



#### Law Enforcement in Tompkins County Evaluation of Current Services and Future Options

November 9, 2016



### About CGR

- Founded in 1915, CGR is the Northeast's leading firm on issues of municipal efficiency, reorganization and service delivery
  - Headquartered in Rochester
  - Deeper portfolio of government service evaluations for NY's localities than any other organization; extensive experience with LGE program
  - Thought leadership partner with clients, tailoring solutions to individual community desires and needs
- Four major practice areas delivering expert support on the range of issues facing local gov



# **About Highland Planning**

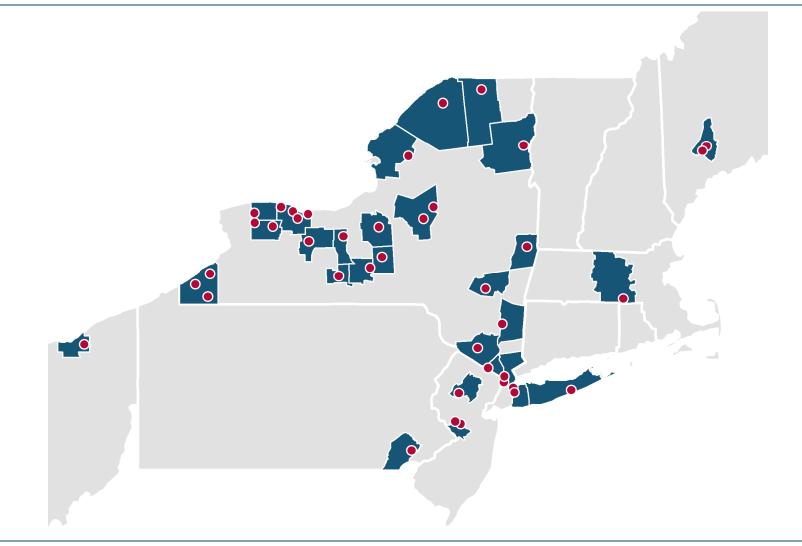
- Founded in 2007, Highland Planning is the Western New York's premier public engagement firm
  - Headquartered in Rochester
  - Influenced by International Association of Public Participation
  - Founded by a Cornell grad
- Four practice areas: public engagement, grant writing, research management, commercial district revitalization







### CGR Public Safety Experience since 2010





## Lead CGR Personnel

### Paul Bishop, Project Director

- Associate Principal at CGR, leading all of the firm's public safety, emergency services and law enforcement engagements
- Recent public safety clients include North East Joint Fire District, Town of Byron, Greene County, Village of Dryden, East / West Goshen (PA), Village of Watkins Glen and Town of Victor

### • Joseph Stefko, Senior Advisor

- President / CEO at CGR, directing projects on all aspects of municipal service delivery, fiscal improvement and reorg
- Recent public safety clients include City of Jamestown, Town of North Hempstead, City of Yonkers and City of Rochester



# Integrated Team | Project Partners

### Organizational partner

- Tanya Zwahlen, Principal, Highland Planning
- Mary M. Rowlands, Senior Project Manager, Highland Planning
- Subject matter experts
  - Todd Baxter, Subconsultant for police operations (28 yrs LE)
  - Peter Brunett, Subconsultant for police operations (23 yrs LE)



## Project Plan | Phase 1

#### Project initiation and Management

- Meet with project steering committee to review scope and timeline, and discuss the context of the current study effort in terms of current community and regional issues
- Identify data and information resources required by the project team in the immediate term
- Identify key stakeholders to be interviewed as part of the Baseline Review of existing conditions
- Determine protocol for conveying information to the project steering committee and the broader community



## Project Plan | Phase 2

- Baseline review of existing conditions, to establish "what is" and develop a shared information base for the options phase
  - Combination of site visits and data collection with County Sheriff's Office, Ithaca PD, Village PDs, 911 and municipal governments
  - Primary source interviews with agency leaders
  - Review officer activity reports to identify operational characteristics
  - Conduct observational "ride along" with each agency



# Project Plan | Phase 2 (continued)

- Baseline review of existing conditions, to establish "what is" and develop a shared information base for the options phase
  - Review agency budgets, payroll, equipment and capital expense
  - Assess information and communications technology for issues of interagency compatibility and functionality
  - Document long-term trend for cost of police services in county
  - Review existing facilities, workspaces for functionality and capacity

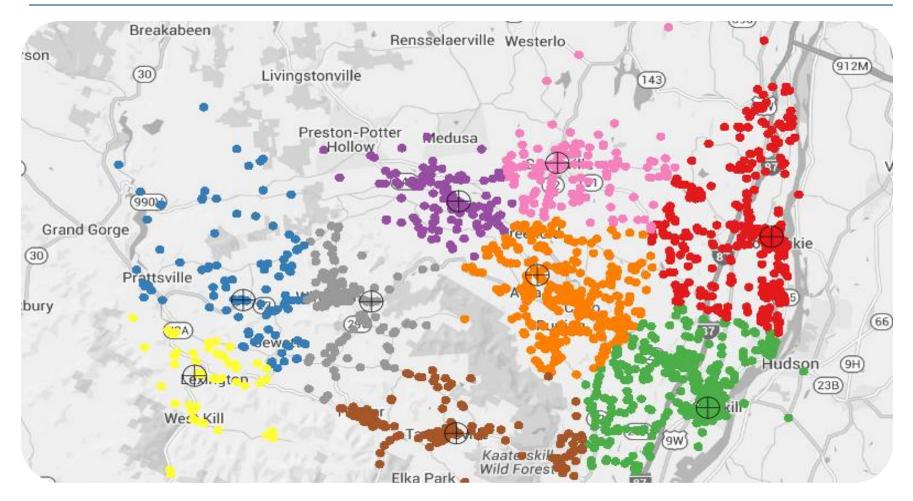


# Project Plan | Phase 2 (continued)

- Baseline review of existing conditions, to establish "what is" and develop a shared information base for the options phase
  - Engage with community leadership to evaluate service expectations and current levels of service
  - Evaluate law enforcement service demand data, including temporal and geographic patterns
  - Develop projections for service demand based on historical trends and anticipated development in the affected areas
  - Consider a community survey on attitudes toward law enforcement and public safety



## Service Demand Density Map





## Project Plan | Phase 3

- Identification and evaluation of options for collaboration and potential merger
  - CGR will develop a range of potential organizational design options for possible shared / consolidated police services
  - Options will be informed by, at minimum:
    - Duplication and / or efficiency opportunities identified by CGR
    - Approaches suggested by personnel and stakeholders to the study team through the interview process
    - Best practices in NYS and beyond
  - Consideration of implementation pathways and tradeoffs (e.g. ease of implementation vs. potential benefits)



# Project Plan | Phase 3 (continued)

- Identification and evaluation of options for collaboration and potential merger
  - Preliminary discussion with project steering committee on the feasibility / viability of each alternative
  - Following, CGR will develop working model for the merger of Ithaca PD, Village PDs and the road patrol of the Sheriff's Office
  - Community workshops (x2) to gather structured feedback from residents and stakeholders



### **Community Workshop Formats**

- Open House
- Presentation
- Small Group Exercises







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## **Project Timeline**

#### • Estimated 6 months

- Baseline / Existing Conditions (Months 1-3)
- Options Development (Months 3-4)
- Options Report and Stakeholder Feedback (Months 5-6)

