

Charles Settlement House

Serving NW Rochester since 1917

Charles Settlement House

- Youth Development
- Family Services
- Senior Center & Nutrition
- Neighborhood Capacity Building

Settlement House Theory of Change

- Provide comprehensive services in neighborhood
 - Build community by investing in neighborhood
 - Support development of healthy children and families
 - Create ease of access to services
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Settlement House Theory of Change

- Combination of authentic community leadership & evidence based programs
 - Well-established & **TRUSTED** hub of activities, having served generations of families
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Evidence Based Programs

- Teen Outreach Program (TOP)
 - Making a Difference
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Evaluation

- Social Competency Inventory
 - Nutritional Screening Inventory
 - Project COACH – surveys
 - University of Rochester Medical Center
 - Pilot test; back translation in Spanish
 - Emergency Services & Family Stabilization Network
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Challenges

- Every department has multiple funding sources
 - Funders have different preferences, priorities, and outcomes to be measured
 - Ages of participants can vary within a program and evidence based curricula may only be approved for specific ages.
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Challenges

- Prescribed list of curricula by funders
 - Not all curricula are compatible with each other
 - Schools' choice of programs
 - Fidelity to curricula
 - Training
 - Turnover; cost; re-training
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Cost Issues

- Unrestricted & operational funds are decreasing
 - Funders only want to pay for specific components of overall program
 - Drives up administrative costs and increases management time
 - Licensing fees
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Difficulty with Counts

- Multiple funders = different measures
 - Lack of technology
 - Databases
 - Expense of evaluation
 - Long-term outcomes
 - Pressure to lower cost per participant
 - Duplicated counts
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Measure Success - Statistics

- 90% youth showed increase in Social Competency Inventory
 - 96% increased academic success by remaining in school and advancing to next grade or graduating
 - 98% did not become pregnant or contribute to a pregnancy
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Measure Success

- TRUST & CARING
 - Fighting teens – conflict resolution
 - Block captain – “make a difference”
 - Deceased man without family mourned by seniors: “We are family.”
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