RIDGEWAY ToV	NYSP	7	00:10:11	00:14:11	00:20:20
		OCSD	27	00:10:50	00:14:51	00:16:51
	SHELBY ToV	NYSP	2	00:16:07	00:20:28	00:23:04
		OCSD	9	00:07:20	00:13:09	00:19:14
	YATES ToV	NYSP	3	00:23:29	00:28:59	00:32:17
		OCSD	7	00:14:44	00:19:03	00:25:11
K-9 Used	ALBION VILLAGE	APD	1	00:00:00	00:00:00	00:00:00
	CARLTON TOWN	MPD	1	00:11:24	00:11:24	00:11:24
	GAINES ToV	MPD	1	00:20:24	00:20:24	00:20:24
	MEDINA VILLAGE	MPD	1	00:00:00	00:00:00	00:00:00
	Outside of County	MPD	2	00:06:00	00:06:18	00:06:30
		NYSP	1	00:00:00	00:00:00	00:00:00
		OCSD	1	00:11:11	00:11:11	00:11:11
	RIDGEWAY ToV	APD	1	00:10:40	00:10:40	00:10:40

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	SHELBY ToV	APD	1	00:06:30	00:06:30	00:06:30
	YATES ToV	APD	1	00:16:23	00:16:23	00:16:23
		MPD	1	03:09:08	03:09:08	03:09:08
Marine	ALBION VILLAGE	OCSD	2	00:01:56	00:02:23	00:02:39
	CARLTON TOWN	OCSD	41	00:00:23	00:10:09	00:47:48
	HOLLEY VILLAGE	HPD	1	00:05:07	00:05:07	00:05:07
		OCSD	1	00:00:04	00:00:04	00:00:04
	KENDALL TOWN	OCSD	1	00:00:00	00:00:00	00:00:00
	YATES ToV	OCSD	1	00:00:00	00:00:00	00:00:00
Mental Health	ALBION ToV	APD	1	00:01:48	00:01:48	00:01:48
		NYSP	10	00:03:55	00:07:37	00:09:30
		OCSD	37	00:04:36	00:07:56	00:14:40
	ALBION VILLAGE	APD	136	00:02:29	00:03:41	00:05:37
		NYSP	2	00:00:03	00:00:04	00:00:04
		OCSD	4	00:03:24	00:09:03	00:14:45
	BARRE TOWN	NYSP	4	00:07:14	00:09:50	00:12:42
		OCSD	6	00:10:11	00:16:01	00:19:58
	CARLTON TOWN	NYSP	6	00:19:29	00:27:51	00:39:43
		OCSD	29	00:08:12	00:11:06	00:13:28
	CLARENDON TOWN	HPD	1	00:18:19	00:18:19	00:18:19
		NYSP	9	00:15:55	00:23:22	00:28:38
		OCSD	31	00:12:37	00:16:47	00:21:11
	GAINES ToV	NYSP	7	00:10:07	00:12:03	00:13:33
		OCSD	13	00:05:32	00:07:36	00:12:36
	HOLLEY VILLAGE	HPD	29	00:02:42	00:06:12	00:09:41
		NYSP	3	00:04:45	00:07:33	00:09:15
		OCSD	4	00:10:04	00:11:08	00:12:21
	KENDALL TOWN	NYSP	6	00:14:30	00:20:46	00:22:11
		OCSD	17	00:10:01	00:14:56	00:18:14
	LYNDONVILLE VILLAGE	LPD	1	00:00:01	00:00:01	00:00:01
		NYSP	4	00:17:00	00:22:17	00:30:42
		OCSD	11	00:16:03	00:17:11	00:19:01
	MEDINA VILLAGE	MPD	107	00:02:24	00:04:03	00:15:25
		OCSD	2	00:05:45	00:08:09	00:09:35

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	MURRAY ToV	HPD	1	00:05:11	00:05:11	00:05:11
		NYSP	8	00:11:07	00:13:34	00:15:30
		OCSD	21	00:11:35	00:13:43	00:17:57
	RIDGEWAY ToV	MPD	1	00:07:46	00:07:46	00:07:46
		NYSP	11	00:12:01	00:14:44	00:18:06
		OCSD	24	00:09:50	00:12:38	00:17:18
	SHELBY ToV	NYSP	6	00:16:03	00:19:03	00:20:48
		OCSD	13	00:12:25	00:13:56	00:20:36
	YATES ToV	NYSP	7	00:26:44	00:31:51	02:09:13
		OCSD	15	00:13:56	00:17:01	00:26:48
Missing Persons	ALBION ToV	NYSP	3	00:23:10	00:59:08	01:20:43
		OCSD	12	00:11:49	00:17:47	00:30:29
	ALBION VILLAGE	APD	63	00:04:25	00:07:33	00:10:57
		OCSD	1	00:01:10	00:01:10	00:01:10
	BARRE TOWN	NYSP	4	00:13:30	00:45:21	01:19:37
		OCSD	18	00:12:33	00:17:56	00:48:57
	CARLTON TOWN	NYSP	2	00:34:12	00:44:58	00:51:26
		OCSD	12	00:13:11	00:22:53	00:27:08
	CLARENDON TOWN	HPD	1	00:23:51	00:23:51	00:23:51
		MPD	1	00:18:58	00:18:58	00:18:58
		NYSP	6	00:17:14	00:19:54	00:44:25
		OCSD	24	00:17:08	00:29:18	00:49:31
	GAINES ToV	NYSP	2	02:39:31	03:53:54	04:38:31
		OCSD	13	00:08:50	00:14:51	00:29:12
	HOLLEY VILLAGE	HPD	24	00:04:15	00:14:24	00:37:31
		NYSP	1	01:10:22	01:10:22	01:10:22
		OCSD	2	00:34:29	00:51:41	01:02:00
	KENDALL TOWN	NYSP	1	01:11:55	01:11:55	01:11:55
		OCSD	2	00:21:00	00:29:32	00:34:40
	LYNDONVILLE VILLAGE	LPD	1	00:14:13	00:14:13	00:14:13
		NYSP	1	00:00:52	00:00:52	00:00:52
		OCSD	1	00:14:40	00:14:40	00:14:40
	MEDINA VILLAGE	MPD	65	00:03:55	00:06:28	00:12:34
		NYSP	1	00:00:04	00:00:04	00:00:04
		OCSD	1	00:09:39	00:09:39	00:09:39

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	MURRAY ToV	APD	1	00:01:09	00:01:09	00:01:09
		HPD	1	00:01:01	00:01:01	00:01:01
		NYSP	8	00:16:48	00:22:09	00:40:46
		OCSD	21	00:13:29	00:25:36	00:27:15
	RIDGEWAY ToV	NYSP	8	00:21:26	00:24:21	00:27:55
		OCSD	30	00:16:41	00:23:25	00:39:19
	SHELBY ToV	MPD	2	00:31:03	00:46:24	00:55:37
		NYSP	5	00:17:12	00:27:23	00:33:11
		OCSD	6	00:09:07	00:12:06	00:45:58
	YATES ToV	NYSP	2	00:51:06	01:03:25	01:10:48
		OCSD	5	00:23:32	00:30:22	00:43:21
Offenses Against Children	ALBION ToV	APD	1	00:06:43	00:06:43	00:06:43
		NYSP	2	00:31:24	00:43:40	00:51:01
		OCSD	7	00:06:10	00:08:52	00:21:42
	ALBION VILLAGE	APD	24	00:02:39	00:03:36	00:07:57
	CARLTON TOWN	OCSD	1	00:26:54	00:26:54	00:26:54
	CLARENDON TOWN	NYSP	1	00:24:24	00:24:24	00:24:24
		OCSD	6	00:17:23	00:35:37	01:44:10
	HOLLEY VILLAGE	HPD	5	00:05:50	00:10:16	00:44:08
		OCSD	2	00:11:30	00:15:09	00:17:20
	KENDALL TOWN	OCSD	2	00:46:04	00:59:00	01:06:46
	MEDINA VILLAGE	MPD	27	00:02:23	00:10:13	00:32:21
	MURRAY ToV	OCSD	5	00:11:40	00:27:09	00:28:10
	RIDGEWAY ToV	OCSD	4	00:15:42	00:17:50	00:17:51
	SHELBY ToV	OCSD	2	00:57:28	01:26:11	01:43:25
Other/Misc.	ALBION ToV	APD	1	00:01:17	00:01:17	00:01:17
		NYSP	1	00:03:47	00:03:47	00:03:47
		OCSD	23	00:00:00	00:00:32	00:05:45
	ALBION VILLAGE	APD	60	00:01:33	00:03:14	00:05:05
		HPD	1	00:00:02	00:00:02	00:00:02
		NYSP	1	00:00:18	00:00:18	00:00:18
		OCSD	2	00:08:10	00:12:15	00:14:42
	BARRE TOWN	APD	1	00:00:03	00:00:03	00:00:03

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
		OCSD	5	00:07:22	00:07:37	00:07:39
	CARLTON TOWN	APD	1	00:00:00	00:00:00	00:00:00
		HPD	1	00:00:41	00:00:41	00:00:41
		NYSP	1	00:20:43	00:20:43	00:20:43
		OCSD	11	00:00:08	00:06:43	00:09:42
	CLARENDON TOWN	MPD	1	00:00:04	00:00:04	00:00:04
		OCSD	12	00:09:57	00:22:56	00:32:01
	GAINES ToV	MPD	1	00:00:23	00:00:23	00:00:23
		NYSP	3	00:05:58	00:07:01	00:07:39
		OCSD	10	00:06:55	00:13:16	00:33:07
	HOLLEY VILLAGE	HPD	13	00:00:05	00:01:18	00:02:19
		MPD	1	00:00:00	00:00:00	00:00:00
		NYSP	1	00:00:00	00:00:00	00:00:00
	KENDALL TOWN	APD	1	00:02:16	00:02:16	00:02:16
		NYSP	1	00:21:30	00:21:30	00:21:30
		OCSD	11	00:11:34	00:14:37	00:40:40
	LYNDONVILLE VILLAGE	APD	2	00:00:00	00:00:00	00:00:00
		LPD	1	00:00:03	00:00:03	00:00:03
		OCSD	4	00:00:00	00:02:45	00:07:43
	MEDINA VILLAGE	APD	1	00:00:00	00:00:00	00:00:00
		MPD	51	00:01:24	00:02:19	00:06:11
		NYSP	1	00:00:01	00:00:01	00:00:01
		OCSD	2	00:03:50	00:05:14	00:06:05
	MURRAY ToV	HPD	1	00:07:43	00:07:43	00:07:43
		OCSD	15	00:08:31	00:19:31	00:32:24
	Outside of County	OCSD	1	00:04:22	00:04:22	00:04:22
	RIDGEWAY ToV	MPD	1	00:00:00	00:00:00	00:00:00
		NYSP	2	00:11:02	00:14:38	00:16:48
		OCSD	9	00:07:25	00:10:21	00:34:14
	SHELBY ToV	MPD	2	00:00:00	00:00:00	00:00:00
		NYSP	3	00:23:55	00:45:07	00:57:50
		OCSD	6	00:09:25	00:17:42	00:21:27
	YATES ToV	LPD	1	00:00:00	00:00:00	00:00:00
		OCSD	2	00:00:00	00:00:00	00:00:00

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
Property (Check, Damage, lost, etc.)	ALBION ToV	APD	1	00:00:02	00:00:02	00:00:02
		NYSP	8	00:07:25	00:19:40	00:23:17
		OCSD	61	00:08:21	00:15:31	00:30:05
	ALBION VILLAGE	APD	204	00:02:47	00:04:20	00:07:38
		NYSP	1	00:08:38	00:08:38	00:08:38
		OCSD	4	00:00:03	00:08:26	00:23:25
	BARRE TOWN	NYSP	4	00:11:53	00:12:47	00:12:52
		OCSD	13	00:14:42	00:16:38	00:21:24
	CARLTON TOWN	NYSP	5	00:15:58	01:17:48	02:19:36
		OCSD	32	00:17:32	00:28:04	00:38:21
	CLARENDON TOWN	NYSP	3	00:19:23	00:54:59	01:16:21
		OCSD	33	00:14:18	00:18:13	00:31:44
	GAINES ToV	NYSP	3	00:03:21	00:03:35	00:03:44
		OCSD	29	00:07:09	00:13:08	00:27:19
	HOLLEY VILLAGE	HPD	44	00:03:00	00:05:27	00:21:53
		NYSP	1	00:08:32	00:08:32	00:08:32
		OCSD	2	00:07:06	00:10:39	00:12:46
	KENDALL TOWN	NYSP	5	00:12:11	00:16:52	00:33:31
		OCSD	23	00:17:34	00:25:44	00:33:10
	LYNDONVILLE VILLAGE	LPD	2	00:16:30	00:16:59	00:17:16
		NYSP	1	00:05:09	00:05:09	00:05:09
		OCSD	6	00:18:06	00:21:53	00:23:25
	MEDINA VILLAGE	MPD	151	00:02:54	00:06:39	00:16:29
		OCSD	2	00:04:39	00:06:54	00:08:16
	MURRAY ToV	NYSP	7	00:26:35	00:26:57	00:27:20
		OCSD	38	00:11:16	00:24:07	00:46:53
	RIDGEWAY ToV	NYSP	8	00:14:53	00:24:44	00:34:49
		OCSD	50	00:13:06	00:23:26	00:29:43
	SHELBY ToV	NYSP	9	00:19:56	00:29:08	00:37:04
		OCSD	26	00:15:31	00:21:37	00:31:35
	YATES ToV	NYSP	3	00:22:29	00:24:52	00:26:17
		OCSD	14	00:16:54	00:35:35	00:48:00
Request for Officer	ALBION ToV	APD	2	00:04:58	00:06:28	00:07:22
		NYSP	11	00:14:08	01:11:12	02:04:52
		OCSD	107	00:06:38	00:13:11	00:34:10

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	ALBION VILLAGE	APD	386	00:02:43	00:04:31	00:08:03
		NYSP	3	00:07:20	00:07:25	00:07:28
		OCSD	14	00:03:11	00:04:53	00:07:48
	BARRE TOWN	NYSP	1	00:08:32	00:08:32	00:08:32
		OCSD	12	00:07:40	00:12:55	00:13:25
	CARLTON TOWN	NYSP	6	00:33:01	00:42:29	00:57:19
		OCSD	22	00:14:47	00:31:44	00:55:25
	CLARENDON TOWN	NYSP	6	00:11:56	00:16:36	00:21:49
		OCSD	20	00:12:04	00:20:37	00:26:16
	GAINES ToV	NYSP	2	00:05:46	00:07:52	00:09:08
		OCSD	23	00:12:39	00:18:22	00:36:05
	HOLLEY VILLAGE	HPD	87	00:03:14	00:07:34	00:30:34
		NYSP	1	00:03:03	00:03:03	00:03:03
		OCSD	7	00:07:29	00:07:56	00:08:09
	KENDALL TOWN	NYSP	6	00:14:05	00:25:33	00:29:24
		OCSD	20	00:18:34	00:26:08	00:37:08
	LYNDONVILLE VILLAGE	LPD	1	00:00:08	00:00:08	00:00:08
		NYSP	2	00:36:34	00:45:16	00:50:29
		OCSD	8	00:26:42	00:37:52	00:46:20
	MEDINA VILLAGE	APD	1	00:00:00	00:00:00	00:00:00
		MPD	297	00:03:03	00:05:14	00:12:51
		NYSP	2	00:00:05	00:00:06	00:00:07
		OCSD	3	00:00:14	00:05:35	00:08:48
	MURRAY ToV	HPD	1	00:00:02	00:00:02	00:00:02
		NYSP	13	00:14:34	00:19:53	00:22:59
		OCSD	44	00:11:39	00:23:43	00:34:20
	RIDGEWAY ToV	MPD	1	03:38:59	03:38:59	03:38:59
		NYSP	9	00:17:09	00:21:33	00:30:21
		OCSD	28	00:11:50	00:16:55	00:29:24
	SHELBY ToV	MPD	2	00:45:54	01:06:39	01:19:06
		NYSP	3	00:06:28	00:14:37	00:19:31
		OCSD	25	00:15:29	00:18:34	00:56:07
	YATES ToV	NYSP	3	00:29:55	00:30:43	00:31:12
		OCSD	12	00:16:45	00:29:53	01:01:09
Service		MPD	1	00:36:47	00:36:47	00:36:47

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	ALBION ToV	APD	3	00:06:36	00:07:37	00:08:14
		MPD	1	01:00:36	01:00:36	01:00:36
		NYSP	3	00:09:15	00:23:20	00:31:47
		OCSD	41	00:07:11	00:25:41	01:26:11
	ALBION VILLAGE	APD	20	00:04:20	00:40:19	02:09:15
		HPD	2	00:35:23	00:45:24	00:51:24
		MPD	1	00:14:52	00:14:52	00:14:52
		OCSD	22	00:00:02	00:07:37	00:18:21
	BARRE TOWN	APD	4	00:14:29	00:18:51	00:22:27
		OCSD	5	00:22:09	00:29:11	00:29:57
	CARLTON TOWN	OCSD	5	00:11:23	00:11:48	00:12:26
	CLARENDON TOWN	HPD	1	00:50:14	00:50:14	00:50:14
		MPD	1	00:16:38	00:16:38	00:16:38
		OCSD	7	00:13:34	00:20:13	00:29:59
	GAINES ToV	APD	1	00:00:34	00:00:34	00:00:34
		OCSD	4	00:05:18	00:07:11	00:07:30
	HOLLEY VILLAGE	APD	2	01:02:30	01:07:03	01:09:47
		HPD	12	00:04:39	00:28:23	01:11:00
		OCSD	3	00:16:48	00:23:39	00:27:46
	KENDALL TOWN	APD	1	00:05:29	00:05:29	00:05:29
		HPD	1	00:41:25	00:41:25	00:41:25
		OCSD	5	00:11:09	00:42:22	00:49:05
	MEDINA VILLAGE	MPD	26	00:06:49	00:50:41	01:11:06
		OCSD	10	00:13:18	00:22:28	00:32:43
	MURRAY ToV	APD	1	00:00:00	00:00:00	00:00:00
		HPD	1	00:00:02	00:00:02	00:00:02
		NYSP	1	00:02:46	00:02:46	00:02:46
		OCSD	9	00:11:49	00:25:24	00:36:32
	Outside of County	APD	2	00:31:14	00:37:26	00:41:08
		MPD	3	00:58:50	01:05:03	01:08:46
		NYSP	1	00:00:25	00:00:25	00:00:25
		OCSD	21	00:25:26	00:49:30	01:18:14
	RIDGEWAY ToV	APD	1	00:31:59	00:31:59	00:31:59
		NYSP	1	00:30:57	00:30:57	00:30:57

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
		OCSD	5	00:09:24	00:13:16	00:21:14
	SHELBY ToV	MPD	2	00:35:10	00:50:34	00:59:48
		NYSP	1	00:19:44	00:19:44	00:19:44
		OCSD	8	00:17:14	00:29:43	00:39:46
	YATES ToV	OCSD	1	00:00:02	00:00:02	00:00:02
Sexual Abuse	ALBION ToV	APD	1	00:02:55	00:02:55	00:02:55
		OCSD	1	00:00:01	00:00:01	00:00:01
	ALBION VILLAGE	APD	3	00:01:06	00:05:37	00:08:20
	CARLTON TOWN	OCSD	2	00:04:47	00:07:11	00:08:38
	HOLLEY VILLAGE	HPD	2	00:27:23	00:41:05	00:49:17
	KENDALL TOWN	OCSD	2	00:25:56	00:26:42	00:27:10
	MEDINA VILLAGE	MPD	2	00:08:51	00:10:27	00:11:25
		NYSP	1	00:19:31	00:19:31	00:19:31
	MURRAY ToV	OCSD	4	00:13:02	00:19:37	00:26:14
	RIDGEWAY ToV	OCSD	2	00:15:57	00:17:03	00:17:43
	SHELBY ToV	NYSP	2	00:16:51	00:17:23	00:17:42
Special Attention	ALBION VILLAGE	APD	1	00:00:00	00:00:00	00:00:00
	BARRE TOWN	OCSD	1	00:00:00	00:00:00	00:00:00
	CARLTON TOWN	OCSD	3	00:00:00	00:00:01	00:00:02
	CLARENDON TOWN	OCSD	2	00:14:35	00:21:52	00:26:15
	KENDALL TOWN	OCSD	2	00:07:53	00:11:50	00:14:12
	MEDINA VILLAGE	MPD	1	00:17:08	00:17:08	00:17:08
	MURRAY ToV	OCSD	1	00:00:08	00:00:08	00:00:08
	RIDGEWAY ToV	OCSD	1	00:00:00	00:00:00	00:00:00
	SHELBY ToV	NYSP	1	00:00:58	00:00:58	00:00:58
		OCSD	1	00:00:00	00:00:00	00:00:00
	YATES ToV	OCSD	1	00:07:11	00:07:11	00:07:11
Suspicious Condition, Vehicle,	ALBION ToV	APD	6	00:01:19	00:01:31	00:02:00
		MPD	1	00:23:29	00:23:29	00:23:29
		NYSP	17	00:04:46	00:08:54	00:11:40
		OCSD	84	00:04:28	00:07:32	00:23:24

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	ALBION VILLAGE	APD	455	00:02:09	00:03:32	00:05:29
		NYSP	12	00:03:13	00:04:47	00:05:16
		OCSD	8	00:00:58	00:02:00	00:02:27
	BARRE TOWN	APD	1	00:03:47	00:03:47	00:03:47
		NYSP	19	00:09:10	00:16:38	00:20:42
		OCSD	46	00:09:06	00:15:13	00:24:45
	CARLTON TOWN	APD	1	00:15:20	00:15:20	00:15:20
		NYSP	21	00:07:07	00:13:50	00:17:46
		OCSD	95	00:12:23	00:17:16	00:30:10
	CLARENDON TOWN	HPD	1	00:04:48	00:04:48	00:04:48
		NYSP	27	00:14:45	00:20:44	00:23:50
		OCSD	88	00:14:27	00:19:45	00:29:29
	GAINES ToV	APD	3	00:03:12	00:05:21	00:06:38
		NYSP	21	00:10:45	00:18:44	00:31:37
		OCSD	87	00:06:22	00:11:11	00:15:25
	HOLLEY VILLAGE	HPD	74	00:02:25	00:04:23	00:14:05
		NYSP	2	00:02:11	00:03:16	00:03:55
		OCSD	7	00:02:04	00:06:37	00:10:05
	KENDALL TOWN	NYSP	21	00:18:04	00:23:38	00:39:28
		OCSD	58	00:12:08	00:20:07	00:35:44
	LYNDONVILLE VILLAGE	LPD	3	00:01:09	00:01:47	00:02:11
		NYSP	7	00:15:29	00:33:14	00:40:01
		OCSD	22	00:09:15	00:13:51	00:34:29
	MEDINA VILLAGE	MPD	398	00:02:15	00:03:38	00:05:57
		NYSP	2	00:04:19	00:06:26	00:07:42
		OCSD	5	00:01:42	00:05:12	00:06:19
	MURRAY ToV	HPD	6	00:01:50	00:05:47	00:08:13
		NYSP	27	00:09:32	00:13:57	00:25:05
		OCSD	98	00:08:55	00:12:20	00:19:10
	Outside of County	OCSD	1	00:13:26	00:13:26	00:13:26
	RIDGEWAY ToV	LPD	2	00:02:11	00:03:15	00:03:53
		MPD	2	00:02:00	00:02:22	00:02:35
		NYSP	32	00:08:41	00:14:53	00:23:00
		OCSD	68	00:11:23	00:14:59	00:20:47

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	SHELBY ToV	MPD	5	00:00:02	00:00:03	00:12:58
		NYSP	21	00:09:47	00:18:55	00:22:49
		OCSD	59	00:11:36	00:20:34	00:32:36
	YATES ToV	NYSP	12	00:12:23	00:16:31	00:22:19
		OCSD	27	00:13:06	00:17:04	00:24:55
TOW REQUEST V/T	ALBION VILLAGE	APD	1	00:00:02	00:00:02	00:00:02
Traffic (DWI)	ALBION ToV	APD	1	00:05:12	00:05:12	00:05:12
		NYSP	1	02:24:02	02:24:02	02:24:02
		OCSD	1	00:00:03	00:00:03	00:00:03
	ALBION VILLAGE	APD	3	00:02:00	00:02:23	00:02:37
		OCSD	6	00:07:45	00:09:58	00:20:22
	CLARENDON TOWN	OCSD	1	00:07:31	00:07:31	00:07:31
	MEDINA VILLAGE	MPD	5	00:04:12	00:15:04	00:55:51
	MURRAY ToV	OCSD	2	00:03:30	00:03:35	00:03:37
	RIDGEWAY ToV	MPD	1	00:02:52	00:02:52	00:02:52
	SHELBY ToV	OCSD	1	00:29:19	00:29:19	00:29:19
Traffic (Violations, Administration)	ALBION ToV	APD	10	00:02:24	00:05:59	00:09:17
		MPD	1	00:00:07	00:00:07	00:00:07
		NYSP	19	00:05:48	00:11:28	00:25:38
		OCSD	72	00:05:25	00:12:21	00:16:47
	ALBION VILLAGE	APD	134	00:02:47	00:04:52	00:08:02
		MPD	2	00:01:34	00:02:14	00:02:38
		NYSP	2	00:05:32	00:06:57	00:07:48
		OCSD	4	00:02:36	00:11:27	00:23:49
	BARRE TOWN	APD	1	00:19:37	00:19:37	00:19:37
		MPD	2	00:06:09	00:09:14	00:11:05
		NYSP	21	00:07:50	00:15:03	00:26:12
		OCSD	49	00:06:52	00:13:49	00:21:32
	CARLTON TOWN	NYSP	9	00:09:39	00:13:11	02:04:39
		OCSD	48	00:10:50	00:21:30	00:32:59

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	CLARENDON TOWN	HPD	1	00:01:19	00:01:19	00:01:19
		NYSP	15	00:11:43	00:24:55	00:42:56
		OCSD	67	00:07:36	00:20:01	00:26:56
	GAINES ToV	APD	4	00:01:58	00:04:45	00:06:54
		NYSP	7	00:07:19	00:10:41	00:14:12
		OCSD	63	00:06:47	00:11:07	00:20:59
	HOLLEY VILLAGE	HPD	38	00:03:16	00:07:24	00:15:54
		NYSP	1	00:01:36	00:01:36	00:01:36
		OCSD	1	00:01:43	00:01:43	00:01:43
	KENDALL TOWN	HPD	1	00:10:53	00:10:53	00:10:53
		NYSP	7	00:18:32	00:30:33	00:35:33
		OCSD	19	00:25:19	00:35:49	01:01:40
	LYNDONVILLE VILLAGE	LPD	1	00:04:18	00:04:18	00:04:18
		NYSP	4	00:03:40	00:06:44	00:08:26
		OCSD	5	00:21:10	01:01:22	01:59:28
	MEDINA VILLAGE	MPD	106	00:02:30	00:04:52	00:08:59
		OCSD	2	00:12:16	00:16:51	00:19:37
	MURRAY ToV	APD	1	00:03:49	00:03:49	00:03:49
		HPD	2	00:13:00	00:13:30	00:13:47
		NYSP	10	00:13:06	00:17:20	00:30:26
		OCSD	64	00:09:34	00:16:19	00:21:59
	Outside of County	NYSP	2	00:06:59	00:08:06	00:08:45
		OCSD	2	00:04:09	00:06:08	00:07:20
	RIDGEWAY ToV	MPD	3	00:01:49	00:02:59	00:03:40
		NYSP	21	00:08:05	00:21:58	00:26:19
		OCSD	55	00:09:34	00:18:40	00:28:30
	SHELBY ToV	MPD	13	00:03:20	00:11:14	00:15:33
		NYSP	19	00:13:27	00:25:50	00:41:27
		OCSD	65	00:12:06	00:25:22	00:37:02
	YATES ToV	NYSP	5	00:05:56	00:13:00	00:32:11
		OCSD	17	00:17:17	00:21:45	00:23:32
Transport	ALBION ToV	OCSD	26	00:14:18	00:33:02	01:48:01
	ALBION VILLAGE	OCSD	13	00:15:59	00:29:53	00:51:23
	CARLTON TOWN	OCSD	3	00:18:21	00:21:11	00:22:53

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	GAINES ToV	OCSD	4	00:04:20	00:05:20	00:06:56
	HOLLEY VILLAGE	HPD	1	00:02:48	00:02:48	00:02:48
	KENDALL TOWN	OCSD	1	00:00:02	00:00:02	00:00:02
	LYNDONVILLE VILLAGE	LPD	1	00:59:19	00:59:19	00:59:19
		OCSD	2	00:06:08	00:09:12	00:11:02
	MEDINA VILLAGE	OCSD	3	00:18:25	00:22:34	00:25:03
	MURRAY ToV	OCSD	2	00:05:08	00:07:39	00:09:10
	Outside of County	OCSD	7	00:42:33	01:31:28	03:25:15
	RIDGEWAY ToV	OCSD	1	00:07:24	00:07:24	00:07:24
	SHELBY ToV	OCSD	7	00:14:17	00:22:50	00:39:28
Trespassing, Loitering	ALBION ToV	APD	1	00:02:07	00:02:07	00:02:07
		NYSP	7	00:09:05	00:12:30	00:15:24
		OCSD	25	00:05:32	00:15:37	00:18:26
	ALBION VILLAGE	APD	191	00:01:54	00:03:12	00:04:36
		NYSP	2	00:00:02	00:00:02	00:00:03
		OCSD	3	00:01:03	00:02:00	00:02:34
	BARRE TOWN	NYSP	4	00:14:25	00:44:21	01:31:59
		OCSD	15	00:09:57	00:13:11	00:25:25
	CARLTON TOWN	NYSP	4	00:07:54	00:23:42	00:51:07
		OCSD	19	00:08:59	00:11:16	00:14:22
	CLARENDON TOWN	NYSP	5	00:11:31	00:14:38	00:20:25
		OCSD	17	00:06:27	00:11:35	00:14:10
	GAINES ToV	APD	1	00:01:10	00:01:10	00:01:10
		NYSP	8	00:12:45	00:17:38	00:47:12
		OCSD	26	00:05:22	00:08:10	00:10:56
	HOLLEY VILLAGE	HPD	44	00:02:02	00:03:33	00:17:59
		NYSP	3	00:06:44	00:07:35	00:08:06
		OCSD	7	00:02:19	00:05:50	00:09:22
	KENDALL TOWN	NYSP	3	00:18:10	00:20:25	00:21:45
		OCSD	15	00:15:07	00:19:50	00:22:17
	LYNDONVILLE VILLAGE	NYSP	1	00:40:35	00:40:35	00:40:35
		OCSD	2	00:25:24	00:31:42	00:35:28

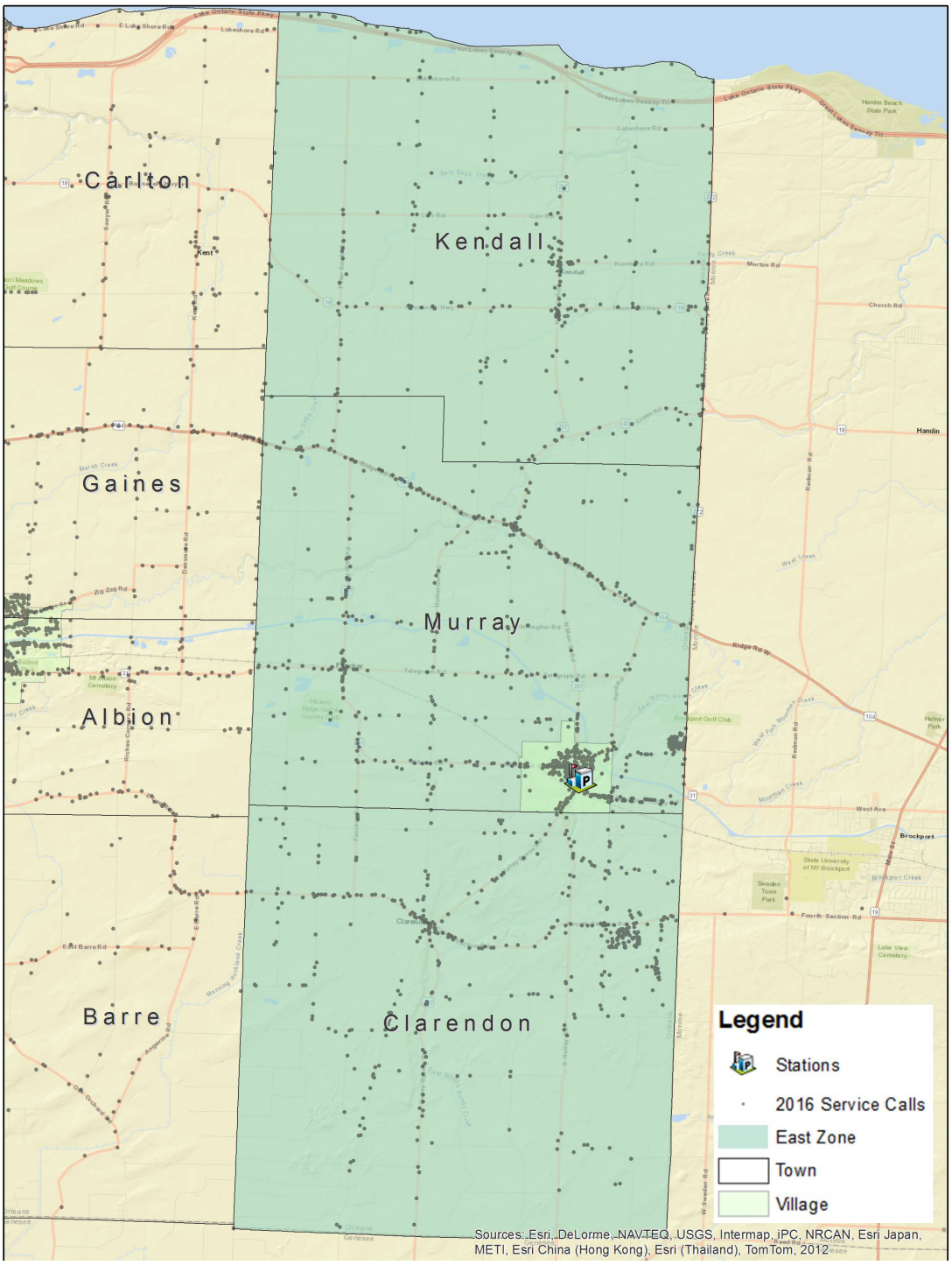
Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	MEDINA VILLAGE	MPD	146	00:01:57	00:03:08	00:05:02
	MURRAY ToV	NYSP	11	00:07:08	00:11:24	00:18:02
		OCSD	33	00:06:47	00:12:57	00:15:12
	RIDGEWAY ToV	MPD	2	00:05:01	00:05:51	00:06:22
		NYSP	8	00:13:47	00:17:30	00:25:43
		OCSD	21	00:11:04	00:17:31	00:20:25
	SHELBY ToV	MPD	1	00:14:18	00:14:18	00:14:18
		NYSP	7	00:13:13	00:21:08	00:28:44
		OCSD	23	00:11:20	00:15:36	00:28:16
	YATES ToV	NYSP	5	00:23:46	00:26:08	00:29:33
		OCSD	9	00:17:36	00:43:56	01:16:55
Weapons Related	ALBION ToV	NYSP	2	00:07:32	00:07:37	00:07:40
		OCSD	7	00:09:06	00:12:26	00:16:02
	ALBION VILLAGE	APD	18	00:03:08	00:03:57	00:08:19
	BARRE TOWN	NYSP	3	00:06:53	00:08:58	00:10:13
		OCSD	8	00:10:00	00:13:20	00:15:13
	CARLTON TOWN	OCSD	14	00:15:37	00:25:17	00:31:09
	CLARENDON TOWN	NYSP	8	00:16:33	00:22:35	00:33:00
		OCSD	19	00:14:26	00:19:45	00:23:43
	GAINES ToV	APD	1	00:00:04	00:00:04	00:00:04
		NYSP	3	00:08:22	00:22:51	00:31:32
		OCSD	11	00:05:40	00:08:12	00:12:40
	HOLLEY VILLAGE	HPD	6	00:02:55	00:03:02	00:03:06
		OCSD	1	00:03:29	00:03:29	00:03:29
	KENDALL TOWN	NYSP	2	00:12:11	00:17:56	00:21:22
		OCSD	7	00:15:15	00:16:14	00:19:57
	LYNDONVILLE VILLAGE	OCSD	1	00:16:03	00:16:03	00:16:03
	MEDINA VILLAGE	MPD	17	00:02:05	00:03:30	00:04:44
		NYSP	1	00:17:31	00:17:31	00:17:31
		OCSD	3	00:11:05	00:34:17	00:48:11
	MURRAY ToV	NYSP	2	00:08:58	00:13:27	00:16:08
		OCSD	10	00:10:25	00:13:09	00:19:31

Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
	RIDGEWAY ToV	NYSP	7	00:09:55	00:11:24	00:13:27
		OCSD	8	00:11:55	00:26:05	00:57:47
	SHELBY ToV	NYSP	2	00:33:08	00:44:37	00:51:30
		OCSD	5	00:17:23	00:22:25	00:40:39
	YATES ToV	LPD	1	00:02:50	00:02:50	00:02:50
		NYSP	2	00:13:52	00:14:50	00:15:26
		OCSD	4	00:21:17	00:32:24	00:36:22
Welfare Check	ALBION ToV	APD	1	00:02:43	00:02:43	00:02:43
		NYSP	6	00:07:31	00:10:47	00:16:49
		OCSD	40	00:07:55	00:14:35	00:21:42
	ALBION VILLAGE	APD	215	00:02:34	00:03:52	00:06:12
		OCSD	4	00:03:24	00:05:46	00:06:54
	BARRE TOWN	NYSP	5	00:10:05	00:11:14	00:13:54
		OCSD	13	00:08:49	00:19:22	00:25:10
	CARLTON TOWN	NYSP	11	00:13:48	00:23:47	00:31:55
		OCSD	44	00:13:56	00:22:43	00:27:34
	CLARENDON TOWN	NYSP	14	00:19:36	00:21:30	00:25:02
		OCSD	54	00:13:00	00:19:19	00:25:09
	GAINES ToV	NYSP	4	00:04:25	00:07:13	00:12:07
		OCSD	23	00:10:42	00:15:22	00:30:55
	HOLLEY VILLAGE	HPD	39	00:03:05	00:03:54	00:11:39
		OCSD	3	00:08:17	00:31:39	00:45:40
	KENDALL TOWN	NYSP	2	00:26:59	00:27:44	00:28:12
		OCSD	21	00:13:21	00:19:14	00:22:08
	LYNDONVILLE VILLAGE	LPD	2	00:00:16	00:00:23	00:00:27
		NYSP	1	00:08:09	00:08:09	00:08:09
		OCSD	4	00:09:47	00:16:26	00:26:12
	MEDINA VILLAGE	MPD	183	00:02:56	00:04:32	00:08:00
		OCSD	4	00:00:03	00:08:26	00:23:31
	MURRAY ToV	HPD	2	00:01:15	00:01:50	00:02:11
		NYSP	10	00:22:21	00:34:52	00:41:14
		OCSD	67	00:13:30	00:19:03	00:33:47
	RIDGEWAY ToV	LPD	1	00:04:03	00:04:03	00:04:03
		MPD	1	00:01:19	00:01:19	00:01:19
		NYSP	16	00:13:59	00:19:02	00:30:36

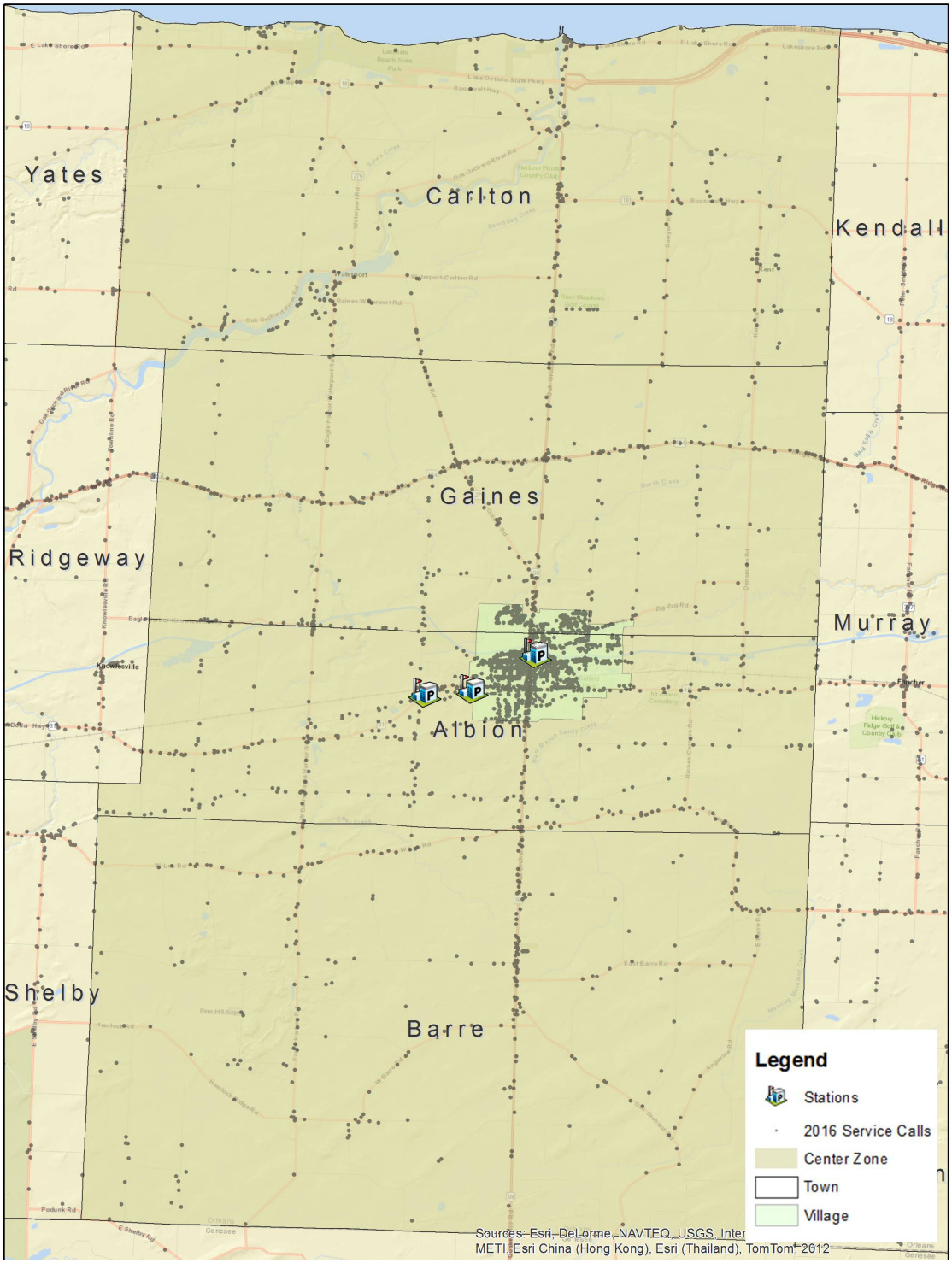
Call Type Groups	Municipality	Agency	Count	Percentile (50) of Dispatched to On Scene	Percentile (75) of Dispatched to On Scene	Percentile (90) of Dispatched to On Scene
		OCSD	39	00:11:36	00:17:56	00:25:09
	SHELBY ToV	MPD	4	00:08:14	00:13:48	00:14:21
		NYSP	7	00:24:23	00:25:50	00:29:00
		OCSD	23	00:14:17	00:23:31	00:31:03
	YATES ToV	NYSP	4	00:21:05	00:22:49	00:23:05
		OCSD	17	00:13:46	00:17:20	00:32:41

Appendix B- Calls for Service Maps

East Zone of County



Center Zone of County



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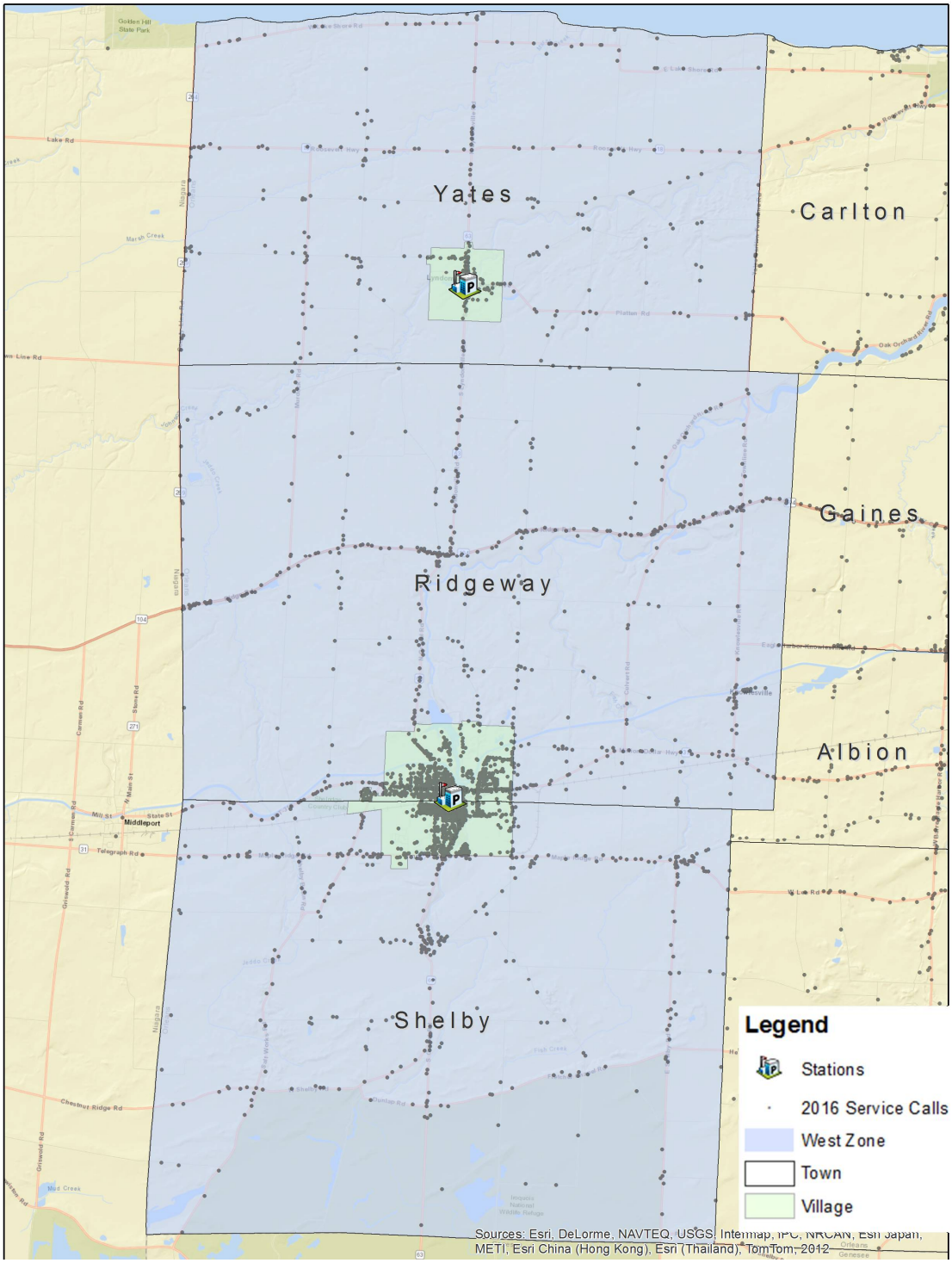
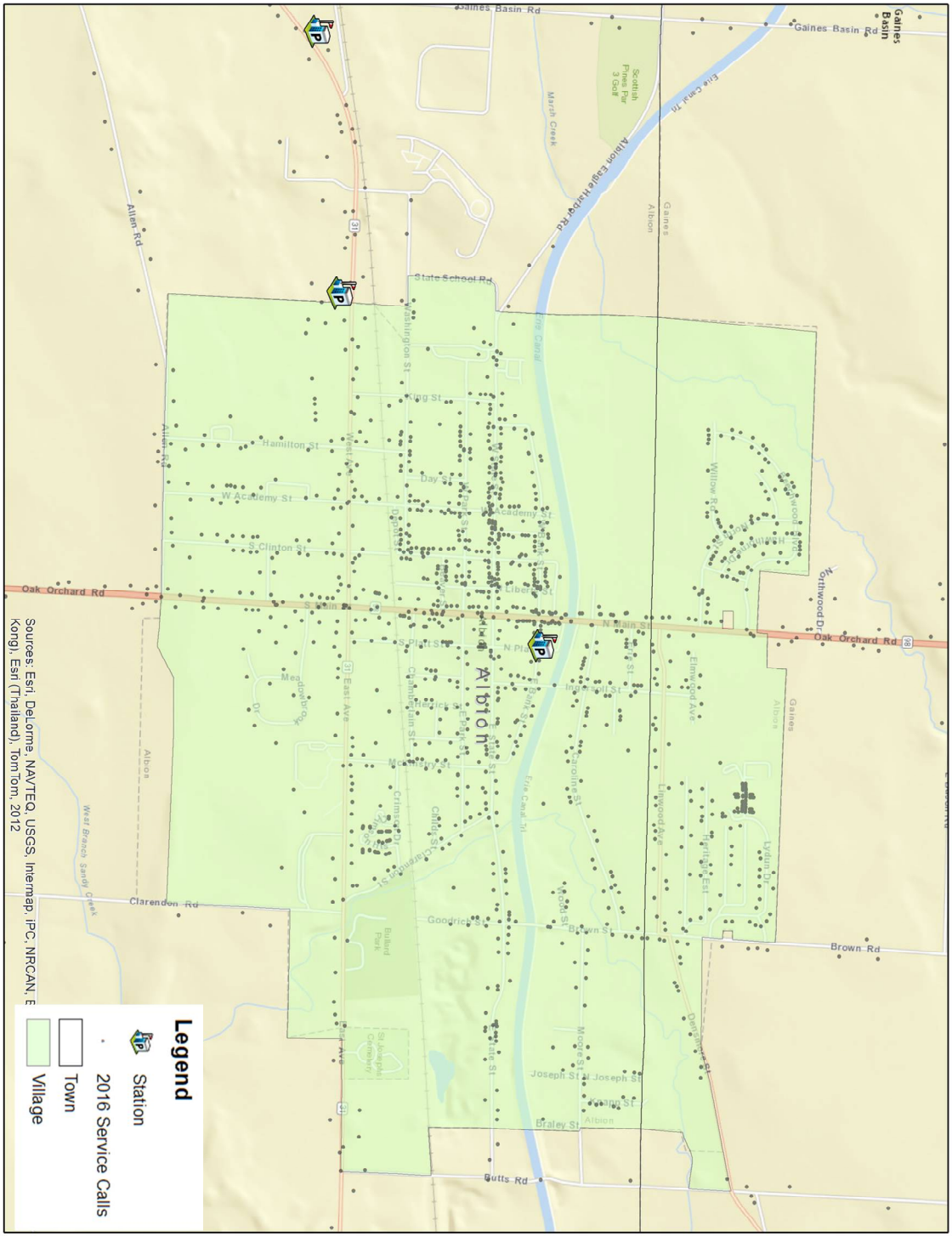
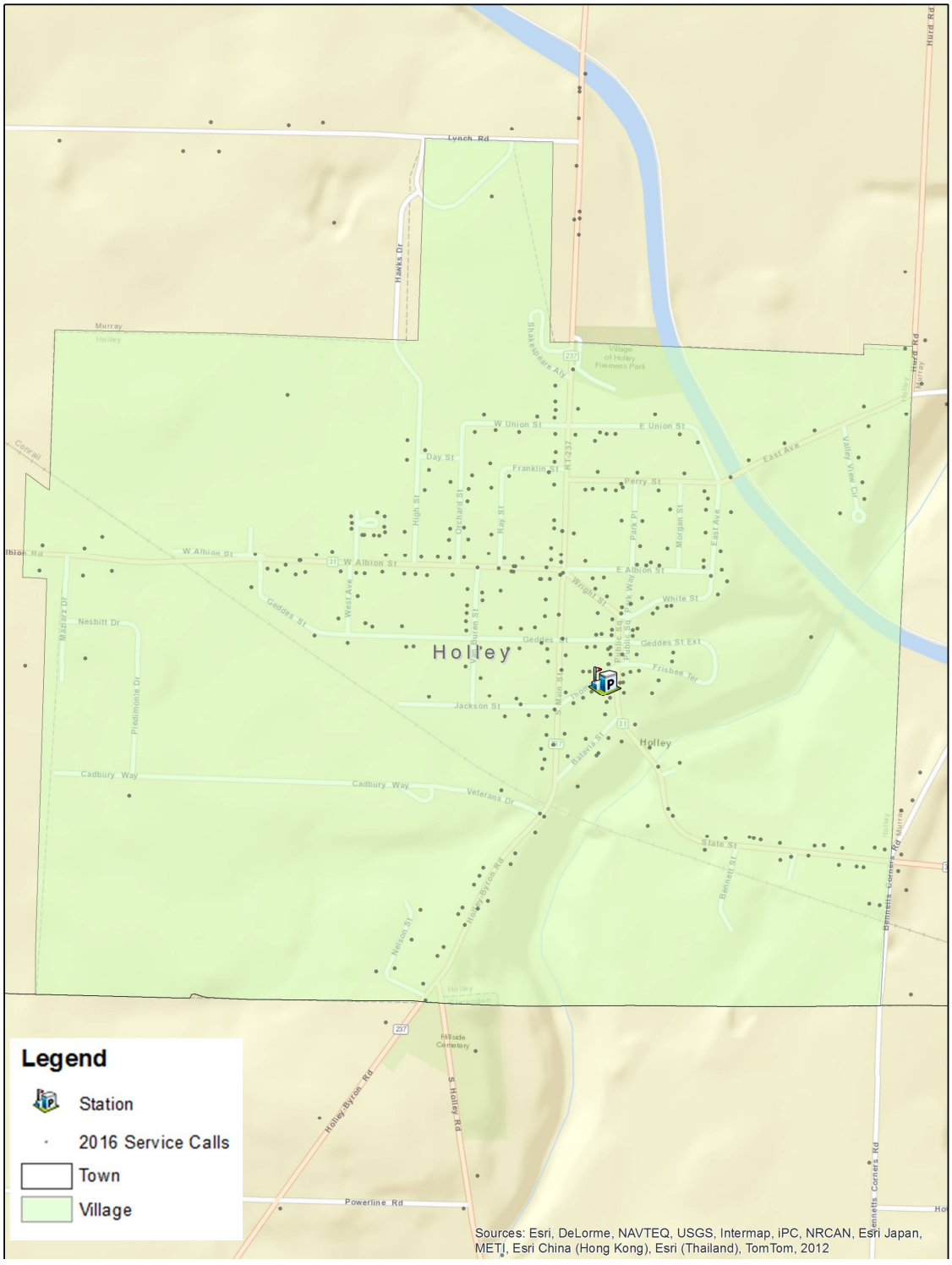


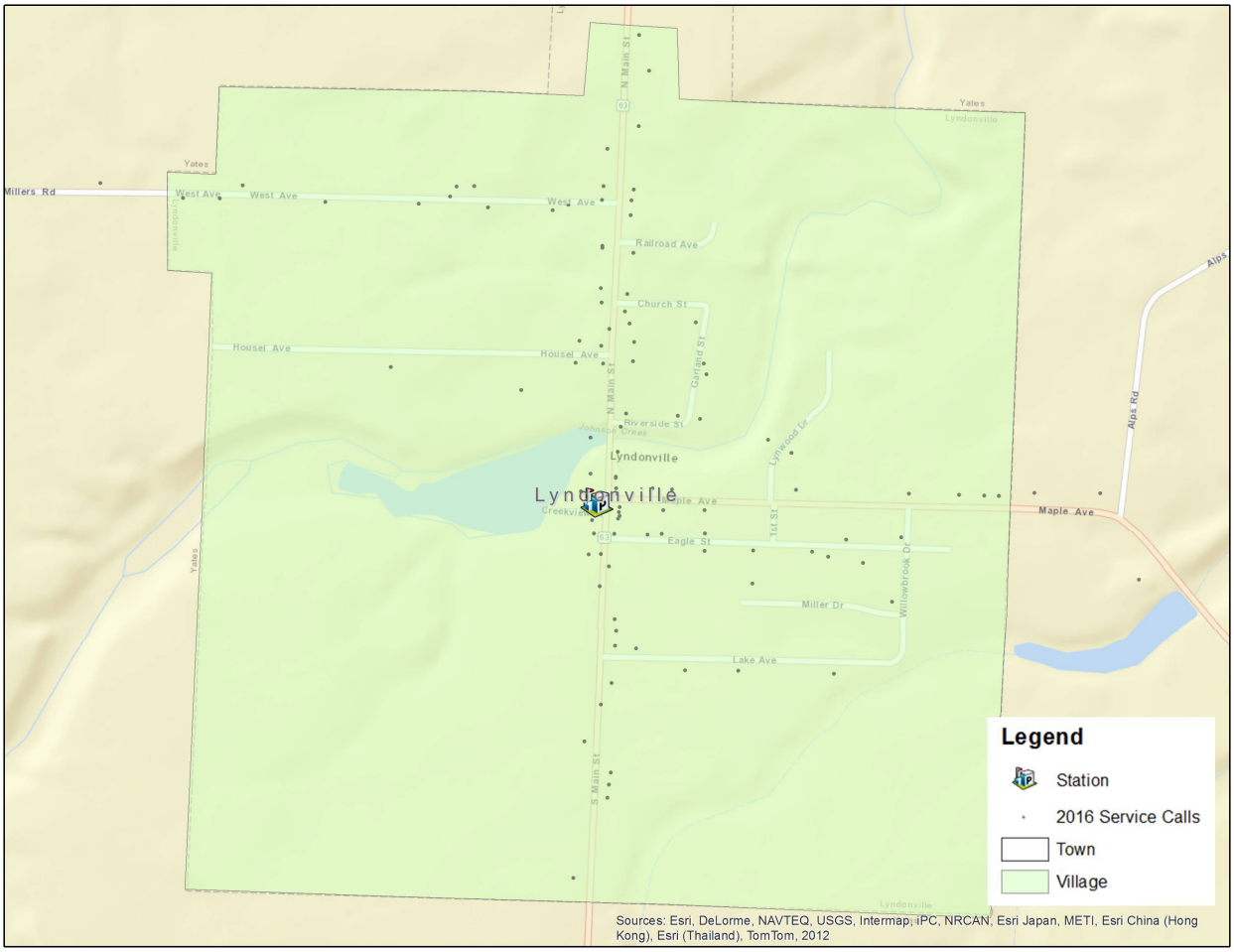
Albion Village



Holley Village



Lyndonville Village



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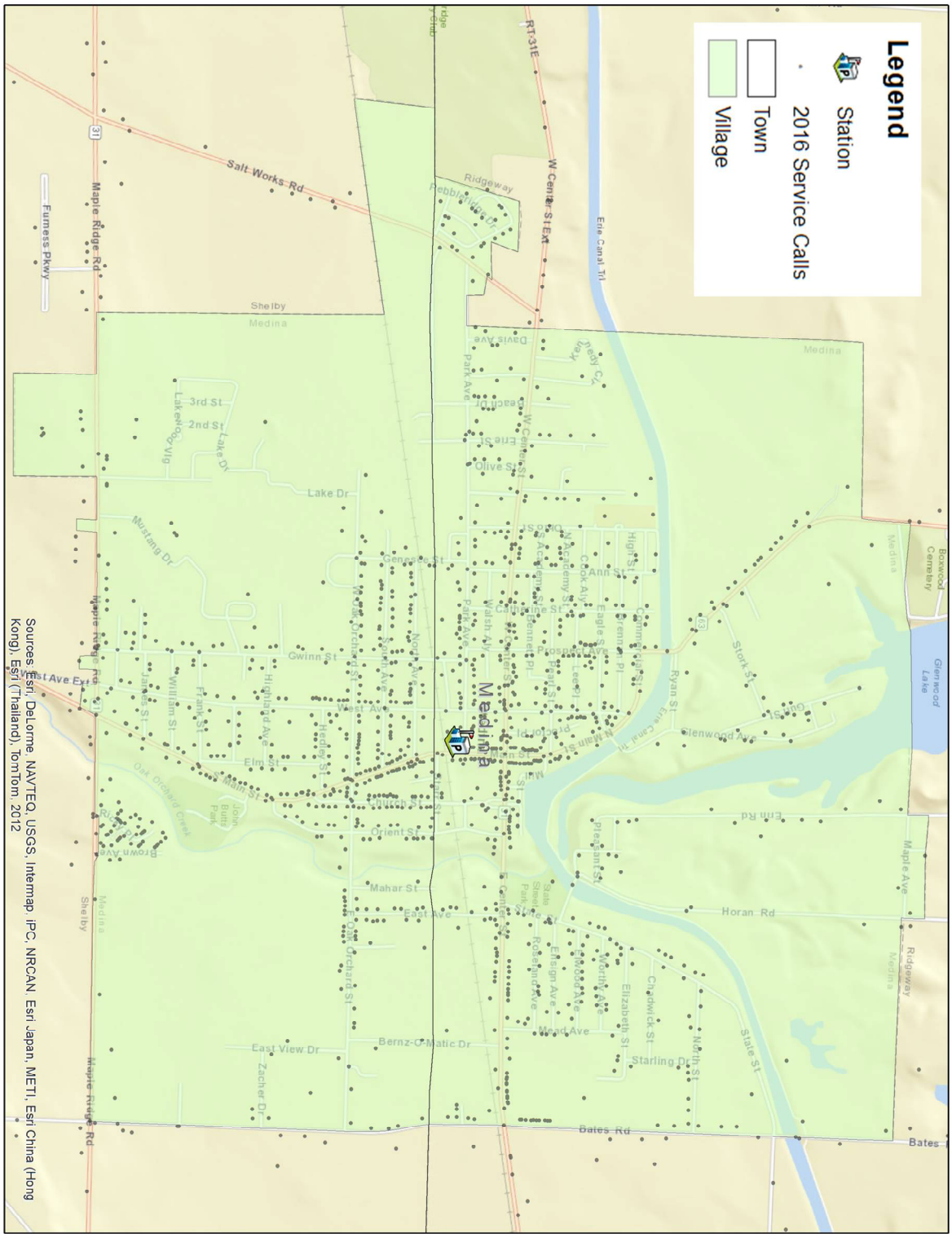

Appendix C- Grouping of Law Enforcement Events

COUNT	CALL TYPE	GROUPED CALL TYPE
7	BLANK	OTHER
727	911 HANG UP	911 HANG UP
2	ACCIDENT BOATING	ACCIDENT (ANIMAL, PEDESTRIAN, BOAT, AUTO)
1122	ACCIDENT CAR DEER	ACCIDENT (ANIMAL, PEDESTRIAN, BOAT, AUTO)
46	ACCIDENT OTHER	ACCIDENT (ANIMAL, PEDESTRIAN, BOAT, AUTO)
22	ACCIDENT OTHER ANIMAL	ACCIDENT (ANIMAL, PEDESTRIAN, BOAT, AUTO)
31	ACCIDENT PEDESTRIAN STRUCK	ACCIDENT (ANIMAL, PEDESTRIAN, BOAT, AUTO)
288	ACCIDENT VEH HIT & RUN	ACCIDENT (ANIMAL, PEDESTRIAN, BOAT, AUTO)
749	ACCIDENT VEH INJURY	ACCIDENT (ANIMAL, PEDESTRIAN, BOAT, AUTO)
1688	ACCIDENT VEH PDO	ACCIDENT (ANIMAL, PEDESTRIAN, BOAT, AUTO)
132	ALARM AUDIBLE	ALARM (AUTOMATIC, OTHER)
2154	ALARM BURGLAR	ALARM (AUTOMATIC, OTHER)
63	ALARM HOLD UP	ALARM (AUTOMATIC, OTHER)
148	ALARM OTHER	ALARM (AUTOMATIC, OTHER)
12	ALCOHOL VIOLATIONS	ALCOHOL/DRUG RELATED
385	AMBULANCE ASSIST	ASSIST (PUBLIC SAFETY)
16	ANIMAL BITE	ANIMAL (BITE, LOOSE, MISSING, ETC.)
905	ANIMAL CALL PD	ANIMAL (BITE, LOOSE, MISSING, ETC.)
169	ANIMAL LOOSE	ANIMAL (BITE, LOOSE, MISSING, ETC.)
55	ANIMAL MISSING DOG OR CAT PD	ANIMAL (BITE, LOOSE, MISSING, ETC.)
48	ANIMAL RACCOON CALL	ANIMAL (BITE, LOOSE, MISSING, ETC.)
297	ANIMAL STRAY DOG OR CAT PD	ANIMAL (BITE, LOOSE, MISSING, ETC.)

COUNT	CALL TYPE	GROUPED CALL TYPE
198	ANIMAL STRUCK	ANIMAL (BITE, LOOSE, MISSING, ETC.)
32	ANIMAL VOLUNTARY SURR PD	ANIMAL (BITE, LOOSE, MISSING, ETC.)
65	APPEARANCE TICKET SERVED	SERVICE ADMINISTRATION (APPEARANCE TICKET, WARRANT, COURT PAPERS)
584	ARREST	ARREST
2	ARSON	OTHER
190	ASSAULT	ASSAULT, FIGHT, HARASSMENT, MENACING, RAPE, PROWLING
22	ASSAULT REPORT	ASSAULT, FIGHT, HARASSMENT, MENACING, RAPE, PROWLING
2662	ASSIST AMBULANCE	ASSIST (PUBLIC SAFETY)
87	ASSIST BOATERS	ASSIST (PRIVATE CITIZEN, BUSINESS)
1	ASSIST COAST GUARD	ASSIST (PUBLIC SAFETY)
153	ASSIST FD	ASSIST (PUBLIC SAFETY)
453	ASSIST FIRE DEPT	ASSIST (PUBLIC SAFETY)
145	ASSIST MOTORIST	ASSIST (PRIVATE CITIZEN, BUSINESS)
364	ASSIST OTHER	ASSIST (PUBLIC SAFETY)
2529	ASSIST OTHER POLICE	ASSIST (PUBLIC SAFETY)
239	ASSIST PERSONS	ASSIST (PRIVATE CITIZEN, BUSINESS)
1	ASSISTANCE	ASSIST (PRIVATE CITIZEN, BUSINESS)
149	ATTEMPT TO LOCATE	MISSING PERSONS
203	ATV/DIRTBIKE COMPLAINT	CITIZEN COMPLAINT (NEIGHBOR, NOISE, OTHER)
43	BAD CHECK	FRAUD
134	BANK ESCORT	ESCORT (FUNERAL, BANK, MISC.)
36	BARKING DOG	CITIZEN COMPLAINT (NEIGHBOR, NOISE, OTHER)
32	BREATHALYZER TEST	TRAFFIC (DWI)
5	BUILDING CHECKS COMPLETED	OTHER
535	BURGLARY	BURGLARY, LARCENY, ROBBERY, THEFT
74	BURGLARY ATTEMPTED	BURGLARY, LARCENY, ROBBERY, THEFT
44	BURGLARY IN PROGRESS	BURGLARY, LARCENY, ROBBERY, THEFT
84	BUSINESS CONTACT ATTEMPT	BURGLARY, LARCENY, ROBBERY, THEFT

COUNT	CALL TYPE	GROUPED CALL TYPE
16	CANAL BRIDGE/JUMPING FROM	OTHER
1	CHECK WELFARE OF ANIMAL AC	ANIMAL (BITE, LOOSE, MISSING, ETC.)
1327	CHECK WELFARE PERSON	WELFARE CHECK PERSON
70	CHILD SAFETY SEAT INSPECTION	COMMUNITY SERVICE
78	CHILDREN-OFFENSES AGAINST	OFFENSES AGAINST CHILDREN
37	CIVIL PROBLEM	CIVIL PROBLEM
156	COMMUNITY SERVICE	COMMUNITY SERVICE
4	CORRECTION LAW VIOLATION (SOR)	SERVICE ADMINISTRATION (APPEARANCE TICKET, WARRANT, COURT PAPERS)
23	COUNTERFEITING	FRAUD
14	CRIMINAL CONTEMPT	OTHER
3	CRIMINAL IMPERSONATION	OTHER
807	CRIMINAL MISCHIEF	CRIMINAL MISCHIEF
13	CURFEW VIOLATION	CIVIL PROBLEM
179	CUSTODY PROBLEM	DOMESTIC
25	CUSTODY STANDBY	ASSIST (PRIVATE CITIZEN, BUSINESS)
172	CUSTOMER PROBLEM	ASSIST (PRIVATE CITIZEN, BUSINESS)
768	DETAIL	DETAIL
522	DISABLED VEHICLE	ASSIST (PRIVATE CITIZEN, BUSINESS)
43	DISORDERLY CONDUCT	CIVIL PROBLEM
1864	DISTURBANCE OTHER	CITIZEN COMPLAINT (NEIGHBOR, NOISE, OTHER)
19	DOG BITE	ANIMAL (BITE, LOOSE, MISSING, ETC.)
19	DOG STRUCK	ANIMAL (BITE, LOOSE, MISSING, ETC.)
1384	DOMESTIC	DOMESTIC
1	DROWNING	ASSIST (PUBLIC SAFETY)
586	DRUG COMPLAINT	ALCOHOL/DRUG RELATED
42	DRUG POSSESSION ARREST	ALCOHOL/DRUG RELATED
33	DUMPING/LITTERING COMPLAINT	CITIZEN COMPLAINT (NEIGHBOR, NOISE, OTHER)
194	DWI ARREST	TRAFFIC (DWI)
1	ELECTION IMPOUNDMENT	OTHER
104	ENCON COMPLAINT	ASSIST (PUBLIC SAFETY)
80	ENDANGERING WELFARE OF CHILD	OFFENSES AGAINST CHILDREN

COUNT	CALL TYPE	GROUPED CALL TYPE
420	ERROR CARD	OTHER
3	ESCAPE	OTHER
853	ESCORT- MISCELLANEOUS	ESCORT (FUNERAL, BANK, MISC.)
118	EVICTION	SERVICE ADMINISTRATION (APPEARANCE TICKET, WARRANT, COURT PAPERS)
2	FALSELY REPORTING INCIDENT	OTHER
436	FAMILY TROUBLE	DOMESTIC
361	FIGHT	ASSAULT, FIGHT, HARASSMENT, MENACING, RAPE, PROWLING
149	FIRE REPORT	ASSIST (PUBLIC SAFETY)
121	FIREWORKS COMPLAINT	CITIZEN COMPLAINT (NEIGHBOR, NOISE, OTHER)
890	FOOT PATROL	FOOT PATROL
1	FOOT PURSUIT	FOOT PATROL
19	FORGERY	FRAUD
485	FRAUD	FRAUD
238	FUNERAL ESCORT	ESCORT (FUNERAL, BANK, MISC.)
11	GAS DRIVE OFF	BURGLARY, LARCENY, ROBBERY, THEFT
131	GUNSHOTS HEARD	WEAPON RELATED
1078	HARASSMENT	ASSAULT, FIGHT, HARASSMENT, MENACING, RAPE, PROWLING
620	HARASSMENT AGGRAVATED	ASSAULT, FIGHT, HARASSMENT, MENACING, RAPE, PROWLING
331	HAZARDOUS CONDITION PD	HAZARDOUS CONDITION
1	HOUSE ARREST VIOLATION	OTHER
484	INFORMATION	OTHER
181	INTOX PERSON	ALCOHOL/DRUG RELATED
705	INTOXICATED/SICK DRIVER REPORT	TRAFFIC (DWI)
45	INVESTIGATION	OTHER
867	JUVENILE PROBLEM	JUVENILE PROBLEM
86	K-9 USED	K-9 USED
1	KIDNAPPING	'ASSAULT, FIGHT, HARASSMENT, MENACING, RAPE, PROWLING
218	LANDLORD/TENANT PROBLEM	ASSIST (PRIVATE CITIZEN, BUSINESS)
53	LARCENY ATTEMPTED	BURGLARY, LARCENY, ROBBERY, THEFT

COUNT	CALL TYPE	GROUPED CALL TYPE
173	LARCENY GRAND	BURGLARY, LARCENY, ROBBERY, THEFT
1524	LARCENY PETIT	BURGLARY, LARCENY, ROBBERY, THEFT
315	LICENSE PLATES LOST/STOLEN	BURGLARY, LARCENY, ROBBERY, THEFT
6	LIFTING ASSISTANCE PD	ASSIST (PUBLIC SAFETY)
19	LOITERING	TRESPASSING, LOITERING
895	LOUD MUSIC/NOISE	CITIZEN COMPLAINT (NEIGHBOR, NOISE, OTHER)
33	MARINE DETAIL	MARINE
12	MARINE RECKLESS OPERATION	MARINE
544	MARINE SAFETY INSPECTION	MARINE
2	MARINE UNREGISTERED/UNLICENSED	MARINE
77	MARINE-OTHER MISCELLANEOUS	MARINE
4	MEDICAL ALARM ACTIVATION	ALARM (AUTOMATIC, OTHER)
59	MENACING	ASSAULT, FIGHT, HARASSMENT, MENACING, RAPE, PROWLING
43	MENTAL HEALTH ARREST	MENTAL HEALTH
252	MENTAL HEALTH PROBLEM	MENTAL HEALTH
427	MISSING PERSON	MISSING PERSONS
22	MISSING PERSON LOCATED	MISSING PERSONS
527	NEIGHBOR PROBLEM	CITIZEN COMPLAINT (NEIGHBOR, NOISE, OTHER)
46	NEIGHBOR/DOG PROBLEM PD	CITIZEN COMPLAINT (NEIGHBOR, NOISE, OTHER)
211	NOTIFY	OTHER
7	OBSTRUCTING GOVT ADMINISTRATION	OTHER
2	ODOR COMPLAINT	CITIZEN COMPLAINT (NEIGHBOR, NOISE, OTHER)
36	OPEN BURN	CITIZEN COMPLAINT (NEIGHBOR, NOISE, OTHER)
15	OPEN CONTAINER	ALCOHOL/DRUG RELATED
399	OPEN DOOR/WINDOW	PROPERTY (CHECK, DAMAMGE, LOST, FOUND, ETC.)
130	OTHER/MISCELLANEOUS	OTHER
120	OVERDOSE PD	ALCOHOL/DRUG RELATED

COUNT	CALL TYPE	GROUPED CALL TYPE
6	OVERDUE MOTORIST	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
2950	PAPER(S) SERVED/ATTEMPTED	SERVICE ADMINISTRATION (APPEARANCE TICKET, WARRANT, COURT PAPERS)
580	PARKING PROBLEM	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
20	PEDESTRIAN STRUCK	ACCIDENT (ANIMAL, PEDESTRIAN, BOAT, AUTO)
2	PERSON DOWN	ASSIST (PUBLIC SAFETY)
1	POSS ALCOHOL UNDER 21 YOA	ALCOHOL/DRUG RELATED
12	POSSESSION OF STOLEN PROPERTY	BURGLARY, LARCENY, ROBBERY, THEFT
101	PRISONER TRANSPORT	TRANSPORT
118	PRISONER TRANSPORT TO COURT	TRANSPORT
53	PRISONER TRANSPORT TO OCJ	TRANSPORT
23	PROMOTING PRISON CONTRABAND	OTHER
408	PROPERTY CHECK	PROPERTY (CHECK, DAMAMGE, LOST, FOUND, ETC.)
182	PROPERTY DAMAGE	PROPERTY (CHECK, DAMAMGE, LOST, FOUND, ETC.)
225	PROPERTY DISPUTE	PROPERTY (CHECK, DAMAMGE, LOST, FOUND, ETC.)
639	PROPERTY FOUND	PROPERTY (CHECK, DAMAMGE, LOST, FOUND, ETC.)
178	PROPERTY LOST	PROPERTY (CHECK, DAMAMGE, LOST, FOUND, ETC.)
84	PROPERTY OTHER	PROPERTY (CHECK, DAMAMGE, LOST, FOUND, ETC.)
72	PROPERTY RECOVERED	PROPERTY (CHECK, DAMAMGE, LOST, FOUND, ETC.)
111	PROPERTY RELEASED	PROPERTY (CHECK, DAMAMGE, LOST, FOUND, ETC.)
12	PROPERTY SEIZED	PROPERTY (CHECK, DAMAMGE, LOST, FOUND, ETC.)
465	PROPERTY STANDBY	PROPERTY (CHECK, DAMAMGE, LOST, FOUND, ETC.)

COUNT	CALL TYPE	GROUPED CALL TYPE
85	PROPERTY SURRENDER	PROPERTY (CHECK, DAMAMGE, LOST, FOUND, ETC.)
1	PROSTITUTION	OTHER
23	PROWLER	ASSAULT, FIGHT, HARASSMENT, MENACING, RAPE, PROWLING
14	PUBLIC LEWDNESS	OTHER
30	RAPE	ASSAULT, FIGHT, HARASSMENT, MENACING, RAPE, PROWLING
1	RAPE ATTEMPTED	ASSAULT, FIGHT, HARASSMENT, MENACING, RAPE, PROWLING
675	RECKLESS DRIVING	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
10	RECKLESS ENDANGERMENT	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
29	REMOVAL OF DEBRIS	HAZARDOUS CONDITION
165	REPOSSESSED VEHICLE	SERVICE ADMINISTRATION (APPEARANCE TICKET, WARRANT, COURT PAPERS)
2345	REQUEST FOR OFFICER	REQUEST FOR OFFICER
1	RESISTING ARREST	ARREST
44	ROAD RAGE	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
14	ROBBERY	BURGLARY, LARCENY, ROBBERY, THEFT
3	ROBBERY-ATTEMPTED	BURGLARY, LARCENY, ROBBERY, THEFT
1	ROLLERBLADES/SKATEBOARD	TRESPASSING, LOITERING
45	SCHOOL BUS ILLEGAL PASSING	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
142	SEX OFFENDER ADDRESS VERIFICATION	SEX OFFENDER ADMINISTRATION
3	SEX OFFENDER ADVISORY	SEX OFFENDER ADMINISTRATION
48	SEX OFFENDER CHANGE OF ADDRESS	SEX OFFENDER ADMINISTRATION
125	SEXUAL ABUSE	SEXUAL ABUSE
64	SEXUAL OFFENDER PHOTO UPDATE	SEX OFFENDER ADMINISTRATION
2	SEXUAL OFFENDER REGISTRATION	SEX OFFENDER ADMINISTRATION
5	SHOOTING	WEAPON RELATED

COUNT	CALL TYPE	GROUPED CALL TYPE
239	SHOPLIFTING	BURGLARY, LARCENY, ROBBERY, THEFT
90	SHOTS FIRED	WEAPON RELATED
27	SNOWMOBILE COMPLAINT	CITIZEN COMPLAINT (NEIGHBOR, NOISE, OTHER)
2072	SPECIAL ATTENTION	SPECIAL ATTENTION
15	SPECIAL INVESTIGATION	OTHER
4	SPOTLIGHTING DEER	ANIMAL (BITE, LOOSE, MISSING, ETC.)
4	STABBING	ASSAULT, FIGHT, HARASSMENT, MENACING, RAPE, PROWLING
22	STALKING	ASSAULT, FIGHT, HARASSMENT, MENACING, RAPE, PROWLING
65	STOLEN VEHICLE	BURGLARY, LARCENY, ROBBERY, THEFT
11	STOLEN VEHICLE LOCATED	BURGLARY, LARCENY, ROBBERY, THEFT
2	STOLEN VEHICLE RECOVERED	BURGLARY, LARCENY, ROBBERY, THEFT
9	STOLEN VEHICLE REPORT	BURGLARY, LARCENY, ROBBERY, THEFT
10	STRAY DOG OR CAT AC	ANIMAL (BITE, LOOSE, MISSING, ETC.)
113	SUBPOENA SERVED/RECEIVED	SERVICE ADMINISTRATION (APPEARANCE TICKET, WARRANT, COURT PAPERS)
56	SUICIDE OR ATTEMPT	MENTAL HEALTH
366	SUICIDE THREATENED	MENTAL HEALTH
1687	SUSPICIOUS CONDITION	SUSPICIOUS CONDITION, VEHICLES, PERSON(S)
1080	SUSPICIOUS PERSON(S)	SUSPICIOUS CONDITION, VEHICLES, PERSON(S)
1322	SUSPICIOUS VEHICLE	SUSPICIOUS CONDITION, VEHICLES, PERSON(S)
16	TOW REQUEST OTHER	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
236	TOW REQUEST V/T CHARGES	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
114	TRAFFIC CONTROL PD	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)

COUNT	CALL TYPE	GROUPED CALL TYPE
5411	TRAFFIC STOP	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
57	TRANSPORT	TRANSPORT
20	TRANSPORT JUVENILE	TRANSPORT
1	TRANSPORT MENTAL HEALTH	TRANSPORT
316	TRESPASSING	TRESPASSING, LOITERING
125	UNATTENDED DEATH	ASSIST (PUBLIC SAFETY)
79	UNDERAGE DRINKING	ALCOHOL/DRUG RELATED
85	UNKNOWN PROBLEM PD	OTHER
95	UNLAWFUL POSSESSION OF MARIJUANA	ALCOHOL/DRUG RELATED
53	UNLICENSED OPERATION OF M/V	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
7	UNREGISTERD MOTOR VEHICLE	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
612	UNWANTED PERSON	TRESPASSING, LOITERING
88	UUMV	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
371	V/T ARREST	ARREST
2599	VEHICLE LOCK OUT	ASSIST (PRIVATE CITIZEN, BUSINESS)
559	VEHICLE OFF ROAD	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
31	VEHICLE PURSUIT	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
131	VIN VERIFICATION	TRAFFIC (MV VIOLATIONS, ADMINISTRATION)
240	VIOLATION OF ORDER OF PROTECTION	ASSAULT, FIGHT, HARASSMENT, MENACING, RAPE, PROWLING
95	VIOLATION OF VILLAGE ORDINANCE	CIVIL PROBLEM
425	WARRANT ATTEMPT	SERVICE ADMINISTRATION (APPEARANCE TICKET, WARRANT, COURT PAPERS)
227	WARRANT ENTRY	SERVICE ADMINISTRATION (APPEARANCE TICKET, WARRANT, COURT PAPERS)
909	WARRANT EXECUTED	SERVICE ADMINISTRATION (APPEARANCE TICKET, WARRANT, COURT PAPERS)

COUNT	CALL TYPE	GROUPED CALL TYPE
4	WARRANT FUGITIVE	SERVICE ADMINISTRATION (APPEARANCE TICKET, WARRANT, COURT PAPERS)
58	WARRANT OTHER	SERVICE ADMINISTRATION (APPEARANCE TICKET, WARRANT, COURT PAPERS)
77	WARRANT SEARCH	SERVICE ADMINISTRATION (APPEARANCE TICKET, WARRANT, COURT PAPERS)
4	WEAPON CONFISCATED	WEAPON RELATED
1	WEAPON SECURED	WEAPON RELATED

Appendix D- Full Report from Community Outreach

A public meeting for the Orleans County Law Enforcement Study was held on January 10, 2017 from 6:30 – 8:00 PM at the Ridgeway Fire Department in Medina, NY. There were approximately 30.

The meeting was advertised via project steering committee emails, social media posts and text messages. The Steering Committee distributed a meeting flyer, and www.OrleansHub.com also provided coverage.

I. Meeting Presentation

The meeting format consisted of a brief presentation introducing the project, a review of key preliminary existing conditions and Survey Monkey results, and an open forum discussion.

II. Discussion

A summary of the input received during the open discussion is summarized below. As this was the first public meeting held for this project, most attendees had many questions about how a consolidation or sharing of services would occur. Also, the majority did not feel that they were educated enough about the project and as such, were not comfortable stating whether they are in favor or against it.

A. Existing Service

- Services are adequate. Happy with the current services provided. People feel safe. Will they be able to keep their officers? My location is a better-served area so I don't want to lose services. (Village of Holley resident)
- I do not want to see things change. Officers have a vested interest in the community. Are these officers going to be absorbed? If he was promised that the level of service would not change and he could still have the same officers; he may support a change (Village of Medina resident)
- I like to go down Main St. and see the police officers walking down the street. The Village is thriving because of the police officers. Without having a guarantee to keep the same officers, I would not support a consolidation. I own two businesses in the village and am impressed with the current response time

and do not want to have to wait 15 minutes for a response. (Village of Medina resident)

- If we keep the village police officers, they can decide where they need to be. For example, a dedicated police officer in a certain area until things are safe and under control. (Village of Albion resident)
- Could they merge a couple of departments and leave some alone? For example, Albion absorbs Lyndonville. (Albion resident)
- Rumors are to consolidate everything under the Sheriff or consolidate under a Police Commissioner. If this is the case, it should be under the Sheriff because they can be voted out by the public if not doing a good job; whereas a Commissioner is an appointed position. (Ridgeway resident)
- Any elected official would say it sounds great if it lowers the tax rate, while keeping the same level of service. Residents would say yes to this as well but it would be a referendum. What would happen three years from now when services change? For example, who orders the police cars? What uniform will they wear? It may sound good now, but you don't know what will happen down the road. (Medina resident)
- Too many unanswered questions to make a good decision now.
- Could consider a consolidation but only under an elected official (Holley resident)

B. Cost versus Service

- A better skill level of enforcement. Lower tax level with same level of service. (Village of Holley resident)

C. Miscellaneous

- This is just a study to gather information. If a town doesn't want to implement the recommendations, then they won't put it to a vote. (Albion resident)
- Let people know that this is just a study. No one wants to pit the Albion police against the Sheriff's office. One is not better than the other – they all work together. (Albion resident)
- Police officers need to know that this is a study because some are thinking of leaving so they don't have to go through this. We don't want to lose good, trained officers.

- Older population does not use technology. Would like to see other options for them to take the survey.

Appendix E- Results of Community Survey